

General Issues Committee

June 1, 2016



Hamilton

2016 – 2025 Strategic Plan

Chris Murray, City Manager



Hamilton

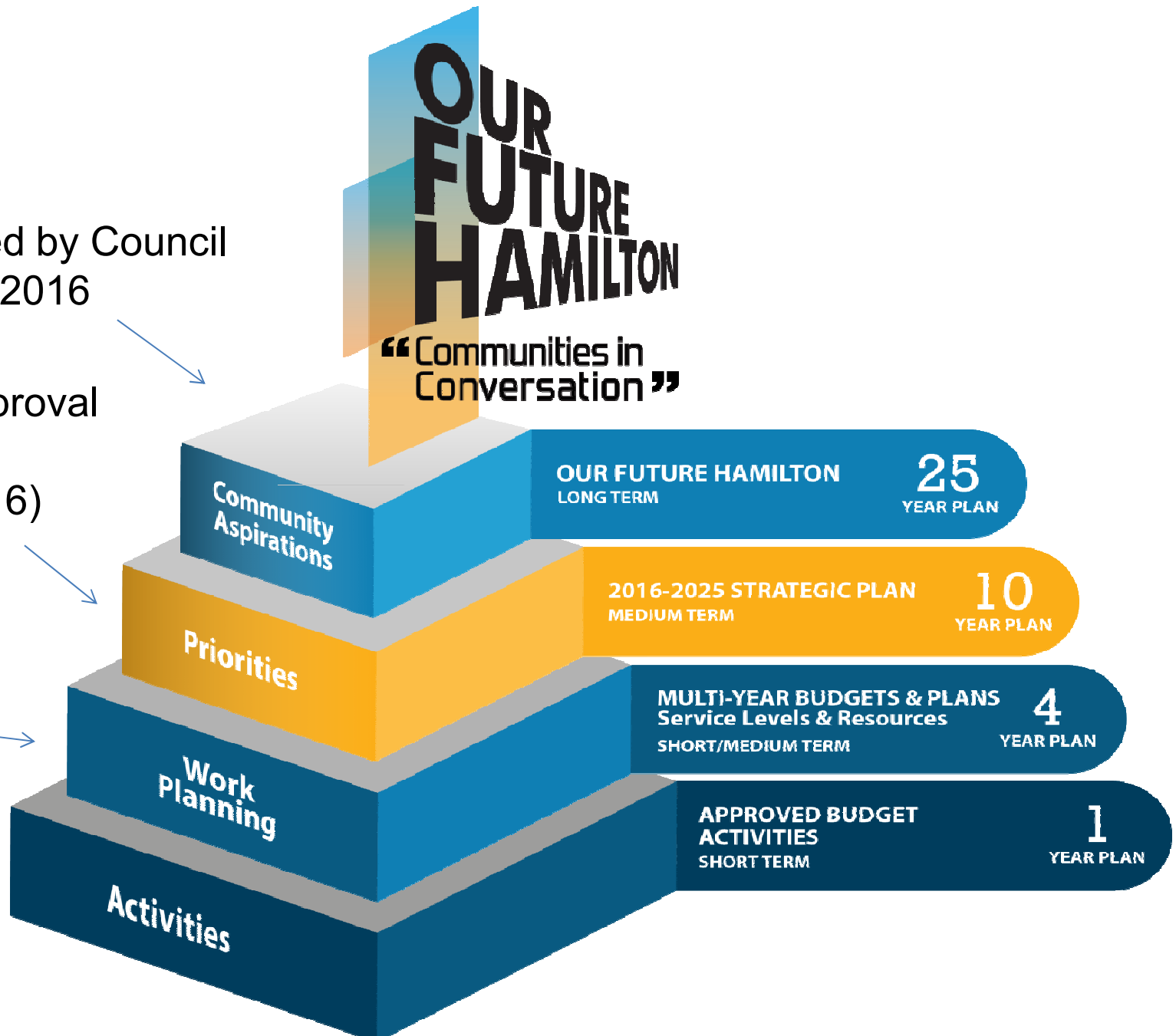
OUR FUTURE HAMILTON

“Communities in Conversation”

Endorsed by Council
Feb 25, 2016

Seeking Approval
TODAY
(June 1, 2016)

Next Steps
Linking the
strategic
plan to our
budget



2016 – 2025 Strategic Plan

- **Our Vision** - *What we aspire to*
- **Our Mission** - *Our purpose for being*
- **Our Culture** - *How we conduct ourselves*
- **Our Priorities** - *Our focus*



Hamilton

Engagement

- 3,200 staff conversations
- 54,000 community conversations



Hamilton

Our Vision

What We Aspire To

***To be the best place
to raise a child.***



Hamilton

***79% respondents
supported.***

Our Vision Story

Being the best place to raise a child means having an inclusive community that actively engages in making Hamilton a better place for everyone. Supporting residents through all of life's stages. Its creating an accessible environment that supports the positive development of children as they move towards being healthy adults and seniors.



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Our Vision

Possibilities reflecting Seniors Advisory Committee

A: To be the best place to raise a child and grow old.

B: To be the best place to raise a child and age successfully.



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***Options were not part of
vision engagement***

Our Mission

Our Purpose For Being

To provide high quality public services that contribute to a healthy, safe and prosperous community, in a sustainable manner.



Hamilton

63% respondents supported.

Our Culture

How We Conduct Ourselves

**Collective
Ownership**

**Steadfast
Integrity**

**Courageous
Change**

**Sensational
Service**

**Engaged
Empowered
Employees**

Approved by Council March 30, 2016



Hamilton

Our Priorities

Our Focus



Community Engagement and Participation



Hamilton has an open, transparent and accessible approach to City government that engages with and empowers all citizens to be involved in their community.



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Economic Prosperity and Growth



Hamilton has a prosperous and diverse local economy where all people have opportunities to grow and develop.



Hamilton

Healthy and Safe Communities



Hamilton is a safe and supportive city where people are active, healthy, and have a high quality of life.



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Clean and Green

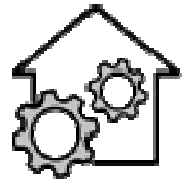


*Hamilton is environmentally sustainable
with a healthy balance of natural and
urban spaces.*



Hamilton

Built Environment and Infrastructure



Hamilton is supported by state of the art infrastructure, transportation options, buildings and public spaces that create a dynamic City.



Hamilton

Culture and Diversity

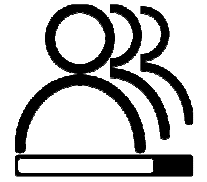


Hamilton is a thriving, vibrant place for arts, culture, and heritage where diversity and inclusivity are embraced and celebrated.



Hamilton

Our People & Performance



Hamiltonians have a high level of trust and confidence in their City government.



Hamilton

**The best preparation for tomorrow
is to do today's work
superbly well.**

Dr. William Osler



Hamilton

Challenges & Opportunities

Challenges

\$3B infrastructure deficit

Aging population

88% reliant on residential tax base

17% live at or below poverty

Climate change

Heavy demand on services

Precarious Employment

Opportunities

Highly diverse economy

Active population

Employment growth

Part of a large economic region

Strong institutions

Experiencing a “renaissance”

Recommendations

Approve:

- Vision Statement
- Mission Statement
- Priorities
 - Including Desired Outcomes



[Hamilton](http://www.hamilton.ca)

Culture approved by Council March 30, 2016

Next Steps

- Communicate to ALL staff and the Community about our new 2016 – 2025 Strategic Plan
- Engage ALL staff in understanding the role they play in achieving the strategic plan
- Develop a performance measurement program
 - Report back to GIC September 21, 2016
- Align our work through multi-year budgeting and the annual budget process



thank you!



Hamilton