



Hamilton
Public Works

KING STREET TRANSIT ONLY LANE PILOT PROJECT

Appendix “A”

Stakeholder Comments Summary

APPENDIX A

Date	Comments/Notes	2 lanes for buses	Buses slowed	Buses in other lanes	Congestion	Cycling	Deliveries	Diverts from downtown	Non-Adherence to TOL	Fading TOL markings	No parking	TOL Should be Part time	Reduced business	Safety	Signal timing	Speeding buses	TOL empty	Other
30-Oct-13	Several operators using the TOL are cutting over at MacNab. Many operators continue to make the left turn from John onto King from the left lane instead of from the second (right) lane (a greater risk of accident). Operators have suggested that we may want to see if a separate bus lane signal along King at James and MacNab. Also, delaying the light at Hughson for a minute after it has changed at James- allow for clearing of traffic. The King stop at Hughson was to move it back to east side mid block (Hughson and John for the King buses going to the Go Station). Allowing the 1A King buses to continue to use the stop on the west side of the intersection. Straight through on King to the west end is that while it has been an improvement. TOL from Bay St and on, Mary caused congestion and delays.			X														
30-Oct-13	Buses in other lanes; Congestion on Johnston			X	X													
30-Oct-13	Buses in other lanes; Deters from downtown			X														
30-Oct-13	Almost hit turning right by someone in bus lane								X					X				
30-Oct-13	Took him 18 green cycles, up from 2-3 pre-bus lane. 25 minutes for 1.7 km from Wellington to Queen				X										X			

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30-Oct-13	Congestion; Part time TOL; Increased communication; Reduced business; Diverts from downtown; Requests radio ads that state "expect delays". Queues at 10 AM in front of store.				X			X				X	X					
31-Oct-13	Signal timing; Congestion turning onto King from Hughson				X										X			
31-Oct-13	Lives in Binbrook and works in downtown core. General comments regarding road work timing such as mountain access closures and the revitalization of the downtown core. Describes her experience of the TOL and how it is an accident waiting to happen.												X					
31-Oct-13	Congestion; No parking at rush hour; Safety				X						X			X				
31-Oct-13	Local resident- an ambulance. Police stopped her. Nervous about driving in TOL to get gas. Only PM rush?											X						
31-Oct-13	"Gridlock" from King St E to Wellington. Customers do not want to line up to drive into parking lot. Shoppers are complaining of wait times. Buses turn from John to King, they stay in vehicle lane. Rescind TOL from Wellington to Bay.				X													
31-Oct-13	Congestion; Deters from downtown; "2 lanes for buses"; Nobody knows how far back is legal to make lane change for RT	X			X													
31-Oct-13	Congestion; Speeding buses; Pay and display along walk for elderly				X											X		

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7-Nov-13	Caller who has a business at 2 King St. W. says this Transit Only Lane is slowing all traffic (including buses) on King Street during the daytime hours. He also says that's he's got some feedback from customers that they won't keep coming downtown (as the travel time has increased) if this experiment continues for very long.				X			X					X					
7-Nov-13	Claims sales have dropped 50-60% due to TOL. Other business owners along this strip are also losing sales. He said this can't go on for a year trial as many of the businesses will have to close down												X					
7-Nov-13	15-30 minutes slower				X													
7-Nov-13	Opposed to TOL and LRT																	X
7-Nov-13	Solution is to put transit only light at King & McNab and King & James. Pull Back stopping line for traffic			X														
8-Nov-13	No parking at rush hour										X							
11-Nov-13	Took from 6:10 to 6:50 to get from King & Wentworth to King & Dundurn.				X													
11-Nov-13	Suggested car-free downtown shopping streets																	X
12-Nov-13	Reduced business; Improved bus speed; People unaware of south side parking Students are saying that bus only arrives at McMaster 3 min faster. Do something to identify parking, paint stalls?												X					

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17-Nov-14	Caller called to say that the Transit Only Lane (especially during the rush hours) is causing severe congestion on King Street – causing many people to avoid King Street altogether. He feels that if things continue this way, many people (who have money, and drive cars) will move away from Hamilton.				X													
18-Nov-13	MacNab bus congestion; Buses in other lanes; Cycling in TOL; Create a dedicated left turn signal for buses into MacNab Terminal from the TOL			X		X												
20-Nov-13	Improving traffic flow; operating better now that Queen St Hill is open - not too bad, only adding about 3 min to my commute now				X													X
20-Nov-13	Requests shorter trial period; hopefully evaluated in less than 1 yr																	X
20-Nov-13	I've biked in the bus lane exclusively and have had zero conflict with buses yet					X												
20-Nov-13	Cycling in TOL					X												
20-Nov-13	Requests TOL promotion; City promote an image showing how many cars are avoided with a bus full of riders																	X
20-Nov-13	Cycling in TOL					X												
22-Nov-13	Congestion; Diverts from downtown; Insufficient education				X			X										
26-Nov-13	Insufficient parking at Queen; TOL empty; Diverts from downtown; Reduced business							X					X				X	

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29-Nov-13	Inquiring whether disabled parking permit allows stopping in the bus lane to unload passenger										X							
29-Nov-13	Disabled Parking Permit - does this allow you to stop in the Transit Only Lane										X							X
2-Dec-13	Congestion; Part time TOL; Buses in other lanes; 15 min from Wellington to Queen			X	X							X						
3-Dec-13	Supports bus lanes, but concerned about business impact												X					
3-Dec-13	Reduced business												X					
4-Dec-13	Backed up to Victoria & Wentworth, waited 5 - 10 minutes at lights - 1 lane for busses is fair	X			X													
7-Dec-13	Narrow sidewalks too crowded (bus passengers + bicycles)																	X
9-Dec-13	Congestion; Idling = pollution; Reduced business; City is too sprawling for transit				X								X					
10-Dec-13	Inquiring about monitoring methodology, funding of LRT																	X
11-Dec-13	Opposed to TOL																	X
11-Dec-13	Congestion; Macnab bus congestion; Buses in other lanes			X	X													
11-Dec-13	Congestion - does not improve bus service				X													
12-Dec-13	Safety; "2 lanes for buses"; Frequent conflicts between Catherine and Bay	X												X				
12-Dec-13	Inquiring about monitoring details, parking usage, vibration, business input										X							X

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	TOTALS	7	3	11	79	26	5	8	5	5	16	5	14	10	5	3	8	66