

## CITY OF HAMILTON

# City Manager's Office Audit Services

TO:	Chair and Members
	Audit, Finance and Administration Committee
COMMITTEE DATE:	March 24, 2014
SUBJECT/REPORT NO:	Follow Up of Audit Report 2012-02 - Public Works - Bridge Maintenance Program (AUD14009) (City Wide)
WARD(S) AFFECTED:	City Wide
PREPARED BY:	Ann Pekaruk 905-546-2424 x4469
SUBMITTED BY:	Ann Pekaruk
	Director, Audit Services
	City Manager's Office
SIGNATURE:	

#### RECOMMENDATION

That Report AUD14009, respecting the follow up of Audit Report 2012-02, Public Works – Bridge Maintenance Program, be received.

#### **EXECUTIVE SUMMARY**

Audit Report 2012-02 was originally issued in June 2012 and management action plans with implementation timelines for the five recommendations were included in the Report. In February, 2014, Internal Audit conducted a follow up exercise to determine if appropriate and timely action had been taken. Of the five recommendations (some applicable to multiple locations) made in the original report, there is varied implementation ranging from "Not Completed" to "Completed". Details of implementation specific to each recommendation are in Appendix "A" to Report AUD14009.

## Alternatives for Consideration – Not Applicable

## FINANCIAL – STAFFING – LEGAL IMPLICATIONS (for recommendation(s) only)

Financial: None.

Staffing: None.

Legal: None.

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## **HISTORICAL BACKGROUND (Chronology of events)**

Audit Report 2012-02, Public Works – Bridge Maintenance Program was originally issued in June, 2012. The report provided five recommendations for improving controls and strengthening the inspection and maintenance processes.

It is normal practice for Internal Audit to conduct follow up reviews in order to determine whether action plans committed to by department management have been implemented in a timely fashion.

#### POLICY IMPLICATIONS AND LEGISLATED REQUIREMENTS

 Ontario Public Transportation and Highway Improvement Act - Regulation 104/97 Standards for Bridges.

## **RELEVANT CONSULTATION**

The results of the follow up were provided to management responsible for the administration of the Bridge Maintenance Program, i.e. Environmental Services Division, Corporate Assets & Strategic Planning Division and the Operations Section of the Public Works Department.

# ANALYSIS AND RATIONALE FOR RECOMMENDATION (Include Performance Measurement/Benchmarking Data if applicable)

The report attached as Appendix "A" to Report AUD14009 contains the first three columns as originally reported in Report 2012-02 along with an added fourth column indicating Internal Audit's comments as a result of the follow up work.

There are five recommendations in various states of implementation. One recommendation was completed, one was originally disagreed with by management and therefore no further follow up work was carried out and one was not completed. The two remaining recommendations applied to two different groups — Golf Courses for which one recommendation was initiated and one implementation was not completed and Trails and Parks for which the implementation was completed for both recommendations. Appendix "A" to Report AUD14009 should be examined for details of implementation by recommendation.

Audit Services conducted this follow up assignment in conformity with the *International Standards for the Professional Practice of Internal Auditing*. Audit Services believes that the work performed provides a reasonable basis for the follow up comments and conclusions.

#### ALTERNATIVES FOR CONSIDERATION

(Include Financial, Staffing, Legal and Policy Implications and Pros and Cons for each alternative)

Not Applicable.

#### ALIGNMENT TO THE 2012 – 2015 STRATEGIC PLAN

## Strategic Priority #1

A Prosperous & Healthy Community

WE enhance our image, economy and well-being by demonstrating that Hamilton is a great place to live, work, play and learn.

## Strategic Objective

1.2 Continue to prioritize capital infrastructure projects to support managed growth and optimize community benefit.

## Strategic Priority #2

Valued & Sustainable Services

WE deliver high quality services that meet citizen needs and expectations, in a cost effective and responsible manner.

### Strategic Objective

2.1 Implement processes to improve services, leverage technology and validate cost effectiveness and efficiencies across the Corporation.

#### APPENDICES AND SCHEDULES ATTACHED

Appendix "A" to Report AUD14009

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