

Address Information Management System (AIMS)

5. Single-Source Address Information Management System Implementation (FCS16043 / PED16120/PW16038) (City Wide) (Item 8.1)

Recommendation:

“That Item 5 of General Issues Committee Report 16-013, respecting Single-Source Address Information Management System, be referred back to the General Issues Committee for a full presentation and explanation for the staff recommendation to single-source.”

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AIMS Steering Committee Members

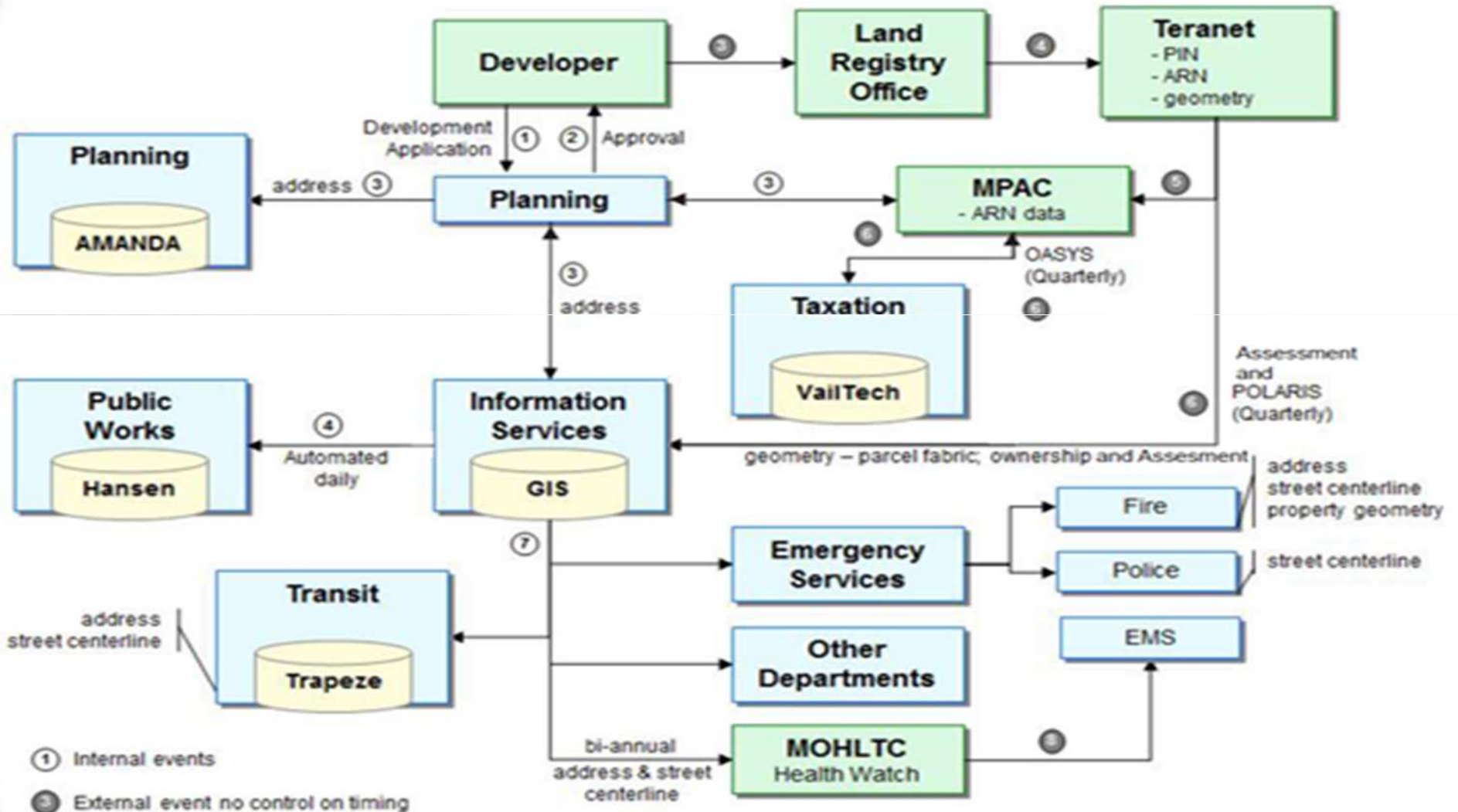
- Gerry Davis (Executive Sponsor)
- Larry Friday
- Bill Janssen
- Maria McChesney
- Dan McKinnon
- Tony Sergi

Background

- Council approved \$875,000 in Capital
- Impact on City Services
 - public notices, municipal asset records
 - supplementary tax bills, voter lists
 - building orders, legal notices to homeowners, title searches
 - DARTS & 911 dispatch
 - response to public thru the Customer Call Centre.

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Complex Current State of Systems and Business Processes



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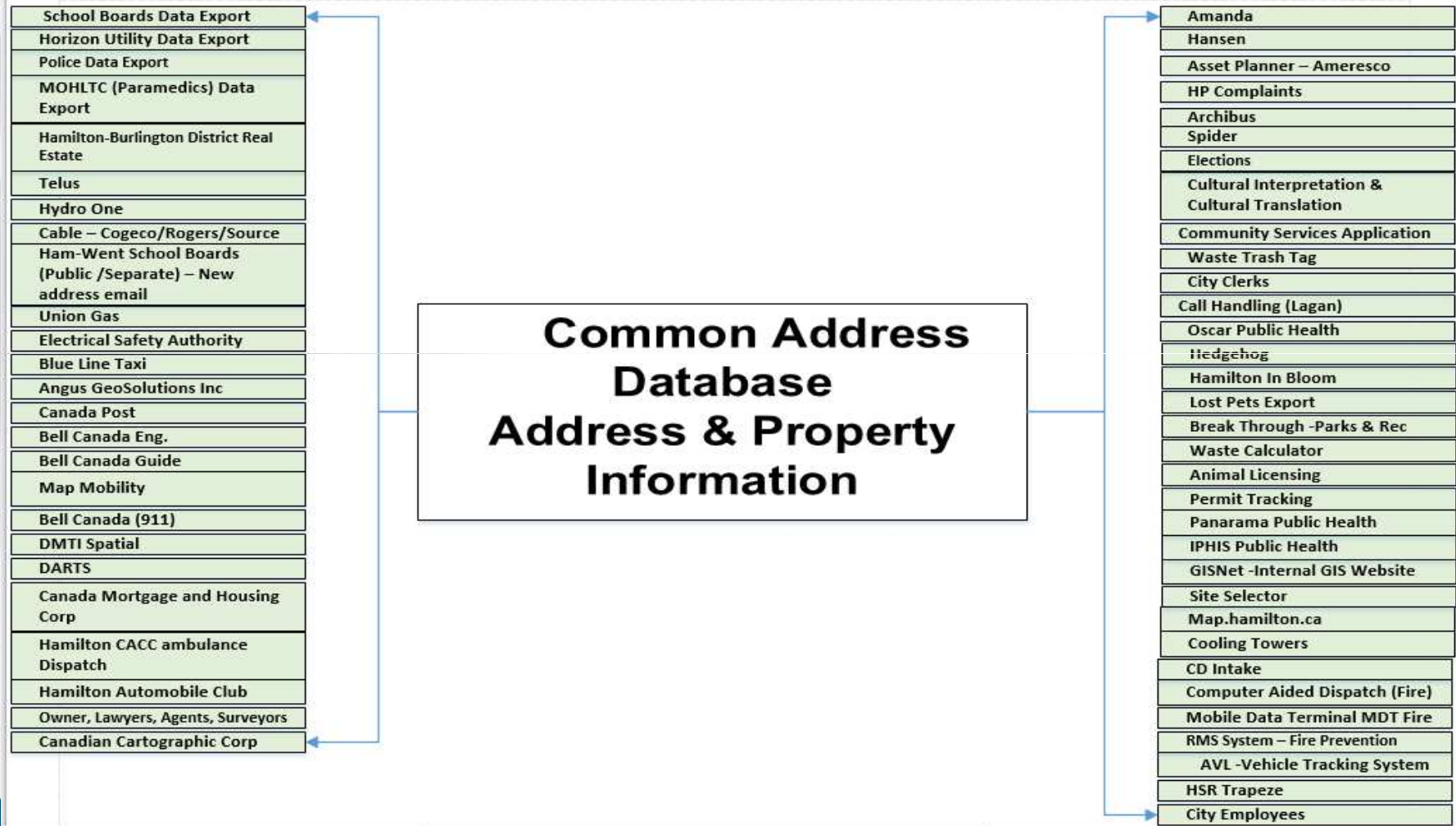
Milestones Completed

- Established Business Requirements for an Authoritative source for all address information at the City of Hamilton.
 - Establishes clear process owners
- A Design has been developed
 - Accessible to all city departments and external agencies
- An Implementation Plan and Costs

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Simplified Future State of Systems and Processes

City of Hamilton Property Information Management -Integration with Applications



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Rational for recommending Single-Source

- **Competitive rates already obtained through Roster process.**
- **Combined expertise in the area of addressing & property information management and software implementation**
- **Vendor Continuity from design through to implementation**
- **Design and Implementation Plan meets the defined business requirements**

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Questions