



Hamilton

Advisory Committee for Persons with Disabilities

REPORT 16-006

4:00 p.m.

Tuesday, June 14, 2016

Rooms 192 and 193, 1st Floor

City Hall

71 Main Street West

Present: A. Mallett (Chair),
P. Cameron, C. Cruickshank, P. Kilburn,
T. Manzuk, T. Murphy, K. Nolan, T. Nolan, M. Sinclair, S. Soto, T. Wallis

**Absent
with regrets:** Councillor S. Merulla – City Business

Also absent: E. Lindeboom

**THE ADVISORY COMMITTEE FOR PERSONS WITH DISABILITIES PRESENTS REPORT
16-006 AND RESPECTFULLY RECOMMENDS:**

1. **Transportation Working Group Meeting Notes – April 16, 2016 (Item 5.1)**
 - (a) **Consultation with the Advisory Committee for Persons with Disabilities on the Staff Report respecting a 3-year pilot program for a 100% “On Demand” Accessible Transportation System operated by the Taxi Industry**

WHEREAS City Council has accepted the recommendation of Advisory Committee for Persons with Disabilities to investigate the feasibility of a 100% on-demand accessible transportation pilot project with a report back to the Accessible Transit Services Review Sub-Committee; and,

WHEREAS it is critical that any pilot project be properly designed with full input of Advisory Committee for Persons with Disabilities, and other persons with disabilities;

THEREFORE BE IT RESOLVED THAT:

The Advisory Committee for Persons with Disabilities be included in the consultation on the staff report respecting the feasibility of moving to a 100% “On Demand” Accessible Transportation System; and that the consultations include the design, implementation and evaluation of the pilot project.

(b) Consultation by the Hamilton Street Railway staff with the ACPD

WHEREAS Hamilton Street Railway (HSR) bus driver behaviour as experienced by persons with disabilities demonstrates a lack of knowledge and understanding of HSR and *Accessibility for Ontarians with Disabilities Act* (AODA) passenger policies; and,

WHEREAS This misunderstanding of HSR and AODA policies results in drivers devising their own version of policies; and,

WHEREAS Driver behaviour inhibits passenger access boarding and deboarding buses; and,

WHEREAS Driver behaviour compromises reasonable passenger safety;

WHEREAS Collectively, driver behaviour is grossly disrespectful to passengers with disabilities; and

WHEREAS There is an absence of consultation with the Advisory Committee For Persons With Disabilities (ACPD) regarding accessible bus design configuration by the Hamilton Street Railway; and,

WHEREAS The practice of the HSR has been exclusionary with respect to consultation with the ACPD on matters of accessible transportation; and

WHEREAS This lack of consultation can serve only to be more costly to the City; and,

WHEREAS These issues combined can only compel passengers with disabilities to seek other access for their transportation needs through Disabled & Aged Regional Transportation System further increasing overall transportation costs to the City;

Therefore be it resolved that:

The HSR consult with the Advisory Committee for Persons with Disabilities on all matters related to accessible transportation, including but not limited to: service delivery; policy development and implementation; revision of the complaints process and proposed new vehicle design.

2. Update of the 2006 Barrier Free Design Guidelines (Item 8.2)

That financial and administrative resources be put forward by Public Works, in consultation with CityHousing Hamilton, to update the 2006 Barrier Free Design Guidelines and that those guidelines include updated requirements for accessible housing within City owned and operated housing facilities.

3. Resignation from the Advisory Committee for Persons with Disabilities (Added Item 8.5)

That the Resignation of Jeff Gilbreath from the Advisory Committee for Persons with Disabilities, be received and referred to the Selection Committee.

FOR THE INFORMATION OF COMMITTEE:

(a) APPROVAL OF THE AGENDA (Item 1)

The Clerk advised the Committee of the following changes to the agenda:

1. ADDED DISCUSSION ITEM (Item 8)

8.5 Resignation from the Advisory Committee for Persons with Disabilities

2. ADDED GENERAL INFORMATION ITEM (Item 11)

11.1 Copy of Correspondence to the Director, Access & Equity from the Accessibility Directorate of Ontario respecting Changes to Accessible Customer Service Standard.

3. STAFF PRESENTATION - WITHDRAWN (Item 7)

The Clerk advised that staff will not be able to present Item 7.1 respecting the Calculation of Rent for Students in Rent-Geared-to-Income Housing, due to illness. The presentation will come to a future meeting of the Advisory Committee for Persons with Disabilities.

Item 8.2 respecting the Inventory of Accessible Social Housing, was moved up the agenda to occur after the Approval of the Agenda of the June 14, 2016 meeting.

The agenda for the June 14, 2016 meeting of the Accessibility Committee for Persons with Disabilities was approved, as amended.

(b) DECLARATIONS OF INTEREST (Item 2)

There were no declarations of interest.

(c) APPROVAL OF MINUTES (Item 3)

(i) May 10, 2016 (Item 3.1)

The May 10, 2016 Minutes were approved, as presented.

(d) CONSENT ITEMS (Item 5)

(i) Built Environment Working Group Meeting Notes – May 3, 2016 (Item 5.2)

As copies of the May 3, 2016 Built Environment Working Group were distributed at the start of the meeting, the item was deferred to the July 12, 2016 meeting of the Advisory Committee for Persons with Disabilities, to give the Committee more time to review.

(ii) Integrated Standards Working Group Update (Item 5.3)

No report.

(iii) Work Plan Working Group Update (Item 5.4)

No report.

(iv) Terms of Reference Working Group Update (Item 5.5)

Copies of the updated Terms of Reference for the Advisory Committee for Persons with Disabilities were distributed at the start of the meeting, and the item will be discussed at the July 12, 2016 meeting of the Advisory Committee for Persons with Disabilities.

(e) DISCUSSION ITEMS (Item 7)

(i) Request from the Light Rail Transit Project Team respecting Advisory Committee for Persons with Disabilities participation in a streetscape workshop for the proposed Light Rail Transit corridor (Item 8.1)

In the absence of the Manager, Access and Equity Office, this item was deferred to the July 12, 2016 meeting of the Advisory Committee for Persons with Disabilities.

(ii) Inventory of Accessible Social Housing (Item 8.2)

Kirstin Maxwell, Policy and Program Specialist, addressed the Committee respecting an Inventory of Accessible Housing, with the aid of speaking notes. A copy of the speaking notes have been included in the public record. Ms. Maxwell's comments included, but were not limited to the following:

- Motion Leading to Report, July 1, 2014
- Definitions
- Inventory of Accessible Affordable Housing
- Housing Needs of Persons Experiencing a Disability in Hamilton
- Next Steps

The Inventory of Accessible Social Housing, was received.

For disposition of this matter, refer to Item 2

(iii) ATS Performance Report: Period Ending December 31, 2015 (Item 8.3)

The ATS Performance Report: Period Ending December 31, 2015, was referred to the Transportation Working Group for a review and report back to the Advisory Committee for Persons with Disabilities, in the fourth quarter of 2016.

(iv) Accessibility Feedback Complaint Form update (Item 8.4)

In the absence of the Manager, Access and Equity Office, this item was deferred to the July 12, 2016 meeting of the Advisory Committee for Persons with Disabilities.

(v) Resignation from the Advisory Committee for Persons with Disabilities (Added Item 8.5)

The Clerk advised the Committee that a member of the Advisory Committee for Persons with Disabilities resigned. Quorum for the Committee will decrease by one member. The Selection Committee will make a decision on filling the position on the Committee in the fourth quarter of 2016.

For further disposition of this matter, refer to Item 3.

(f) GENERAL INFORMATION / OTHER BUSINESS (Item 10)

- (i) Copy of Correspondence to the Director, Access & Equity from the Accessibility Directorate of Ontario respecting Changes to Accessible Customer Service Standard (Added 11.1)**

In the absence of the Manger, Access and Equity Office, this item was deferred to the July 12, 2016 meeting of the Advisory Committee for Persons with Disabilities.

(g) ADJOURNMENT (Item 11)

There being no further business, the Advisory Committee for Persons with Disabilities Committee adjourned at 6:00 p.m.

Respectfully submitted,

A. Mallett, Chair
Advisory Committee for Persons with
Disabilities

Loren Kolar
Legislative Coordinator
Office of the City Clerk