

INFORMATION REPORT

TO: Chair and Members

Emergency & Community Services

Committee

WARD(S) AFFECTED: CITY WIDE

COMMITTEE DATE: November 25, 2013

SUBJECT/REPORT NO:

Hamilton Centre for Civic Inclusion - Funding Agreement (CS11023(f)) (City Wide)

SUBMITTED BY:

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Acting General Manager

Community and Emergency Services

Department

SIGNATURE:

PREPARED BY:

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Council Direction:

On February 6, 2013, City Council approved the following:

- (a) That an additional amount of \$25,000 for the Hamilton Centre for Civic Inclusion (HCCI) be referred to the 2013 budget deliberations;
- (b) That HCCI funding in the amount of \$50,000 be referred to the 2014 budget process.

The City and HCCI entered into an extension to the agreement for the period June 26, 2013 – June 26, 2014 with funding in the amount of \$75,000 as approved in the 2013 Tax Supported Operating Budget (Report FCS13010).

As per the extension to the letter of agreement, funds are disbursed in two installments, citing "September 1, 2013, when the Recipient will receive \$50,000.00, provided that the Recipient provides the City with a financial statement and report of its activities and findings" and "on December 1, 2013, the Recipient will receive the remaining \$25,000.00, provided that the Recipient provides the City with a financial statement and report of its activities and findings".

The purpose of this report is to release the latest installment of \$50,000 and comply with the agreement for HCCI to report activities and findings, through the Community

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Services Department, to City Council Committees and to the Hamilton Immigration Partnership Council.

Information:

At its meeting of March 24, 2011, the Emergency and Community Services Committee received Report CS11023 and directed staff to enter into a funding agreement with HCCI.

Funding Agreement

In addition to requiring regular financial and program reporting, the Agreement requires HCCI to:

- Provide ongoing civic skills and leadership training together with an assessment of the measurable outcomes it has for representatives of newcomer and racialized communities in Hamilton;
- Provide community capacity building support to new and emerging communities in the City as measured by the number of communities supported and the nature and results of HCCl's interventions;
- Represent and support the ability of newcomer communities in Hamilton themselves to bring forward their contributions and concerns to the appropriate agencies and decision-making bodies in Hamilton as measured by the nature of the issues identified and the number of representations made;
- Provide documentation of these contributions and concerns in the form of reports and briefs, and they be compiled, quantified and submitted to the City throughout the period of the Letter of Agreement;
- Create a city wide culture of inclusion through presentations and the dissemination of information on diversity and inclusion, as measured by the amount of presentations given and information disseminated;
- Create learning platforms throughout the city on diversity and inclusion and the resultant benefits from these platforms;
- Provide fee for service assistance to agencies and institutions in Hamilton in undertaking inclusionary impact assessments, engaging with newcomer communities and developing inclusionary action plans

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The above program deliverables support, strengthen and are in alignment with the Hamilton Immigration Strategy and Action Plan which was developed by the Hamilton Immigration Partnership Council.

The agreement included funding in the amount of \$100,000 for the 2011 fiscal year and provided the basis for funding on a declining scale for the fiscal years 2012 (\$75,000) and 2013 (\$50,000), conditional on fulfilling the requirements and obligations of the Letter of Agreement. The agreement was to conclude on June 24th 2012.

However, given that the organization had staffing challenges during 2012 and was not able to achieve financial sustainability Council directed an additional funding amount of \$25,000 be referred to the 2013 budget process which when approved brought the total funding for 2013 to \$75,000.

Hamilton Centre for Civic Inclusion's activity report for April to October 2013 is attached as Appendix A to Report CS11023(f) and satisfies the terms of the agreement. The first instalment has been processed and the balance will now be paid.

APPENDICES / SCHEDULES

Appendix A to Report CS11023(f): HCCI Report on Achievements April 2013 – October 2013



Hamilton Centre for Civic Inclusion

Report on Achievements April 2013- October 2013

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| Objectives | Activities | Outcome |
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| To provide ongoing civic skills and leadership training together with an assessment of the measurable outcomes that leadership training has for representatives of newcomer and racialized communities in Hamilton. | In partnership with HWDSB, HCCI organized a series of engagement consultations with newcomer parents designed to seek their input into the closing of neighbourhood schools. Provided Community Mobilization Training for newcomer adults at St. Charles school | More than 60 parents from the city's culturally diverse communities participated in community consultations in the downtown meeting on school closings. 25 community members completed the program and are now connected to community initiatives. |
| | Planned and organized a series of leadership | 22 residents received certificates for |

| To provide community capacity-building support to new and emerging communities in the city as measured by the number of communities supported and the nature and results of HCCI's interventions. | training workshops for a diverse group of residents. Topics covered: 1. Leadership and leadership styles 2. Identifying and working on common goals 3. Successful community projects and events 4. Purposeful networking 5. Finance and fundraising 6. Marketing HCCI partnered with the John C. Holland Institute to provide leadership training to youth from the African-Canadian communities. | 25 youth leaders received certificates of completion from the program and have been linked to community projects in Hamilton. |
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| To represent and support the | HCCI has successfully organized a number of meetings with the culturally diverse communities in Ward 2 to increase their involvement in the Participatory Budgeting process (PB2). | More than 50 individuals from culturally diverse communities participated in the planning of Ward 2's participatory budgeting process. Leaders from the Chinese and Somali |

| ability of newcomer communities in Hamilton to bring forward their contributions and concerns to the appropriate agencies and decision-making bodies in Hamilton as measured by the nature of the issues identified and the number of representations made. | Advocated for accessible resources such as translation/interpretation and child care services to maximize community involvement in the PB2 process. | communities emerged during the process. Cultural and language interpretation were provided at meetings, making them more accessible and welcoming. More than 25 PB2 volunteers were trained in diversity and cultural competency. |
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| To create a city-wide culture of inclusion through presentations and the dissemination of information on diversity and inclusion, as measured by the number | Hosted a community forum with media managers on the role of the media in promoting a welcoming community. | More than 150 community members attended the forum. |
| of presentations given and information disseminated. | Co-hosted a Health Equity Roundtable with Hamilton Immigration Partnership Council (HIPC), designed to provide a forum to initiate cross-sector dialogue among various organizations for the purpose of identifying barriers to achieving health equity for newcomers in Hamilton. | A total of 100 individuals participated in the event, representing 33 organizations in the healthcare, settlement, policy and other sectors. The data gathered from the event will be explored in-depth and the ensuing |

recommendations will inform future goals and strategies for HCCI. Planned and organized intercultural training session for mental health practitioners. More than 100 mental health practitioners participated in the session. Provided diversity training and assessments to service providers on how to create inclusive programs/services and workplaces. Trained more than 200 individuals on diversity. Highlighted the contribution of newcomers, immigrants and visible minorities in Hamilton at HCCI's Annual General Meeting. More than 150 community members attended the AGM. Prepared and distributed reports on The Conversation Cafés organized by HCCI. Organized follow up activities with newcomers and Hamilton Police Ongoing development of social media tools. Services, City Councillors and Educators Increased visibility and web presence. Increased visits to HCCI's website. Publication of bi-monthly Diversity Organized community consultations with Matters newsletter. city staff and members of the Somali

community regarding the redesign of

| | McLaren Park. Presented HCCI work to the Halton Inclusion Committee at the Region of Halton | More than 50 residents provided input into the redesign of the neighbourhood park. |
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| | | Developed connection and potential for collaborative partnerships with Halton. |
| To create learning platforms throughout the city on diversity and inclusion and the resultant benefits from these platforms; | Designed and developed diversity audits for public and not-for-profit sectors. | Hosted several community dialogues on issues of diversity and inclusion across the community. |
| To create learning platforms throughout the city on diversity and inclusion and the resultant benefits from these platforms; | Facilitated numerous training sessions to help not-for-profit sector service providers create welcoming and inclusive workplaces. Provided diversity assessments on policies and procedures for government and community organizations. | More than 100 employees of local agencies participated in diversity training over the past 3 months including the following: North Hamilton Community Health Centre, Environment Hamilton, College Boreal, and International Nurses Integration Program. |
| | Planned and organized the first annual Do One Thing for Diversity Day, which was held at City Hall. | More than 100 people attended this celebration of a UN International Day. |
| | Facilitated a consultation session for the city's cultural plan. | More than 50 people attended the session, which contributed to the development of the city's cultural plan. |

| | Guest presenter at community forum on Refuge Health Forum Provided strategic planning and advice to new and emerging grass-roots ethno-cultural communities. | More than 200 people attended session Planned and organized one on one conflict resolution sessions with 2 ethno-cultural groups in Hamilton |
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| To provide fee-for-service assistance to agencies and institutions in Hamilton in undertaking inclusionary impact assessments, engaging with newcomer communities and developing inclusionary action plans. | Continued to promote the value of diversity and inclusion to a cross-section of stakeholders, including business, labour, not-for-profit and public sector organizations. Developed online diversity assessment tools for large organizations. Created an online learning platform. | The Advantage Diversity program continues to generate income for the organization through our menu of services, including diversity audits, training and education. A series of lunch and learns are being delivered across the community. Delivered training via webinars to clients |