



Hamilton

**Hamilton Board of Health  
Sensational!**

**September 18, 2014**

# 2010 Hamilton Board of Health



Hamilton

Collective  
Ownership

Steadfast  
Integrity

Courageous  
Change

Sensational  
Service

Engaged  
Empowered  
Employees

# 2010

## What did we look like?

- First full year post organizational change
- Public Health Standards & External Audits
- City Values in place
- City Strategic Plan in place
- Public Health work plans set
- Public Health – 18 locations



Collective  
Ownership

Steadfast  
Integrity

Courageous  
Change

Sensational  
Service

Engaged  
Empowered  
Employees

# Accomplishments

## 2010 to 2014

- BOH considered 202 staff reports
  - 2011 - 50
  - 2012 – 52
  - 2013 – 61
  - 2014 – 39 (as of Sept. 18, 2014)

**So what did we accomplish?**



Collective  
Ownership

Steadfast  
Integrity

Courageous  
Change

Sensational  
Service

Engaged  
Empowered  
Employees

# **“Healthy Community” 2011**



**Child & Adolescent Services  
increase in staff complement  
“Sensational Service”**

**Baby Friendly Initiative  
Courageous Change  
& Collective Ownership.**



Collective  
Ownership

Steadfast  
Integrity

Courageous  
Change

Sensational  
Service

Engaged  
Empowered  
Employees

# “Healthy Community” 2011

## Implementation of Nurse-Family Partnership Program

“Sensational Service & Courageous Change”



Collective  
Ownership

Steadfast  
Integrity

Courageous  
Change

Sensational  
Service

Engaged  
Empowered  
Employees



# “Healthy Community” 2011 cont’d



## Hamilton Community Climate Change Action Charter “Courageous Change”



Collective  
Ownership

Steadfast  
Integrity

Courageous  
Change

Sensational  
Service

Engaged  
Empowered  
Employees

# “Healthy Community” 2011 cont’d

## Cooling Tower By-Law “Courageous Change”



Hamilton

Collective  
Ownership

Steadfast  
Integrity

Courageous  
Change

Sensational  
Service

Engaged  
Empowered  
Employees



# **“Healthy Community” 2012**

## **New Municipal Tobacco By-law** **“Courageous Change”**



Collective  
Ownership

Steadfast  
Integrity

Courageous  
Change

Sensational  
Service

Engaged  
Empowered  
Employees

# “Healthy Community” 2012 cont’d

## Healthy Babies Healthy Children (HBHC) Liaison “Sensational Service & Courageous Change”



Collective  
Ownership

Steadfast  
Integrity

Courageous  
Change

Sensational  
Service

Engaged  
Empowered  
Employees

# “Healthy Community” 2012 cont’d

## State of the art Dental Bus

“Sensational Service & Courageous Change”



Hamilton

Collective  
Ownership

Steadfast  
Integrity

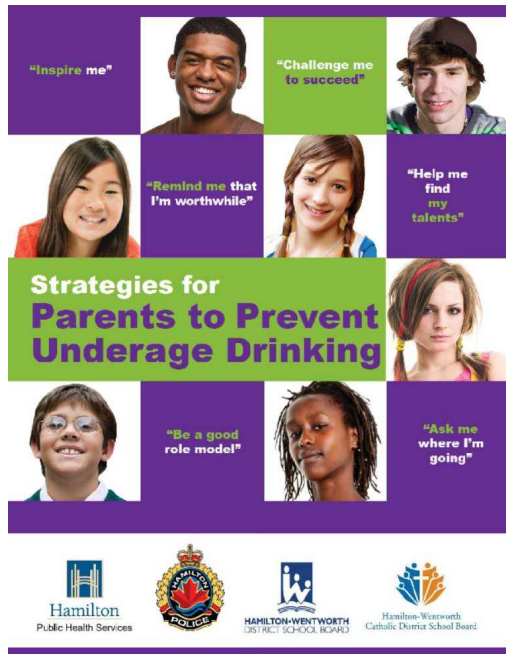
Courageous  
Change

Sensational  
Service

Engaged  
Empowered  
Employees



# “Healthy Community” 2013



## Hamilton Family Health Team (HFHT) Secondment Expansion

“Collective Ownership & Sensational Service”

## Skinner inquest

Injury prevention with multi-agency partnership

“Collective Ownership”



Collective  
Ownership

Steadfast  
Integrity

Courageous  
Change

Sensational  
Service

Engaged  
Empowered  
Employees

# “Healthy Community” 2013 cont’d

## Community Climate Change Action Plan

## Air Quality Task Force Action Plan



Collective  
Ownership

Steadfast  
Integrity

Courageous  
Change

Sensational  
Service

Engaged  
Empowered  
Employees

# “Healthy Community” 2013 cont’d



**Nurse  
Networker/Navigator**  
“Collective Ownership &  
Sensational Service”



**Navigation, Community  
of Practice** “Collective  
Ownership & Sensational  
Service”



Collective  
Ownership

Steadfast  
Integrity

Courageous  
Change

Sensational  
Service

Engaged  
Empowered  
Employees



# “Healthy Community” 2014 cont’d

## Move to Robert Thompson “Sensational Service”



Collective  
Ownership

Steadfast  
Integrity

Courageous  
Change

Sensational  
Service

Engaged  
Empowered  
Employees

# “Healthy Community” 2014 cont’d

## Healthy Birth Weights Coalition Continued!

“Strengthening Our Community by Supporting Healthy Lives and Healthy Relationships for Moms, Babies, and Neighbourhoods”.



Hamilton

Collective  
Ownership

Steadfast  
Integrity

Courageous  
Change

Sensational  
Service

Engaged  
Empowered  
Employees

# “Healthy Community” 2014 cont’d

## Food Safety Disclosure Program implemented Courageous Change



Collective  
Ownership

Steadfast  
Integrity

Courageous  
Change

Sensational  
Service

Engaged  
Empowered  
Employees

# **“Healthy Community” 2014 cont’d**

## **Hamilton Helmet Initiative - Injury Prevention**

**Reduce brain injury and death!**

**“Sensational Service & Collective Ownership”**



Hamilton

Collective  
Ownership

Steadfast  
Integrity

Courageous  
Change

Sensational  
Service

Engaged  
Empowered  
Employees



# “Healthy Community” 2014 cont’d

## Stock Epinephrine Pilot Project

“Sensational Service & Collective Ownership, and Courageous Change”



Collective  
Ownership

Steadfast  
Integrity

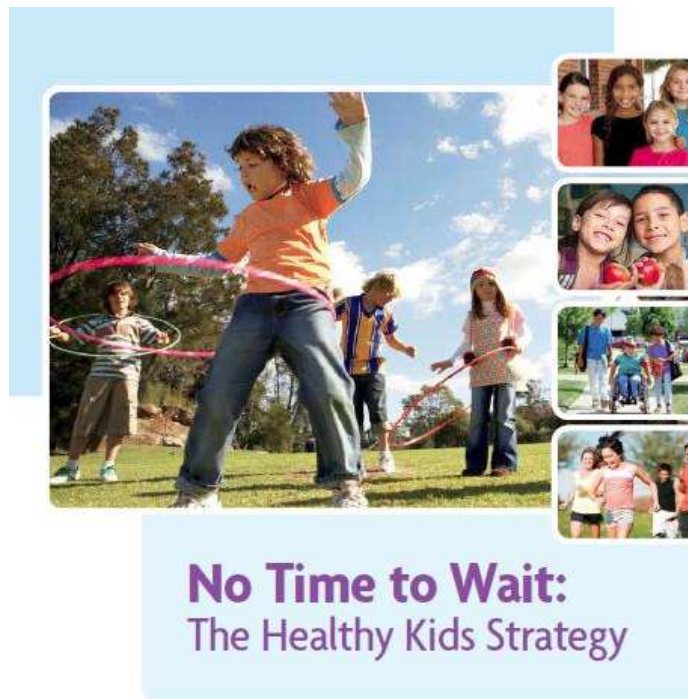
Courageous  
Change

Service

Employees

# “Healthy Community” 2014 cont’d

## “Sensational Service & Collective Ownership”



Healthy Kids Panel

### 3 prongs:

- Start all kids on the path to health
- Change the food environment
- Create healthy communities



Hamilton

Collective  
Ownership

Steadfast  
Integrity

Courageous  
Change

Sensational  
Service

Engaged  
Empowered  
Employees



# 2010 to 2014 AWARDS

## Nurse Family Partnership – City Managers Award 2010



Collective  
Ownership

Steadfast  
Integrity

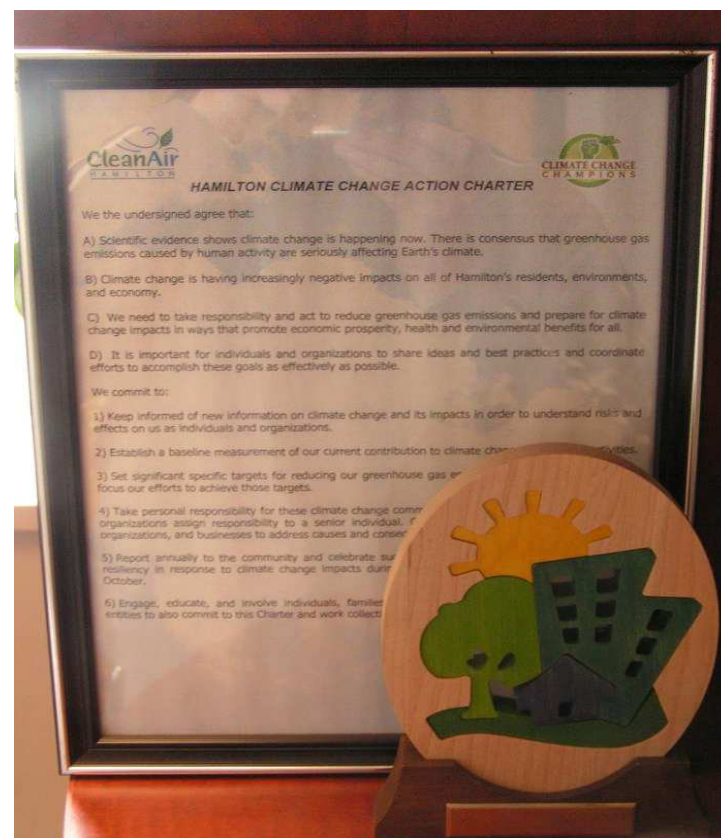
Courageous  
Change

Sensational  
Service

Engaged  
Empowered  
Employees

# 2010 to 2014 AWARDS

## Air Quality Task Force



Collective  
Ownership

Steadfast  
Integrity

Courageous  
Change

Sensational  
Service

Engaged  
Empowered  
Employees

# 2010 to 2014 AWARDS

**Ashely Zecca**

“Sensational Service,  
Empowered Employees”



Collective  
Ownership

Steadfast  
Integrity

Courageous  
Change

Sensational  
Service

Engaged  
Empowered  
Employees

# 2010 to 2014 AWARDS

## Heather McCully, Health Promotion Specialist Public Health Services' Tobacco Control Program

McMaster University Alumni Association, Arch Award  
Recipient 2013

HEATHER MCCULLY SOCIAL SCIENCES '04

A Kinesiology graduate, Heather has spent the past eight years with Hamilton Public Health



working in the roles of Health Promotion Specialist, Manager of Chronic Disease Prevention for Children & Youth, and most recently as the Project Manager, Youth Engagement. As a noted leader in the tobacco control and youth engagement fields, Heather has worked collaboratively to plan, implement and evaluate several innovative youth prevention programs that have become models for other jurisdictions. In addition to her role with Hamilton Public Health, Heather is a sought-after health promotion consultant across the province working with such organizations as the Ontario Lung Association, Ontario

Physical & Health Education Association, and the Ontario Ministry of Education.



Hamilton

Collective  
Ownership

Steadfast  
Integrity

Courageous  
Change

Sensational  
Service

Engaged  
Empowered  
Employees

# 2010 to 2014 AWARDS

**Jaclyn Grodecki PHN, HBHC**



**2012 recipient, Week of the Child and Youth  
Hamilton Community Agency Award**



Collective  
Ownership

Steadfast  
Integrity

Courageous  
Change

Sensational  
Service

Engaged  
Empowered  
Employees

# **PHS in 2014**

## **Foundation for future state**

- PHS consolidated
- PHS aligned to City strategic plan
- PHS aligned to City cultural pillars
- BOH Governance & Self-audits

## **Solid foundation for future building**



Collective  
Ownership

Steadfast  
Integrity

Courageous  
Change

Sensational  
Service

Engaged  
Empowered  
Employees



# 2015 +

## Future state – what does that look like?

- **if PH/BOH does it best - DO IT**
- **if not, find someone that can do it the best and support them – systems integration and facilitating change**
- **Work on things that have the most impact on the health of the community – determinants of health, policy and advocacy**



Collective  
Ownership

Steadfast  
Integrity

Courageous  
Change

Sensational  
Service

Engaged  
Empowered  
Employees

# 2015 +



- Do work community/client-centered
- Do work required by regulation
- Influence strategic policy
- Apply CQI / QA to the work



Collective  
Ownership

Steadfast  
Integrity

Courageous  
Change

Sensational  
Service

Engaged  
Empowered  
Employees

# 2015 +

## Healthy System Integration

Lead & Facilitate integration & collaboration with community partners to improve determinants of health



Hamilton

Collective  
Ownership

Steadfast  
Integrity

Courageous  
Change

Sensational  
Service

Engaged  
Empowered  
Employees

# 2015 +



## Major Health Challenges

- **Healthy Kids Strategy**
- **Food Strategy**
- **Mental Well-being Strategy**
- **Health Birth Weight Strategy**

“Sensational Service

Courageous Change

Integrity & Collective Ownership”



Hamilton

Collective  
Ownership

Steadfast  
Integrity

Courageous  
Change

Sensational  
Service

Engaged  
Empowered  
Employees

# 2015 +



## Major initiatives

- **Pan AM 2015**
- **Built Environment**
- **Mobility Strategy**
- **Air Quality & Climate Change**



Collective  
Ownership

Steadfast  
Integrity

Courageous  
Change

Sensational  
Service

Engaged  
Empowered  
Employees

# 2015 +



**Administrative Review**  
“Courageous Change”

**Records & Information  
Management Review**  
“Sensational Service & Integrity”

**Denison organizational culture**  
“Empowered Employees”



Collective  
Ownership

Steadfast  
Integrity

Courageous  
Change

Sensational  
Service

Engaged  
Empowered  
Employees



# Summary

- Thanks to the BOH for their leadership and vision
- Thanks to Staff



Collective  
Ownership

Steadfast  
Integrity

Courageous  
Change

Sensational  
Service

Engaged  
Empowered  
Employees