



CITY OF HAMILTON
PUBLIC HEALTH SERVICES
Clinical and Preventive Services Division

TO:	Mayor and Members Board of Health
COMMITTEE DATE:	November 16, 2015
SUBJECT/REPORT NO:	Sexual Health Clinic Dundas (BOH15031) (City Wide)
WARD(S) AFFECTED:	City Wide
PREPARED BY:	Fiona Newton (905) 546-2424, Ext. 3284
SUBMITTED BY & SIGNATURE:	Julie Emili, MD, CCFP, FRCPC Associate Medical Officer of Health Public Health Services Department Glenda McArthur, BScN, RN, MHS Director, Clinical & Preventive Services Division Public Health Services Department

RECOMMENDATION

That Public Health Services close the Dundas Public Health clinic site at 2 King Street West, Dundas for a savings of \$114,424 annually in leasing costs and related operating costs and that clients be directed to other clinic sites for service.

EXECUTIVE SUMMARY

The Dundas Public Health clinic operating and leasing expenses cost \$114,424 annually. The Dundas clinic, in comparison to other PHS clinic sites, offers fewer services. This site is used for one weekly sexual health clinic and one monthly immunization clinic. Clinic statistics show that clients attend various clinics across the city depending on availability, and often choose hours of operation over the location of the clinic site. Clients of the Dundas site will be able to access services through other PHS clinic sites, walk-in clinics and family physician offices.

Alternatives for Consideration – See Page 4**FINANCIAL – STAFFING – LEGAL IMPLICATIONS (for recommendation(s) only)**

Financial:

Expense Categories	
Lease	\$66,430
Operational costs (facilities, heating, hydro, sewer & water)	\$38,900
Program operational costs (security, medical supplies)	\$9,094
Total cost for 2015	\$114,424

Staffing: 0.1 FTE reduction receptionist; 0.3 FTE Public health nurse to be reallocated to sexual health promotion work;

Legal: No legal implications.

HISTORICAL BACKGROUND (Chronology of events)**Service Delivery Review**

In 2012, the service delivery review specifically identified Clinic Services as an area of improvement for Public Health Services (PHS). The report identified the importance of multi-purpose clinics to make the most efficient use of clinic resources. The Dundas clinic site is vacant except for one weekly three hour sexual health clinic and one monthly immunization clinic. The new centrally located McMaster Health Campus and the existing East End and Mountain clinic locations are multi-purpose clinics. These sites provide a full range of services that include sexual health, immunization, tobacco cessation, breastfeeding, dental screening and preventive treatment.

POLICY IMPLICATIONS AND LEGISLATED REQUIREMENTS

Not Applicable

RELEVANT CONSULTATION

The Councillor for Ward 13, where the clinic is located, was consulted and indicated support for the recommendation.

ANALYSIS AND RATIONALE FOR RECOMMENDATION**(Include Performance Measurement/Benchmarking Data if applicable)****Existing Clinic Services**

PHS operates clinics in five locations:

Site	Address	PHS Services offered
Dundas	2 King St West 2 nd floor	Sexual health, immunization
East End	247 Centennial Parkway N Unit 8	Sexual health, immunization, dental screening and preventive treatment
Mountain	891 Upper James Unit 106A	Sexual health, immunization, dental screening and preventive treatment, breastfeeding
Waterdown	315 Dundas St E 2 nd floor	Sexual health
Downtown	100 Main St W 3 rd floor	Sexual health, immunization, dental screening and preventive treatment, breastfeeding, tobacco cessation,

All of the services provided at the Dundas clinic (sexual health and immunization), except anonymous HIV testing, are also available from Family Physicians or walk-in clinics.

Review of Sexual Health (SH) Clinic Utilization

This table shows sexual health clinic attendance in 2014 at each site.

Clinic Location	Clinic hours per week	Total SH clients
**Downtown	2.5 hours	1773
Dundas	3 hours	1153
East End	6 hours	2482
Mountain	6 hours	2278
Waterdown	3 hours	294

**The downtown clinic was located at the Hamilton General Hospital in 2014. In May 2015, the downtown clinic was moved to the new David Braley Health Science Centre.

Since the move to the new downtown site the clinic has seen a significant increase in attendance.

A review of postal codes of attendance at PHS SH Clinic sites found that clients attend various clinics across the city depending on availability, and often choose hours of operation over the location of the clinic site. Clients will attend clinics even if they are not the closest ones to where they live. Clinic statistics show that clients are willing to travel to different parts of the city to receive services.

Dundas site

- Dundas sexual health clinic provides service to fewer clients than the Downtown, Mountain and East End sites.
- The number of clients attending the Dundas sexual health clinic site from areas outside of Hamilton is significantly higher than in other PHS clinic sites.
- Of total clients seen at the Dundas sexual health clinic only 22% reside in Dundas.

Review of Immunization Clinic Utilization

Immunization clinics are by booked appointments only. Each weekly clinic saw an average of 15 appointments each week in 2014 at the Dundas site. With the opening of the new Downtown clinic site, clients will be able to access immunization services at 3 other locations i.e. Downtown, Mountain or East End clinic. Immunization services are also available from Family Physicians or walk-in clinics.

ALTERNATIVES FOR CONSIDERATION

(Include Financial, Staffing, Legal and Policy Implications and Pros and Cons for each alternative)

Continue services at the Dundas Clinic site.

Financial – Maintain the Dundas Clinic site at an annual cost of \$114,424.00. The Board of Health could use this money to re-invest in other programs within Public Health.

Legal & Policy Implications – Maintaining the Dundas clinic will not allow PHS to meet the need for cost efficiencies.

ALIGNMENT TO THE 2012 – 2015 STRATEGIC PLAN

Strategic Priority #1

A Prosperous & Healthy Community

WE enhance our image, economy and well-being by demonstrating that Hamilton is a great place to live, work, play and learn.

Strategic Objective

1.6 Enhance Overall Sustainability (financial, economic, social and environmental).

Strategic Priority #2

Valued & Sustainable Services

WE deliver high quality services that meet citizen needs and expectations, in a cost effective and responsible manner.

Strategic Objective

2.1 Implement processes to improve services, leverage technology and validate cost effectiveness and efficiencies across the Corporation.

Strategic Priority #3

Leadership & Governance

WE work together to ensure we are a government that is respectful towards each other and that the community has confidence and trust in.

Strategic Objective

3.2 Build organizational capacity to ensure the City has a skilled workforce that is capable and enabled to deliver its business objectives.

3.4 Enhance opportunities for administrative and operational efficiencies.

APPENDICES AND SCHEDULES ATTACHED

Not Applicable