

Extreme Cold Weather Protocol Hamilton Community Cold/Heat Response Group

PHS - Health Protection Division (HPD) assesses weather conditions daily first frost to end of March

$\leq -15^{\circ}\text{C}$ actual or ≤ -20 with wind chill

When a Cold Alert is determined the HPD notifies MOH/designate, RCF&H and Salvation Army by 10am.
In addition HPD also notifies Hospitals, other community agencies and the DMT

Salvation Army contacts emergency shelters regarding bed availability.
Communications Officer, Public Health Services contacts media.
Agencies check for fax or email at end of day when weather is in the range for a Cold Alert.

CSD = Community Services Department
DMT = Divisional Management Team
HPD = Health Protection Division
RCF & H = Residential Care Facilities & Hostels
MOH = Medical Officer of Health
PHS = Public Health Services

Media Contacts: Dan Millar (905-521-1660 x125) and MOH Office.

****OUTREACH SERVICES** Working During Cold Alert

- Call Salvation Army at beginning of shift to check-in.
- Visit places where individuals they work with who are homeless may stay
- Respond to calls re: new referrals through their usual admission process
- Contact COAST or Police if assistance is needed when individuals are refusing to come out of the cold.
- COAST will advise if Police need to be involved because COAST staff are out on calls.

SALVATION ARMY: (905-527-1444 ext. 224 or '0' for live person)
• Calls shelter partners to assess bed availability
• Receives calls for service on central line
• Contacts **OUTREACH SERVICES** including COAST and/or Police referral and inform them of beds available as necessary.

****OUTREACH TEAMS:** Mental Health and Street Outreach Service (MHSOS) at Public Health (referrals go to IntAc 905-528- 0683); VAN Program (905-317-9966), Salvation Army, COAST (905-972-8338), GS HOMES, Youth Outreach Hamilton, & Hamilton Police Services

Salvation Army consults with RCF&H if sufficient beds are not available in the City of Hamilton. After Hours Salvation Army calls 905-546-2489.

November 26, 2014