

Linen Services for Selected Ontario Paramedic Services

The following chart summarizes the linen supply, cleaning and replacement service arrangements in place at a representative sample of Ontario Paramedic Services. As pre-hospital care is an integral part of the health care process, linen services are invariably closely associated with arrangements in place at the accepting hospitals. The principal options for linen service arrangements include:

- Commercial vendor, Hospital co-op or the hospital itself provides all services including linen purchase and replacement, cleaning, pickup and delivery.
- Commercial vendor or Hospital co-op provides linen purchase, replacement cleaning and delivery to one location, with the Service being responsible to deliver to and pick up from hospitals and other stations.
- Service purchases and replaces its own linen, with a Commercial vendor or Hospital co-op providing cleaning and pick up/delivery at one or more locations. The Service is responsible to deliver to and pick up from hospitals and other stations.

Paramedic Service	Number of Ambulances	Linen Service Provider	Fiscal Year 2014 Cost (\$K)	Ambulance responses where a patient was carried	Cost per response	Additional Information
Brant	6	Hospital non-profit co-op (MSSI)	\$44	10,181	\$4.34	Cost all inclusive
Niagara	41	Hospital non-profit co-op (MSSI)	\$133	34,309	\$3.87	Cost all inclusive
Halton	34	Hospital non-profit co-op (MSSI)	\$100	26,373	\$3.79	Cost all inclusive
Hamilton	24	Hospital non-profit co-op (MSSI)	\$168	44,317	\$3.79	Cost all inclusive
Renfrew	19	Hospital supplied	\$15	4,935	\$3.04	Hospital laundries provide the service directly, cost all inclusive

Paramedic Service	Number of Ambulances	Linen Service Provider	Fiscal Year 2014 Cost (\$K)	Ambulance responses where a patient was carried	Cost per response	Additional Information
Perth	10	Commercial vendor	\$17	6,210	\$2.71	Cost does not include linen purchase and replacement. Service staff must collect used linen at hospitals and restock with clean linen
Frontenac	15	Hospital non-profit co-op (Kingston General)	\$38	14,261	\$2.66	Service staff must collect used linen at hospitals and restock with clean linen
Lambton	10	Commercial vendor	\$26	10,112	\$2.55	Cost does not include linen purchase and replacement. Service staff must collect used linen at hospitals and restock with clean linen
Peterborough	15	Hospital	\$40	18,000	\$2.23	Hospital laundries provide the service directly, cost all inclusive
Peel	97	Hospital non-profit co-op (Booth Centennial)	\$180	100,000	\$1.80	Service staff must collect used linen at hospitals. Crews must restock at stations and are out-of-service until restocked
Simcoe	42	Hospital non-profit co-op (Booth Centennial)	\$50	37,356	\$1.34	Service staff must collect used linen at hospitals and restock with clean linen

Paramedic Service	Number of Ambulances	Linen Service Provider	Fiscal Year 2014 Cost (\$K)	Ambulance responses where a patient was carried	Cost per response	Additional Information
Timiskaming	9	Commercial vendor	\$8	6,500	\$1.23	Cost does not include linen purchase and replacement. Service staff must collect used linen at hospitals and restock with clean linen
Kawartha Lakes	12	Hospital supplied	\$16	13,000	\$0.82	Hospital laundries provide the service directly, cost all inclusive
Durham	26	Commercial vendor		41,156	\$0.44	Cost does not include linen purchase and replacement. Service staff must collect used linen at hospitals and restock with clean linen
Norfolk	8	Hospital supplied	\$0	Not provided	\$0.00	Hospital supplies linen at no charge.