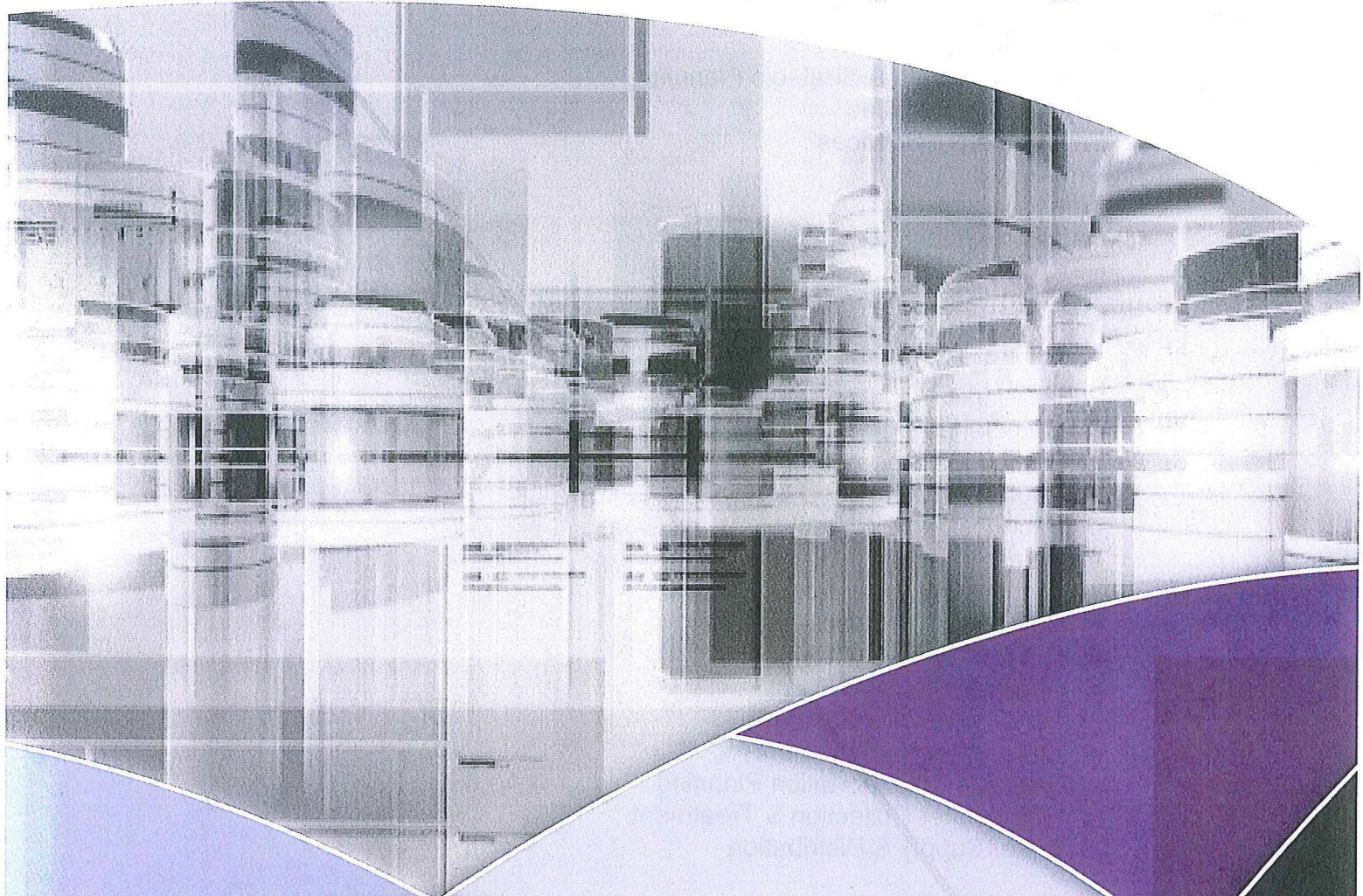


Choosing our Future... Working Together



2014

Public Works
Business Plan



Hamilton

Public Works

Purpose/Function

Hamilton Public Works Department provides safe, strategic and environmentally conscious services that bring our communities to life.

Divisions Include:

- Corporate Assets & Strategic Planning
- Engineering Services
- Environmental Services
- Operations
- Transportation
- Hamilton Water

Programs and related services that are provided by Public Works (as defined by the Service Delivery Review) include:

- Public Works
 - Cemeteries
 - Energy Management
 - Engineering Services
 - Facilities Management
 - Forestry
 - Horticultural Programs
 - Parks & Open Space Access
 - Public Transportation
 - Roadway Access
 - Solid Waste Management
 - Stormwater Management
 - Strategic Transportation Planning
 - Wastewater Collection & Treatment
 - Water Supply & Distribution
- Corporate Services
 - Public Works Support Services

2013 Overview:

Many of the activities in the Public Works Department Business Plan are part of multi-year initiatives. Key highlights for 2013 accomplishments include:

A Prosperous and Healthy Community

- Processed 44,800 tonnes of recyclable materials and 51,000 tonnes of organic waste
- Implemented new waste collection system and contracts

- In cooperation with partners, completed the financing and legal agreements for the Randle Reef project
- Worked cooperatively with Municipal Law Enforcement to address illegal dumping and graffiti strategies
- Cumulative energy savings since 2006 has exceeded \$30 million
- Planted 6000 trees across the City
- 212,000 floral plants in traffic islands and planters
- Installation of numerous traffic calming and safety measures
- Installed 50 ladder-style crosswalks
- Conversion of MacNab Street to two-way and reduction of speed limit to 30 km in the area
- Implemented the Binbrook Trans Cab pilot project
- Established a transit priority lane on King Street
- Commenced construction on the Pan Am stadium
- Continue to implement Clean and Green Hamilton Strategy
- Redevelopment of the West Harbour Marina and Breakwater
- Installed a 250 kW Solar Voltaic Panel system on the roof of the Operations Centre at 330 Wentworth St. North

Valued & Sustainable Services

- Continue to complete most projects on time, on budget
- 47 construction projects worth \$85 million, including reconstruction of Beckett Drive and the Mountain Park Avenue bridge over the Sherman Cut
- Fleet Services review undertaken
- Streamlined the Sewer Use By-law
- Substantial completion of the upgrade to the wastewater treatment plant primary clarifier
- Took proactive and precautionary measures to address the bin wall failure on the Claremont Access and bridge concerns over Kenilworth Avenue

Leadership & Governance

- Continued Cutting Edge of Leadership training for all Public Works supervisory staff
- Adopted cultural pillars as a Public Works standard for behavior
- Development of a Pedestrian Mobility Plan to increase mobility through Complete Streets
- Alignment of Business Planning process with Strategic Plan
- Updated Service Profiles
- Initiated pilot to develop new business planning model
- Web Re-development – support for Web Agents and Service Delivery Strategy Team

2014 Initiatives:

A Prosperous and Healthy Community

- Completion of the Pan Am Stadium
- Commence a multi-modal transportation terminal in partnership with Mohawk College

- Introduce the City's first bike share program
- Continue work on the Randle Reef remediation project
- Rapid Ready – 2014 local transit service improvements
- Construct a park 'n' ride facility at the Mountain Transit Centre
- Transit shelter expansion and rehabilitation
- Transit A and B line amenities
- Scott Park Recreation and Seniors Centre
- Provincial Offences Administration Offices
- School Board Site Acquisition

Valued & Sustainable Services

- Update the Transportation Master Plan
- Implement the Pedestrian Mobility Plan and enhance the cycling system
- Initiate a flooding master plan

Leadership & Governance

- Continue to offer leadership training to supervisory staff
- Participate in implementation of call handling recommendations
- Support service delivery review
- Support web redevelopment