



August 18, 2015

Mayor and City Council City of Hamilton Hamilton City Hall 71 Main Street West Hamilton, Ontario L8P 4Y5

Re: Notice of Voluntary Integration

Your Worship and Members of City Council

We wish to inform you of the following.

**Good Shepherd** and the **Seniors Activation and Maintenance Program** (SAM) are working to integrate their services for older adults and for adults requiring supports in the community.

Following the proposed voluntary consolidation, Good Shepherd will become the program's coordinating agency with a target date of April 1, 2016. SAM service will continue for all clients without any program disruptions. The day programs will still operate under the "SAM Program" name.

SAM is a non-profit program for seniors and adults with diminished abilities who live in the community. Program sites in East Hamilton, Central Hamilton and Waterdown support the growing needs of the older adult population in the community.

Each day consists of a variety of activities that are designed to maintain and enhance the wellbeing of the participants. SAM offers a variety of physical, social, creative and mentally stimulating activities, as well as a meal and assistance with personal care. An on-site registered nurse addresses health and wellness.

Additional support for people participating in activities sets the program apart from other local drop-in Senior's Centres. Physical, cognitive or communication challenges are accommodated with a focus on what people "can do" not on what they "can't do".

Good Shepherd offers a continuum of services to people in need in our community. For older adults, it offers supportive housing to older adults requiring assisted living services in order for them to remain in their own home. As well, Good Shepherd provides community support services for adults in the form of personal needs and care services. End-of-life care is provided at Emmanuel House and palliative care outreach services in the broader community.

The goals of this integration are:

- 1. To take advantage of organizational infrastructure in order to redeploy resources for front line services
- 2. To deliver these services in a manner that provides a seamless spectrum of services to older adults including enhanced case coordination and patient focused care
- 3. To ensure that staff have the most appropriate skill set to deliver care to their clients

This integration will build upon the strengths of both organizations and position us to take advantage of emerging needs in community based care. The resulting consolidation will support an enhanced response to the needs of the growing older adult population in this community.

## For more information regarding this proposed integration, please contact:

or

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