Enbridge Pipelines Inc. Suite 3000, 425 1st Street SW Calgary, AB T2P 3L8 1-888-767-3098 www.enbridge.com



April 17, 2014

UPDATE: ENBRIDGE'S LINE 9B REVERSAL & LINE 9 CAPACITY EXPANSION PROJECT

On behalf of Enbridge Pipelines Inc. (Enbridge), I would like to provide you with an update on the Line 9B Reversal and Line 9 Capacity Expansion Project (the Project).

Regulatory Approval Received

Enbridge filed the Project application with the National Energy Board (NEB) in November 2012, and in early 2013 the NEB issued its Hearing Order, which outlined the process for regulatory review. The process included written evidence from Enbridge and intervenors, responding to thousands of information requests from the NEB and intervenors, letters of comment, and concluded with written and oral final argument, which was presented in Montreal and Toronto in October 2013. After several months of reviewing evidence and argument, the NEB approved the Project in early March 2014. Project approval is subject to Enbridge meeting 30 conditions before, during and after construction. The NEB Reasons for Decision, which includes the details of the 30 conditions, can be found on the NEB website at the following link: http://www.neb.gc.ca/clf-nsi/rthnb/nws/nwsrls/2014/nwsrls10-eng.html

These conditions identify and address many of the topics and concerns voiced by participating stakeholders throughout the NEB and public engagement process. They can be broadly grouped into the following categories: pipeline integrity; leak detection systems; stakeholder consultation; environmental protection; and emergency response. Enbridge fully embraces our responsibility to satisfy these conditions, and we have already initiated the process to fulfill these requirements as well as commitments made through our own extensive consultation activities.

Commitments Tracking Table & Construction Timeline

One condition of the NEB's decision requires Enbridge to file a Commitment Tracking Table (Table) with the NEB at least 30 days prior to the start of construction. This Table will be updated and filed monthly with the NEB in English, and posted at the same time in English and French on Enbridge's website. The Table lists all commitments made by Enbridge during the NEB proceeding and must be updated until all commitments are fulfilled. Enbridge filed and posted the initial Table in late March.

Project-related construction activities to reverse Line 9 between North Westover, ON, and Montreal, QC, can begin at existing Enbridge facilities in late April/early May. Any current activity relates to ongoing system maintenance, or preliminary survey and tie point verifications, and is not Project construction. Project-related work will not start until pre-construction conditions and timelines are met.

We anticipate having Line 9 flowing in a reversed direction and at an increased capacity later this year, and we will continue to provide updates as the Project progresses.

For more information

While this letter requires no action on your part, if you have any questions, concerns or would like further information regarding the Project, don't hesitate to call us toll-free at 1-888-767-3098, or email us at line9reversal@enbridge.com. You can also visit www.enbridge.com/line9b for Project information.

Sincerely,

Jim Horner Director