



## **EMERGENCY & COMMUNITY SERVICES COMMITTEE MINUTES 16-001**

1:30 p.m.

Tuesday, January 18, 2016

Council Chamber

Hamilton City Hall

71 Main Street West

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**Present:** Councillor M. Green, Chair  
Councillor A. Johnson, Vice Chair  
Councillors T. Jackson, S. Merulla, and T. Whitehead

**Regrets:** Councillor J. Partridge – Personal  
Councillor J. Farr – Personal

**Also in  
Attendance:** Councillor A. VanderBeek

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### **THE FOLLOWING ITEMS WERE REPORTED FOR THE CONSIDERATION OF COUNCIL:**

**1. Single-Source Paramedic Service Linen Supply, Cleaning and Replacement (CES16001) (City Wide) (Item 5.1)**

**(Whitehead/Jackson)**

(a) That consideration of the single source procurement, pursuant to Procurement Policy #11 – Non-competitive Procurements, for the supply, cleaning, and replacement of health care linen for the Hamilton Paramedic Service for a five year period ending December 31, 2020 be deferred until such time that the contract details are confirmed; and

(b) That the current contract be extended until such time that clause (a) above is completed.

**CARRIED**

**2. RBB Innovations Ltd. Contract Renewal (CES16002) (City Wide) (Item 5.2)**

**(Whitehead/Merulla)**

- (a) That the General Manager of Community & Emergency Services be authorized and directed to single source RBB Innovations Ltd. for the renewal of the OneHSN Childcare Solutions contract at an estimated cost of \$228,100 to be funded from the existing Children's & Home Management Services (CHMS) budget and paid for using 100% Ministry of Education funding;
- (b) That the General Manager of Community & Emergency Services or designate be authorized and directed to negotiate and execute a two-year agreement renewal with RBB Innovations Ltd. for the OneHSN Childcare Solutions contract on behalf of the City of Hamilton, in a form satisfactory to the City Solicitor; and,
- (c) That the General Manager of Community & Emergency Services or designate be granted the authority to further extend the agreement renewal with RBB Innovations Ltd. for the OneHSN Childcare Solutions contract on behalf of the City of Hamilton for an additional two years.

**CARRIED**

**3. Changes to Intake Process for Domiciliary Hostel Program (CES16007) (City Wide) (Item 5.3)**

**(Whitehead/Merulla)**

- (a) That the report regarding changes to intake process for domiciliary hostel program (CES16007) be received; and
- (b) That the Emergency and Community Services Committee, through Chairman Councillor Green, write a submission to the Province on behalf of the domiciliary housing industry identifying the shortfalls that have been placed on the City of Hamilton by the Province regarding this matter.

**CARRIED**

**4. Wentworth Lodge-Long Term Care Quality Inspection (CES16003) (Ward 13) (Item 5.4)**

**(Jackson/ A. Johnson)**

That the report regarding Wentworth Lodge-Long Term Care Quality Inspection (CES16003), be received.

**CARRIED**

**5. Fee Waiver/Reduction Policy Amendment (CES14001(b)) (City Wide) (Item 8.1)**

**(Merulla/ A. Johnson)**

- (a) That the “Fee Waiver/Reduction Policy” attached as Appendix A to Report CES14001(b) be amended to expand the Divisional Director of Recreation’s authority to approve all fee waiver/reduction applications for recreation facility rental fees that will result in a community partnership; and,
- (b) That all non-profit groups with existing arrangements to deliver programs in recreation facilities at a reduced rental rate be given until December 31, 2016 to complete the amended fee waiver/reduction application.

**CARRIED**

**6. Trusteeship Program (CES16005) (City Wide) (Item 8.2)**

**(A. Johnson/ Whitehead)**

That the Mayor, on behalf of Council correspond with the Prime Minister of Canada, the Premier of Ontario, the Minister of Municipal Affairs and Housing, the Minister of Community and Social Services, all local Hamilton MP’s and MPP’s, as well as AMO and the FCM, to request assistance with the Province adequately and appropriately funding the City of Hamilton to deliver programs that fall under the Community Homelessness Prevention Initiative such as a possible targeted Financial Management Support Program for low income people who require support to manage their financial affairs.

**CARRIED**

**7. Opportunities to Develop New Affordable Housing with Supports in Hamilton (Item 9.1)**

**(Green/ Merulla)**

WHEREAS the City of Hamilton’s 10-year Housing and Homelessness Action Plan identifies a target of 300 new affordable rental units developed annually to meet the projected population growth in the City of Hamilton;

WHEREAS there is already an existing need for good, safe and affordable rental housing in Hamilton as demonstrated by 5,681 households on the City of Hamilton’s social housing waitlist, and further exacerbated by increasing rental rates and lowering vacancy rates as reported by the Canadian Mortgage and Housing Corporation;

WHEREAS there are many low income households that require affordable housing with personalized health and social supports so they may live independently and enjoy a positive quality of life;

WHEREAS there are established community organizations that have demonstrated the ability to develop quality affordable housing with supports for the residents of Hamilton;

WHEREAS there are major institutions in Hamilton that are interested in partnering with the City of Hamilton and community organizations to develop affordable housing and community supports for target populations; and

WHEREAS it is necessary to prepare well in advance for the development of affordable housing and associated supports and it is often a requirement for municipal, federal and provincial capital funding to have “shovel ready” projects;

THEREFORE BE IT RESOLVED:

That the City of Hamilton Housing Services Division staff be directed to work with the City’s Procurement Division staff and Planning Division staff to develop a process to establish a roster of non-profit and private developers prepared and qualified to develop new affordable housing with supports in Hamilton in partnership with the City to be able to respond to future and periodic development and capital funding opportunities and report back to Emergency and Community Services Committee detailing the process.

**CARRIED**

**8. Affordable Housing – Strathearne Suites Operated by Indwell (Item 9.2)**

**(Merulla/Jackson)**

WHEREAS Section 3.1 of the City’s Housing and Homelessness Action Plan supports the development of different types of housing with personalized supports for individuals with mental health, addictions and health issues and a history of homelessness;

WHEREAS there is an existing need in Hamilton for more stable and affordable housing options that provide the supports necessary to avoid homelessness and the need to resort to more costly interventions such as the emergency shelter system, emergency health care services and the correctional system;

WHEREAS Indwell, an established non-profit organization with a strong track record of developing and delivering housing with supports has submitted a proposal to operate Strathearne Suites, a 39 unit permanent supported housing initiative combining affordable housing with flexible onsite supports that contribute to housing and health stability for Hamilton’s most vulnerable residents; and

WHEREAS the Hamilton Niagara Haldimand Brant Local Health Integration Network through St. Joseph’s Healthcare has committed to contributing \$498,981 of annual base funding towards the total annual cost of \$1,057,062

per year to operate Strathearne Suites on the condition that the City of Hamilton also participate in the partnership by contributing annual base funding of \$150,000 to the total cost.

THEREFORE BE IT RESOLVED:

- (a) That the City enter into an agreement with Indwell, the Hamilton Niagara Haldimand Brant Local Health Integration Network (“LHIN”) and St. Joseph’s Healthcare to provide annual base funding of \$150,000 for the operation of 39 new units of affordable housing with supports;
- (b) That the City’s initial funding come from the Social Services Initiative Reserve to offset operational costs for the 2016 fiscal year;
- (c) That the General Manager of Community and Emergency Services be authorized and directed to execute any agreement required to give effect to resolutions (a) and (b) above, in a form satisfactory to both the City Solicitor and the General Manager of Finance and Corporate Services; and
- (d) That the Mayor correspond with the Honourable Ted McMeekin, Minister of Municipal Affairs and Housing, to request an increase to funding to the Community Homelessness Prevention Initiative to adequately fund and expand innovated models for supportive housing, such as Strathearne Suites.

**CARRIED**

**FOR THE INFORMATION OF THE COMMITTEE:**

**(a) CHANGES TO THE AGENDA (Item 1)**

The Legislative Coordinator advised of the following changes to the agenda:

**4. DELEGATION REQUESTS**

- 4.3 Calvin Kain, Regarding Changes to Intake Process for Domiciliary Hostel Program (Item 5.3) (For Today’s Meeting)
- 4.4 Adrienne Newport, Regarding the Trusteeship Program (Item 8.2) (For Today’s Meeting).
- 4.5 Linda Edwards, Regarding the Trusteeship Program (Item 8.2) (For Today’s Meeting).
- 4.6 Carmen Salciccioli, on behalf of Good Shepherd, Mission Services, and the Salvation Army, Regarding the Trusteeship Program (Item 8.2) (For Today’s Meeting).

**8. DISCUSSION ITEMS**

**Trusteeship Program – Added Correspondence (CES16005) (CITY WIDE)  
(Item 8.2):**

- a) Letter from Tom Cooper, Director - Hamilton Roundtable for Poverty Reduction, dated January 15, 2016.
- b) Petition containing 93 signatures received respecting the Trusteeship Program. (A copy of the petition is available for viewing in the Office of the City Clerk.)
- c) Letter from Karen Efron - Executive Director, Hamilton Mental Health Outreach, dated December 9, 2015.

**10. NOTICES OF MOTION**

10.2 Affordable Housing – Strathearne Suites Operated By Indwell

**(Whitehead/ A. Johnson)**

That the agenda for the January 18, 2016 meeting of the Emergency & Community Services Committee be approved as amended.

**CARRIED**

**(b) DECLARATIONS OF INTEREST (Item 2)**

There were no declarations of interest.

**(c) APPROVAL OF MINUTES OF PREVIOUS MEETING (Item 3)**

**(i) December 8, 2015 (Item 3.1)**

**(A. Johnson/Merulla)**

That the Minutes of the December 8, 2015 Emergency and Community Services Committee meeting be approved, as presented.

**CARRIED**

**(d) DELEGATION REQUESTS (Item 4)**

**(Whitehead/ Merulla)**

That the following delegation requests be approved for today's meeting of the Emergency and Community Services Committee:

- (i) Request from Mr. Hugh Tye (designate Sharon Crow), Hamilton Community Legal Clinic, regarding Hamilton Trusteeship Programs (Item 4.1).
- (ii) Request from Ed Zacharewski, regarding Hamilton Trusteeship Programs (Item 4.2).
- (iii) Request from Calvin Kain, regarding Changes to Intake Process for Domiciliary Hostel Program (Item 4.3).
- (iv) Request from Adrienne Newport, regarding Hamilton Trusteeship Programs (Item 4.4).
- (v) Request from Linda Edwards, regarding Hamilton Trusteeship Programs (Item 4.5).
- (vi) Request from Carmen Saliccioli, on behalf of Good Shepherd, Mission Services, and the Salvation Army, regarding the Hamilton Trusteeship Programs (Item 4.6).

**CARRIED**

**(e) DELEGATIONS (Item 6)**

- (i) Calvin Kain, regarding Changes to Intake Process for Domiciliary Hostel Program (Item 6.1)

Calvin Kain appeared and spoke before the Committee regarding his concerns with changes to the intake process for the domiciliary hostel program. He noted his concerns with the proposed wait list, and the lack of flexibility to service clients with the changes that would be implemented to the program. He also noted the back-log of people waiting with no place to go and the implications of these changes.

**(Whitehead/Jackson)**

That the presentation from Calvin Kain respecting Changes to Intake Process for Domiciliary Hostel Program be received.

**CARRIED**

For disposition of this matter, refer to Item 3.

- (ii) Mr. Hugh Tye (designate Sharon Crow), Hamilton Community Legal Clinic, regarding Hamilton Trusteeship Programs (Item 6.2)

Sharon Crow, appeared and spoke on behalf of Hugh Tye – Executive Director, Hamilton Community Legal Clinic, regarding the Trusteeship Program. Ms. Crow noted that the Hamilton Community Legal Clinic

supports the maintenance of the trusteeship program and encourages Council to support the program.

**(Whitehead/ A. Johnson)**

That the presentation from Sharon Crow respecting the Hamilton Trusteeship Programs be received.

**CARRIED**

- (iii) Ed Zacharewski, regarding Hamilton Trusteeship Programs (Item 6.3)

Ed Zacharewski, appeared and spoke in support of maintaining the Trusteeship Program and encouraged Council to also support the program.

**(A. Johnson/Merulla)**

That the presentation from Ed Zacharewski respecting the Hamilton Trusteeship Programs be received.

**CARRIED**

- (iv) Carmen Saliccioli, on behalf of Good Shepherd, Mission Services, and the Salvation Army, regarding the Hamilton Trusteeship Programs (Item 6.4)

Carmen Saliccioli, appeared and spoke on behalf of the Good Shepherd, Mission Services, and the Salvation Army, regarding the Hamilton Trusteeship Program. Mr. Saliccioli noted that the Good Shepherd, Mission Services, and the Salvation Army, support maintaining the Trusteeship Program and encouraged Council to also support the program.

**(Jackson/Whitehead)**

That the presentation from Carmen Saliccioli, on behalf of Good Shepherd, Mission Services, and the Salvation Army, respecting the Hamilton Trusteeship Programs be received.

**CARRIED**

- (v) Adrienne Newport, regarding Hamilton Trusteeship Programs (Item 6.5)

Adrienne Newport, appeared and spoke in support of maintaining the Trusteeship Program. Ms. Newport noted that the program has helped her in many ways including her current housing, and assistance in financial planning, and well-being. Ms. Newport urged members of the Committee to support maintaining the program.

**(A. Johnson/Whitehead)**

That the presentation from Adrienne Newport respecting the Hamilton Trusteeship Programs be received.



**CARRIED**

- (vi) Linda Edwards, regarding Hamilton Trusteeship Programs (Item 6.6)

Linda Edwards, appeared and spoke in support of maintaining the Trusteeship Program. Ms. Edwards noted the value of the program and her heavy reliance on it on a daily basis. Ms. Edwards urged members of the Committee to support maintaining the program.

**(Whitehead/Merulla)**

That the presentation from Linda Edwards respecting the Hamilton Trusteeship Programs be received.

**CARRIED**

For disposition of this matter, refer to Item 6.

**(f) PRESENTATIONS (Item 7)**

- (i) Seniors Advisory Committee presentation regarding booklet entitled, 'Housing Options for Older Adults in Hamilton'**

Carolann Fernandes, Chair of the Housing Working Group of the Seniors Advisory Committee, provided a presentation respecting the 'Housing Options for Older Adults in Hamilton' booklet. Ms. Fernandes provided information regarding:

- the 2010-2015 objectives for the Housing sub-committee;
- information respecting the housing options booklet; and
- information regarding the distribution of the booklet.

**(Whitehead/Merulla)**

That the presentation respecting the Seniors Advisory Committee booklet entitled, 'Housing Options for Older Adults in Hamilton' be received.

**CARRIED**

- (g) Trusteeship Program – Added Correspondence (CES16005) (City Wide) (Item 8.2)**

**(A. Johnson/Whitehead)**

That the following added correspondence items regarding the Trusteeship Program be received:

- a) Letter from Tom Cooper, Director - Hamilton Roundtable for Poverty Reduction, dated January 15, 2016.
- b) Petition containing 93 signatures received respecting the Trusteeship Program. *(A copy of the petition is available for viewing in the Office of the City Clerk.)* The Petition clause reads as follows:

*“Petition to the Council of the City of Hamilton, Ontario*

*Regarding: Support for ongoing funding for the Trusteeship Programs at Good Shepherd, Mission Services, and Salvation Army.*

*Whereas trusteeship programs to support the City of Hamilton’s most vulnerable citizens are a proven and effective tool in preventing homelessness;*

*We, the undersigned Hamilton residents, urge the elected City of Hamilton Council to continue to fully fund the trusteeship programs at the Good Shepherd, Mission Services, and the Salvation Army and sustain that funding to meet current and future demands.”*

- c) Letter from Karen Efron - Executive Director, Hamilton Mental Health Outreach, dated December 9, 2015.

**CARRIED**

For disposition of this matter, refer to Item 6.

**(h) Notices of Motion (Item 10)**

Councillor A. Johnson assumed the Chair in order for Council Green to introduce the following Notice of Motion:

**(i) Opportunities to Develop New Affordable Housing with Supports in Hamilton (Item 10.1)**

Councillor Green introduced the following Notice of Motion:

WHEREAS the City of Hamilton’s 10-year Housing and Homelessness Action Plan identifies a target of 300 new affordable rental units developed annually to meet the projected population growth in the City of Hamilton;

WHEREAS there is already an existing need for good, safe and affordable rental housing in Hamilton as demonstrated by 5,681 households on the City of Hamilton’s social housing waitlist, and further

exacerbated by increasing rental rates and lowering vacancy rates as reported by the Canadian Mortgage and Housing Corporation;

WHEREAS there are many low income households that require affordable housing with personalized health and social supports so they may live independently and enjoy a positive quality of life;

WHEREAS there are established community organizations that have demonstrated the ability to develop quality affordable housing with supports for the residents of Hamilton;

WHEREAS there are major institutions in Hamilton that are interested in partnering with the City of Hamilton and community organizations to develop affordable housing and community supports for target populations; and

WHEREAS it is necessary to prepare well in advance for the development of affordable housing and associated supports and it is often a requirement for municipal, federal and provincial capital funding to have “shovel ready” projects;

THEREFORE BE IT RESOLVED:

THAT the City of Hamilton Housing Services Division staff be directed to work with the City’s Procurement Division staff and Planning Division staff to develop a process to establish a roster of non-profit and private developers prepared and qualified to develop new affordable housing with supports in Hamilton in partnership with the City to be able to respond to future and periodic development and capital funding opportunities and report back to Emergency and Community Services Committee detailing the process.

**(Merulla/Whitehead)**

That the Rules of Order be waived to allow for consideration of a motion at today’s Emergency and Community Services committee meeting respecting Opportunities to Develop New Affordable Housing with Supports in Hamilton.

**CARRIED**

For disposition of this matter, refer to Item 7.

Councillor Green assumed the Chair for the remainder of the meeting.

**(ii) Affordable Housing – Strathearne Suites Operated By Indwell (Item 10.2)**

Councillor Merulla introduced the following notice of motion:

WHEREAS Section 3.1 of the City's Housing and Homelessness Action Plan supports the development of different types of housing with personalized supports for individuals with mental health, addictions and health issues and a history of homelessness;

WHEREAS there is an existing need in Hamilton for more stable and affordable housing options that provide the supports necessary to avoid homelessness and the need to resort to more costly interventions such as the emergency shelter system, emergency health care services and the correctional system;

WHEREAS Indwell, an established non-profit organization with a strong track record of developing and delivering housing with supports has submitted a proposal to operate Strathearne Suites, a 39 unit permanent supported housing initiative combining affordable housing with flexible onsite supports that contribute to housing and health stability for Hamilton's most vulnerable residents; and

WHEREAS the Hamilton Niagara Haldimand Brant Local Health Integration Network through St. Joseph's Healthcare has committed to contributing \$498,981 of annual base funding towards the total annual cost of \$1,057,062 per year to operate Strathearne Suites on the condition that the City of Hamilton also participate in the partnership by contributing annual base funding of \$150,000 to the total cost.

THEREFORE BE IT RESOLVED:

- (a) That the City enter into an agreement with Indwell, the Hamilton Niagara Haldimand Brant Local Health Integration Network ("LHIN") and St. Joseph's Healthcare to provide annual base funding of \$150,000 for the operation of 39 new units of affordable housing with supports;
- (b) That the City's initial funding come from the Social Services Initiative Reserve to offset operational costs for the 2016 fiscal year;
- (c) That the General Manager of Community and Emergency Services be authorized and directed to execute any agreement required to give effect to resolutions (a) and (b) above, in a form satisfactory to both the City Solicitor and the General Manager of Finance and Corporate Services; and
- (d) That the Mayor and Clerk be directed to correspond with the Honourable Ted McMeekin, Minister of Municipal Affairs and Housing, to request an increase to funding to the Community Homelessness Prevention Initiative to adequately fund and expand innovated models for supportive housing, such as Strathearne Suites.

**(Merulla/Jackson)**

That the Rules of Order be waived to allow for consideration of a motion at today's Emergency and Community Services committee meeting respecting Affordable Housing – Stratheane Suites Operated By Indwell.

**CARRIED**

For disposition of this matter, refer to Item 8.

**(i) ADJOURNMENT (Item 13)**

**(Merulla/A. Johnson)**

That there being no further business, the Emergency & Community Services Committee meeting, be adjourned at 4:30 p.m.

**CARRIED**

Respectfully submitted,

Councillor M. Green, Chair  
Emergency & Community Services Committee

Nancy Fiorentino  
Legislative Coordinator  
Office of the City Clerk