



Hamilton
Public Works

KING STREET TRANSIT ONLY LANE PILOT PROJECT

Appendix “C”

International Village BIA Submission

APPENDIX C

Bus Lane Survey May-June 2014 Write-Up International Village BIA

Number of businesses in support of the bus lane": 9/38

Comments/Reasons why they are "for the bus lane"

- Don't see any difference to our business
- People get a chance to see the store when they are sitting in their cars
- Most customers are pedestrians
- We are for multi-use transportation, it is convenient and useful
- Our customers use the bus and bikes
- In favour of LRT
- No customers have issues
- When traffic stops out front, people see our store and come back another time
- Having the pilot project for LRT means Hamilton is moving up and is an important city, places like Toronto have this in place
- We are bus users ourselves
- Hasn't affected our business
- There is always traffic during certain hours anyways, people just need to get used to it
- Our customers aren't drivers
- It's a good thing to pave the way for LRT
- We were only affected when the lane was first implemented
- We want to champ anything to help transportation infrastructure
- Better transportation will make it more livable down here, people can bike and walk more easily and use alternate transit
- Safer for pedestrians
- Drivers notice storefronts
- I am for having people using public transportation and improving it
- I would like people to stop using King Street as a highway

Number of businesses unaffected : 8/38

Comments/Reasons why they are "somewhere in the middle"

- Customers would drive by and never come in but now they do
- Its clogging up traffic but only during rush hour
- Unsure of the positives down the way, we only know what is happening down here
- The feedback from customers is negative, but they are stopped in front of businesses which is positive
- It's a problem for people coming down here for appointments, they don't want to fight traffic to come
- There needs to be an increase of residency in the neighbourhood for my business to survive
- Not too sure what LRT will bring for business but do know that we will suffer through the construction of LRT
- From a bus perspective: they have a hard time getting out from a parked position
- As a business owner, if cars cant get here and park here, no business
- As a commuter, to have to drive in 2 lanes because of bus lanes is upsetting and timely

- Should be Monday-Friday carpool lane
- Didn't really know there was a bus lane, just now there is a lot of traffic
- Doesn't affect us, we just see traffic and pollution
- Its beneficial for us because a lot of our clients take the bus
- Don't really know how elsewhere is affected because this is as far west as I go

Number of businesses not in support of bus lane: 21/38

Comments/Reasons why they are "against the bus lane"

- Many people don't want to come downtown
- Daily complaints from customers
- Should be timed bus lane, or allow for carpool lane at certain times
- It's toxic with cars sitting and idling all day, can't leave the door open
- Main street should have LRT
- Down 50% in sales
- Roads congested ¾ days
- Most customers have cars, have trouble finding parking spot or waiting in traffic in long time
- Busses basically have 2 lanes of King Street because they need to cross over to the McNab terminal
- I can't get home in decent time
- Busses are jamming up traffic, it doesn't save time at all
- Ambulances are even having a hard time getting through to where they need to go
- It seems when you take the bus it takes even longer because it has to cross over all the lanes
- Should have gotten people to vote, more communication to businesses
- Its hindering business, down 25%
- Customers come from all over, they will find an alternate store because they don't want to come downtown into the traffic
- This is a car town, they should be spending money on GO Transit
- Not enough traffic flow
- Bus lane project poorly handled because it s confusing to out of town drivers
- Not against LRT but bus lane is making it really congested
- Hard enough time getting people down here, should at least be free parking
- The rules are unclear, don't know if you can drive in bus lane to turn, don't know what people can and cannot do
- Not many people want to take the bus
- Bus lane is confusing, it shouldn't be in the second lane, it should be in the far right lane
- I don't have any clients that bus it is very hard for them to get downtown
- This is another negative aspect for downtown driving
- Customers prefer for me to mail my orders out to them so they don't have to drive here
- We should be making it as easy as possible, downtown is already too complicated with one way streets
- I like improving public transportation but I don't think it's saving time
- Bus lane doesn't make sense to us
- Its free advertising but it holds up the traffic way too much