Dear Mayor and Members of Council,

I have been a plumbing contractor for over 20 years in the City of Hamilton, and have been working strictly on backwater valve installations full time for the past 3 1/2 years.

I wanted to inform you of how successful this program really has been, as I have had countless customers thank me, and were very grateful that this actually did stop flooding in their household.

The most recent was a homeowner on Eringate Dr. that told me that after some heavy rain came, that his house was the only house on the block that didn't get flooded, as I installed a backwater valve in his home.

I have also installed over 700 backwater valves and have only heard positive results.

Several customers have also told me that they needed the valve installed as their insurance company wouldn't insure them without it.

I am very disappointed to hear that a new condition may come into effect- and that is that the homeowner will have to pay for the installation up front, as this will never happen.

In my opinion, the program is very successful as it is, and any drastic changes will result in homeowners being flooded with sewage.

Sincerely, Rick Potoma Rick's Rooter