



Hamilton

INFORMATION REPORT

TO:	Mayor and Members General Issues Committee
COMMITTEE DATE:	October 5, 2016
SUBJECT/REPORT NO:	2016 – 2025 Strategic Plan – Term of Council Strategic Directions (CM16003(c))
WARD(S) AFFECTED:	City Wide
PREPARED BY:	Lisa Zinkewich x2297
SUBMITTED BY:	Chris Murray City Manager
SIGNATURE:	

Council Direction:

Not applicable.

Information:

Strategic Planning is a process that outlines an organization's priorities and helps in decision making. The 2016 - 2025 Strategic Plan components (Appendix "A" attached to Report CM16003(c)), were informed by more than 54,000 resident conversations that took place as part of the Our Future Hamilton: Communities in Conversation initiative and more than 3,200 staff conversations. The 2016 – 2025 Strategic Plan components were approved by Council on June 29th, 2016.

Every day, the City is responsible for delivering 89 services to our community. Following the approval of the 2016 – 2025 Strategic Plan components, conversations continued with the Corporate Leadership Team (Senior Leadership Team (SLT) and Directors) in order to link these 89 services to the Strategic Plan Priorities. This information will show the connection between and across Priorities and be used to connect our strategic plan with the day-to-day activities of the front-line and to future business planning, multi-year budgeting and current annual budget processes. Progress towards achieving our strategic plan will be monitored through the development of a performance measurement program, which will be guided by the Performance Measures Research and Next Steps report (AUD16022) that was presented to General Issues Committee on September 29th, 2016.

Following the approval of the 2016 – 2025 Strategic Plan components, SLT was also engaged in discussions to identify which Priorities, over the current term of Council, required more focused efforts to ensure opportunities are being capitalized on and that the City's greatest needs are being addressed. The Term of Council strategic directions

OUR Vision: To be the best place to raise a child and age successfully.

OUR Mission: To provide high quality cost conscious public services that contribute to a healthy, safe and prosperous community, in a sustainable manner.

OUR Culture: Collective Ownership, Steadfast Integrity, Courageous Change, Sensational Service, Engaged Empowered Employees.

will be revisited with each new Council over the lifespan of the 2016 – 2025 Strategic Plan and are in addition to ensuring the effective and efficient delivery of our day-to-day services. Inputs into the SLT discussions around current term of Council strategic directions included:

- Conversations between members of SLT and members of Council as part of day-to-day business
- Environmental scan undertaken as part of the 2016 – 2025 Strategic Plan and Our Future Hamilton processes
- Relevant past strategic plan priorities that have not yet been completed
- City Manager performance expectations & short term goals (Council May 11, 2016)
- Priorities presented to the Province in 2015 & confirmed by Council September 14, 2016
- Current Provincial and Federal mandates and potential available funding sources

The 2014 – 2018 Term of Council strategic directions (Appendix “B” attached to Report CM16003(c)) and related examples of work that will drive success, focuses SLT efforts on three (3) of our seven (7) Strategic Plan Priorities. Specific activities and resource requirements related to the delivery of these strategic directions will be included in the 2017 & 2018 budget process.

APPENDICES ATTACHED

Appendix “A” to Report CM16003(c) - 2016 – 2025 Strategic Plan Term Components

Appendix “B” to Report CM16003(c) - 2016 – 2025 Strategic Plan Term of Council Strategic Directions