



HAMILTON POLICE SERVICES BOARD

Board Members

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January 21, 2013

City of Hamilton
71 Main Street West
Hamilton, ON
L8P 4Y5

Mayor and Members of Council:

Re: Hamilton Police Service Monthly Reports (PSB 13-013)

Attached for your information and attention, please find copies of the Hamilton Police Service Monthly Reports. These reports highlight the following

- **Hamilton Police Officers and Civilian Support Staff Welcome in New Year with Extraordinary Response**
- **Social Media**
- **Let's Talk About Reducing Hate in Our Society**
- **From a Grateful Citizen**

If you any questions or concerns that may arise from the reports please do not hesitate to contact myself or our office at the number below.

Sincerely,

Nancy DiGregorio, Chair
Hamilton Police Services Board

Attachments (1)

ND/lem

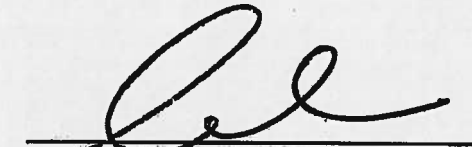
HAMILTON POLICE SERVICES BOARD

- RECOMMENDATION -

DATE: 2013 January 21
REPORT TO: Chair and Members
Hamilton Police Services Board
FROM: Glenn De Caire
Chief of Police
SUBJECT: *Hamilton Police Service Monthly Report
(PSB 13-013)*

RECOMMENDATION:

That the Board direct the Administrator of the Board to refer this report, in its entirety, to the City of Hamilton, for information.



Glenn De Caire
Chief of Police

FINANCIAL / STAFFING / LEGAL IMPLICATIONS:

FINANCIAL – n/a

STAFFING – n/a

LEGAL – n/a

BACKGROUND:

Hamilton Police Officers and Civilian Support Staff Welcome in New Year with Extraordinary Response

The men and women of Hamilton Police Service, civilian and sworn, delivered outstanding teamwork on New Year's Eve in partnership with Hamilton Paramedic Service and Hamilton Fire Service in the face of unprecedented demands.

In just 24 hours, between December 31, 2012 at 7:00 p.m. and January 1, 2013 at 7:00 p.m., the Hamilton Police Service responded to 418 Calls for Service. Some calls (83) received an alternate response other than officer attendance.

Division 1	183
Division 2	147
Division 3	171

More critical than the 24 hour period was the intense demands over the eight hours between 11:00 p.m. and 7:00 a.m. during which time Hamilton Police responded to 333 of the 418 calls.

Priority 1 Calls for Service, where there exists a serious or imminent threat to life, amounted to 81 responses. The city saw multiple stabbing incidents, alcohol fuelled fights, family violence and multiple street level disturbances.

Together with our Hamilton Paramedic and Hamilton Fire partners, your front line emergency service providers did an outstanding job in response to the surge in demand, which challenged resources. We are very proud of our partnership with Fire and Paramedic Services in delivering public safety.

This information was posted the Service's facebook page. It resulted in 78 share; 869 likes; 63 comments and it reached 11,131 people. This post has generated the most activity on our site, to date.

Social Media

In its commitment to communicate with citizens and provide crime and police-related information to the community, the Hamilton Police Service continues to grow its on-line presence. This has primarily taken place through Twitter, Facebook and Youtube.

Account	Number of Tweets	Number of Followers
@HamiltonPolice	7,600	4,091
@HPSmedia	1,290	2,691
@HPSActionTeam4	18,120	2,708
@joinHPS	2,507	727
@HPS_VOC	1,341	675
@HPSDiv3schools	231	314
Facebook		3,218 Likes
Youtube		93,521 views

Let's Talk About Reducing Hate in Our Society

The Hamilton Police Service is hosting an Evening of Reflection:

Let's Talk About Reducing Hate In Our Society

How do we foster a culture of respect among differences?

How do we reduce hatred and build a stronger society harnessing our differences?

Wednesday, January 23, 2013

7:00 - 9:00 p.m.

Hamilton Mountain Mosque

1545 Stone Church Road East

Evening will feature a moderated panel discussion with audience questions and dialogue.

Everyone Welcome

Free Admission

From a Grateful Citizen

The Service received the following email on December 28, 2012 from a grateful citizen:

"Dear Hamilton Police Service:

I should have written along time ago, but the memories were too painful. I had an 'accident' back on 04/27/2004 around Stone Church Rd. and Upper Wentworth. I was driving a red Honda and hit a tree. The officer who was there when I came to looked at me with genuine concern and I asked what had happened. When he told me, I asked if anyone had been hurt. He replied, "No".

I said, "Thank goodness" and he quickly added, "except for you...". I was deeply touched by the kindness in his eyes and voice, even though I brushed off

any mention of my being hurt in any way. I didn't feel I deserved anyone's concern and didn't expect it. But I never, ever forgot it. I wish I could remember his name or anything else, but that night is still quite foggy to me.

I hope someone is able to find out who the attending officer was that night and let him know that he made me feel like I mattered in this world. I wish him and his loved ones and everyone in the service the very best, always."

GD/C. Martin