



Hamilton

**Advisory Committee for Persons with Disabilities  
REPORT 16-005**

**4:00 p.m.**

**Tuesday, May 10, 2016  
Room 264, 2<sup>nd</sup> Floor  
City Hall  
71 Main Street West**

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**Present:** A. Mallett (Chair),  
P. Cameron, C. Cruickshank, P. Kilburn,  
T. Manzuk, T. Murphy, K. Nolan, T. Nolan, M. Sinclair, S. Soto, T. Wallis

**Absent  
with regrets:** Councillor S. Merulla – City Business

**Also absent:** J. Gilbreath, E. Lindeboom and B. Semkow

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**THE ADVISORY COMMITTEE FOR PERSONS WITH DISABILITIES PRESENTS REPORT  
16-005 AND RESPECTFULLY RECOMMENDS:**

- 1. Transportation Working Group Meeting Notes – March 22, 2016 (Item 5.3)**
  - (a) Invitation to Taxi Brokers to attend future ACPD Transportation Working Group meeting (Item 1)**

That two (2) local Taxi Brokers/Owners for Hamilton Cab and Blue Line Taxi be invited to attend a future ACPD Transportation Working Group meeting.
  - (b) Consideration that Proposed Provincial Funding for Uber to be allocated for Specialized Transit Service in Hamilton (Item 2)**

That the proposed allocation of Uber License fees be used as a substitute for the 24/7 service of taxi licenses, including allocation for Specialized Transit Service.

**(c) Formation of a Working Group for Accessible Taxi Service (Item 3)**

That the formation of a working group comprised of members of Advisory Committee for Persons with Disabilities, City Licensing staff and Taxi Brokers/Owners be established to create solutions for an accessible taxi service in the City of Hamilton, be approved .

**(d) Third-party Complaints Process for DARTS (Item 4)**

That staff be directed to report back to the Advisory Committee for Persons with Disabilities on the feasibility of convening a third-party complaint process to insulate DARTS clients from the punitive measures, as a result of making complaints to DARTS.

**2. Built Environment Working Group Meeting Notes – February 2, 2016 (Item 5.4)**

**(a) Hamilton Beach Front Trail Accessible Washrooms (Item 1)**

That “Option 2” recommended in the February 2, 2016 Built Environment Working Group Meeting Notes, be approved, to read as follows:

That the stalls and urinals from both the female and male accessible washroom in the plans for the Hamilton Beach Front Trail Accessible Washrooms, be removed to create two individual, fully accessible gender neutral washrooms with dimensions that meet the Barrier Free Design Guidelines.

**FOR THE INFORMATION OF COMMITTEE:**

**(a) APPROVAL OF THE AGENDA (Item 1)**

The Clerk advised the Committee of the following changes to the agenda:

**1. CONSENT ITEM**

- (i) Built Environment Working Group, Report respecting the Waterdown Civic Centre Tour, March 30, 2016 (Added Item 5.9)**

**2. DISCUSSION ITEM WITHDRAWN**

- (ii) Hamilton Beach Front Trail Accessible Washrooms (no copy)(Item 7.1)**

This Item was withdrawn as it will be discussed by the Committee during Item 5.4, February 2, 2016 Built Environment Working Group Meeting Notes.

The agenda for the May 10, 2016 meeting of the Accessibility Committee for Persons with Disabilities was approved, as amended.

**(b) DECLARATIONS OF INTEREST (Item 2)**

There were no declarations of interest.

**(c) APPROVAL OF MINUTES (Item 3)**

**(i) March 8, 2016 (Item 3.1)**

The March 8, 2016 Minutes were approved, as presented.

**(d) CONSENT ITEMS (Item 5)**

**(i) Transportation Working Group Meeting Notes – January 26, 2016 (Item 5.1)**

The January 26, 2016 Transportation Working Group Meeting Notes, were received.

**(ii) Transportation Working Group Meeting Notes – February 23, 2016 (Item 5.2)**

The February 23, 2016 Transportation Working Group Meeting Notes, were received.

**(iii) Built Environment Working Group Meeting Notes – February 2, 2016 (Item 5.4)**

P. Kilburn, a member of the Built Environment Working Group, addressed the Committee on their review of Report PW15087 respecting Creating Accessible Washrooms on the Hamilton Beach Front Trail. The Built Environment Working Group gave two options for their recommendations on accessible washrooms.

For disposition of this matter, refer to Item 2.

**(iv) Built Environment Working Group Meeting Notes – April 5, 2016 (Item 5.5)**

The April 5, 2016 Built Environment Working Group Meeting Notes, were received.

**(v) Integrated Standards Working Group Update (Item 5.6)**

No update.

**(vi) Work Plan Working Group Update (Item 5.7)**

No update.

**(vii) Terms of Reference Working Group Update (Item 5.8)**

No update.

**(viii) Built Environment Working Group, Report respecting the Waterdown Civic Centre Tour, March 30, 2016 (Added Item 5.9)**

The March 30, 2016 Built Environment Working Group report respecting the Waterdown Civic Centre Tour, was received.

**(e) DELEGATION (Item 6)**

**(i) Jessica Brennan, Chair, Disabled & Aged Regional Transportation System (DARTS) Board and Mark Mindorff, Executive Director, DARTS (Item 6.1)**

Jessica Brennan, Chair, Disabled & Aged Regional Transportation System (DARTS) Board thanked the Advisory Committee for Persons with Disabilities for the invitation to attend the meeting. Ms. Brennan's comments included, but were not limited to the following:

- We are here to listen to your concerns today
- We are here to listen to your ideas for improvements to DARTS
- We are working towards same-day resolution to complaints regarding DARTS

Mark Mindorff, Executive Director, DARTS addressed the DARTS complaints process. Mr. Mindorff's comments included, but were not limited to the following:

- Complaints regarding DARTS go the Accessible Transit Services (ATS), as part of the contractual agreement
- Complaint details are logged by ATS
- Complaints may come from different channels, but will be put through the same process with ATS

The delegation from Jessica Brennan, Chair, Disabled & Aged Regional Transportation System (DARTS) Board and Mark Mindorff, Executive Director, DARTS, was received.

**(f) DISCUSSION ITEMS (Item 7)**

**(i) Repeal of Sections of the *Ontarians with Disabilities Act (ODA)* (Item 7.2)**

Maxine Carter, Manager, Access and Equity gave an overview of the Repeal of Sections of the *Ontarians with Disabilities Act (ODA)*.

The update respecting the Repeal of Sections of the *Ontarians with Disabilities Act (ODA)*, was received.

**(ii) Complaints Received Respecting Disability Issues (Item 7.3)**

Maxine Carter, Manager, Access and Equity advised the Committee that a presentation regarding Complaints Received Respecting Disability Issues will be coming to the June 14, 2016 meeting of the Advisory Committee for Persons with Disabilities.

**(g) GENERAL INFORMATION / OTHER BUSINESS (Item 10)**

**(i) Correspondence from the Built Environment Working Group to Public Works staff respecting improvements made to crossings at King Street and Summers Lane, Hamilton (Item 10.1)**

The Legislative Coordinator will draft correspondence on behalf of the Advisory Committee on Persons with Disabilities to thank the staff of Public Works respecting improvements made to crossings at King Street and Summers Lane, Hamilton.

**(ii) Information update respecting the April 14, 2016 Advisory Committee For Persons With Disabilities meeting (Item 10.2)**

Loren Kolar, Legislative Coordinator for the Advisory Committee for Persons with Disabilities, advised the Committee that quorum was not reached at the April 14, 2016 meeting of the Advisory Committee for Persons with Disabilities.

The information update respecting the April 14, 2016 Advisory Committee For Persons With Disabilities meeting, was received.

**(iii) Update respecting the ACPD presentation to the March 31, 2016 Accessible Transit Services Review Sub-Committee (Item 10.3)**

Tom Manzuk, member of the Advisory Committee For Persons With Disabilities (ACPD) gave an overview of the presentation given to the Accessible Transit Services Review Sub-Committee

The overview respecting the ACPD presentation to the March 31, 2016 Accessible Transit Services Review Sub-Committee, was received.

**(h) ADJOURNMENT (Item 11)**

There being no further business, the Advisory Committee for Persons with Disabilities Committee was adjourned at 6:10 p.m.

Respectfully submitted,

A. Mallett, Chair  
Advisory Committee for Persons with  
Disabilities

Loren Kolar  
Legislative Coordinator  
Office of the City Clerk