



Hamilton

Advisory Committee for Persons with Disabilities

Report 14-003

4:00 p.m.

Tuesday, May 13, 2014

Room 192/193 City Hall

71 Main Street West

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| Present: | A. Mallett (Chair), T. Nolan (Vice-Chair) P. Cameron, P. Kilburn, T. Manzuk, T. Murphy, K. Nolan, T. Nolan, R. Semkow, T. Wallis. |
| Absent with regrets: | Councillor Merulla R. Hirji-Khalfan, B. Lane, D. Maraj, M. Smithson, R. Thompson. |

THE ADVISORY COMMITTEE FOR PERSONS WITH DISABILITIES PRESENTS REPORT 14-002 AND RESPECTFULLY RECOMMENDS:

1. Response to AODA Accessible Customer Service Standard Review (Item 6.1)

That the recommendations of the Ontario Accessibility Standards Advisory Council's review of the Customer Service Standard (attached hereto as Appendix A) be endorsed.

That a copy of this motion be forwarded to the Premier of Ontario as well as the Ontario Accessibility Standards Advisory Council.

2. Updated Motion respecting Accessible Housing (Item 6.2)

That the appropriate staff be directed to prepare a report, in consultation with the Advisory Committee for Persons with Disabilities, on the following:

- (a) To Review the current per capita status and future per capita needs of housing for all persons with disabilities in City of Hamilton owned properties;

- (b) To Review the current per capita status and future per capita needs of housing for all persons with disabilities in privately owned or operated not-for-profit housing.
- (c) To Ensure that people with disabilities within the City of Hamilton who require housing because of their accessible needs are not displaced by other people with disabilities, who require housing;
- (d) To Ensure that all design and construction including renovations and retrofits of City owned or operated and privately owned or operated not-for-profit housing, must conform to the City of Hamilton's Barrier Free Design Guidelines.

FOR THE INFORMATION OF COMMITTEE:

(a) CHANGES TO THE AGENDA (Item 1)

The Committee Clerk advised of the following changes to the agenda:

- (i) Added as Item 6.2 Updated Motion respecting Accessible Housing
- (ii) Added as Item 6.3 Built Environment Sub-Committee – Summary of Minutes of March 4, 2014
- (iii) Added as Item 6.3 Built Environment Sub-Committee – Summary of Minutes of April 1, 2014
- (iv) Added as Item 7.1 Correspondence from Michael Couteau, Minister, Citizenship and Immigration, respecting the Ontario Medal for Good Citizenship

The agenda was approved as amended.

(b) DECLARATIONS OF INTEREST (Item 2)

There were no declarations of interest.

(c) MINUTES (Item 3)

(i) April 8, 2014 (Item 3.1)

The Minutes of the April 8, 2014 Advisory Committee for Persons with Disabilities meeting were approved.

(d) TELECONFERENCE WITH DEAN MAYO MORAN (Item A)

**(i) Teleconference with Dean Mayo Moran respecting the 2013-2014
Legislative Review of the Accessibility for Ontarians with
Disabilities Act (Item A)**

The Committee participated in a Teleconference with Dean Mayo Moran respecting the 2013-2014 Legislative Review of the Accessibility for Ontarians with Disabilities Act.

Discussion included, but was not limited to, the following:

- Scope of the Consultations
- Goals of the Review
- Better Enforcement of the Ontario with Disabilities Act (AODA)
- Promoting better awareness surrounding the requirements of the AODA
- Better training individuals in workplaces and volunteer settings about the AODA
- Development of a Charter or Bill of Rights for persons with disabilities
- Ensuring that municipal Disability Advisory Committees are continued under the AODA and that their role is expanded
- Considering not only the Built Environment in AODA workplace requirements but also such things as Employee Benefit Plans
- Timeline and Process for the Review

(e) DISCUSSION ITEMS

**(i) Response to AODA Accessible Customer Service Standard Review
(Item 6.1)**

The Committee discussed the Accessible Customer Service Standard Review and felt that it put forward many good recommendations. As the Review deadline does not permit them to submit a formal response to the Ontario Accessibility Standards Advisory Council it was agreed that a motion be forwarded to the General Issues Committee for consideration.

For disposition on this matter refer to Item 1.

(ii) Built Environment Sub-Committee Update (Item 6.3)

The March 4, 2014 minutes of the Built Environment Sub-Committee were received.

The April 1, 2014 minutes of the Built Environment Sub-Committee were received.

The Committee discussed concerns regarding the safety of handrails on the outside of all street entrances to City Hall. Committee members felt that the railings are not properly painted/coloured thus resulting in a hazard. It was also felt that a better design and/or reconstruction would make the handrails safer.

The Committee would like to put forward a motion to address these safety concerns at the next meeting. In the interim, Maxine Carter indicated that she will talk to City Hall Facilities staff to see what measures can be taken to address safety concerns (example temporary painting and/or decals to better mark the handrailings).

The verbal update of Built Environment Sub-Committee was received.

(iii) Transportation Sub-Committee Update and Minutes of March 25, 2014 (Item 6.4)

The discussion respecting the Minutes of the March 25, 2014 Transportation Sub-Committee was deferred until the next meeting.

Tim Nolan provided the Committee with a verbal report respecting the April 29, 2014 Transportation Sub-Committee meeting. Mr. Nolan reported that the Taxi Accessibility Report is not yet completed. It is expected to go forward in June. Mr. Nolan indicated that 50% of all taxis in New York City must be accessible by 2020. In the city of Philadelphia, 100% of taxis must be accessible. The date for Philadelphia's compliance was not known.

The Transportation Sub-Committee Update was received.

(iv) Update from the Committee Clerk respecting Presentations for the June 10, 2014 meeting (Item 6.5)

The Update from the Committee Clerk respecting Presentations for the June 10, 2014 meeting was received.

(f) OTHER BUSINESS (Item 7)

(i) Provincial and Municipal Election (Item 7.1)

Mr. Tim Nolan reminded Committee members about the Provincial Election taking place on June 12, 2014. He also noted that the municipal election takes place this fall. Mr. Nolan felt it is important for Committee members to keep issues respecting accessibility for persons with disabilities in mind during the campaigns.

The Committee Clerk reminded committee members that if they wish to speak to election-related matters that they must do so as individuals and not as a member of the ACPD.

(ii) Concerns of Ms. Terri Wallis respecting Accessible Taxis (Item 7.2)

Ms. Wallis advised Committee members of an incident she recently experienced with an accessible taxi. Ms. Wallis reported that the taxi driver started the metre before she was in the vehicle, that he did not properly secure her and that he refused to provide his identification/licence number when requested. Ms. Wallis has contacted the City about her concerns and will update the Committee about the outcome. She will also update the Committee about another issue that she experienced when using an Accessible Taxi that is scheduled to go to the Hamilton Licensing Tribunal.

(iii) Visitor Information Guides (Item 7.3)

Mr. Tim Murphy advised Committee members that the 2014-2015 Hamilton Visitors Guide is now fully AODA compliant. The new guides are in the process of being distributed across the City. Mr. Murphy provided copies of the Guide to Committee members who were interested in taking one.

(g) ADJOURNMENT (Item 8)

There being no further business, the Advisory Committee for Persons with Disabilities Committee adjourned at 5:59 p.m.

Respectfully submitted,

Aznive Mallett, Chair
Advisory Committee for Persons with
Disabilities

Lauri Leduc
Legislative Coordinator
Office of the City Clerk