

APPENDIX D
PROVINCIAL EXPECTATIONS FOR HOUSING FUNDED UNDER THE FORMER
DOMICILIARY HOSTEL PROGRAM

1. Program Administration:

1. 1 Eligibility Criteria: SM must establish a standard that defines who is eligible for a domiciliary hostel subsidy.
1. 2 Home Criteria: SM must establish a standard that defines what type of home/residence is eligible to house individuals subsidized by the program.
1. 3 Intake Process: SM must establish a standard for an intake process to domiciliary hostels.
1. 4 Tenant Absence: SM must establish a standard for tenant absences from the domiciliary hostel.
1. 5 Confidentiality: SM must establish a standard for tenant confidentiality in domiciliary hostels.
1. 6 Tenant Files: SM must establish a standard for tenant files to be maintained in domiciliary hostels.
1. 7 Serious Incidents: SM must establish a standard for the reporting of serious incidents in domiciliary hostels.
1. 8 Personal Needs Benefit – Process: SM must establish a standard for the process for paying the personal needs benefit to tenants.
1. 9 Personal Needs Benefit – Management: SM must establish a standard for managing tenants' personal needs benefits in domiciliary hostels.
1. 10 Staff Qualifications: SM must establish a standard for minimum qualifications of staff working in domiciliary hostels.
1. 11 Staffing Levels: SM must establish a standard for staffing levels in domiciliary hostels.
1. 12 Staff Conduct: SM must establish a standard for staff conduct in domiciliary hostels.
1. 13 Insurance: SM must establish a standard for insurance coverage required for domiciliary hostel operations.

1. 14 Inspection: SM must establish a standard for regular inspection of domiciliary hostels.
2. Hostel Operations:
 2. 1 Physical Safety: SM must establish a standard(s) for physical safety in domiciliary hostels.
 2. 2 Health and Safety: SM must establish a standard(s) for health and safety in domiciliary hostels.
 2. 3 Medication Management/Drug Storage: SM must establish a standard(s) for drug storage and medication management in domiciliary hostels.
 2. 4 Telephones: SM must establish a standard for tenant access to a non-pay telephone(s) in domiciliary hostels.
 2. 5 Furnishings: SM must establish a standard for safe, sanitary and appropriate furnishings in domiciliary hostels.
 2. 6 Bedrooms: SM must establish a standard for tenant bedrooms including the maximum number of tenants per bedroom in domiciliary hostels.
 2. 7 Bathrooms/Washrooms: SM must establish a standard for safe, sanitary bathrooms/washrooms in domiciliary hostels.
 2. 8 Kitchens: SM must establish a standard for safe, sanitary kitchen facilities in domiciliary hostels.
 2. 9 Common Areas: SM must establish a standard for safe, sanitary common areas in domiciliary hostels.
 2. 10 Linens: SM must establish a standard for the provision of safe, sanitary linens in domiciliary hostels.
 2. 11 Water: SM must establish a standard for safe, sanitary and adequate water supply in domiciliary hostels.
 2. 12 Heating/Cooling: SM must establish a standard for air temperature in domiciliary hostels.
 2. 13 Garbage: SM must establish a standard for the safe, sanitary storage of garbage in domiciliary hostels.

3. Hostel Supports:

3. 1 Activities of Daily Living: SM must establish a standard(s) for the provision of activities of daily living in domiciliary hostels.
3. 2 Tenant Well-Being: SM must establish a standard(s) for tenant well-being in domiciliary hostels.
3. 3 Tenancy Agreements: SM must establish a standard for tenancy agreements in domiciliary hostels.
3. 4 Access to Home: SM must establish a standard for tenant and visitor access to domiciliary hostels.
3. 5 Privacy: SM must establish a standard for tenant privacy in domiciliary hostels.
3. 6 Rights/Responsibilities: SM must establish a standard for tenant rights and responsibilities in domiciliary hostels.
3. 7 House Meetings: SM must establish a standard for regular house meetings in domiciliary hostels.
3. 8 Conflict Resolution: SM must establish a standard for internal/ in-house conflict resolution processes in domiciliary hostels.
3. 9 Meals/Nutrition: SM must establish a standard(s) for meals, snacks, special diets and nutrition in domiciliary hostels.
3. 10 Menus: SM must establish a standard for menus in domiciliary hostels.
3. 11 Bedrooms – Personal Use: SM must establish a standard for tenants' personal use of bedrooms in domiciliary hostels.
3. 12 Home Entertainment: SM must establish a standard for the provision of home entertainment in domiciliary hostels.
3. 13 Transportation: SM must establish a standard for tenant transportation to appointments in the community.