

APPENDIX "B"
CITY OF HAMILTON – AUDIT SERVICES
PROPOSED PROJECTS FOR SUBSEQUENT YEARS

Projects for the 2016-2018 Audit Services Work Plan are listed on "Appendix A". However, there are many service areas which should be addressed but, due to the limitations in available staff hours, could not be accommodated in the 2016-2018 work plan. These projects will be re-evaluated annually to ensure continued relevance and priority and will be considered in subsequent years. Should 2016-2018 scheduling or resources allow, the projects noted below would be considered for possible completion in the current year.

- Development Approvals
- Transit – Fleet Maintenance, Ridership Information
- Asset Management
- Computer Applications Used in City Operations (e.g. SCADA, Hansen, Amanda, etc.)
- Corporate Governance
- Corporate Strategy
- Hamilton Water – Backflow Prevention Program (Industrial, Commercial and Institutional)
- Parking-Operations and Maintenance
- Parks Maintenance
- Privacy and Protection of Customer/Client Information
- Recreation Services
- Social Services (OW, Support Services, Discretionary Benefits)-Intake and Payment Processes
- Succession Planning
- Employee Benefits