



INFORMATION REPORT

TO:	Mayor and Members General Issues Committee
DATE:	November 18, 2016
SUBJECT/REPORT NO:	Horizon Utilities Water and Wastewater 2016 Service Activity Report (FCS16078) (City Wide)
WARD(S) AFFECTED:	City Wide
SUBMITTED BY:	Brian McMullen Director, Financial Planning and Policy
SIGNATURE:	

Council Direction:

Not applicable.

Information:

Horizon Utilities Corporation ("Horizon Utilities") has been providing water and wastewater/storm account management and billing services to the City of Hamilton ("City") since December 2001 with a renewed service agreement executed in June 2014 extending terms to December 31, 2019. The budgeted cost of these services for 2017 is \$4.8 M. Costs are adjusted annually based on the terms of the service agreement, growth in customer accounts, and for the City's 50% share of any postal rate increases that may occur from time to time.

Appendix "A" to Report FCS16078 provides a report of the service activities provided by Horizon Utilities in 2016.

OUR Vision: To be the best place to raise a child and age successfully.

OUR Mission: To provide high quality cost conscious public services that contribute to a healthy, safe and prosperous community, in a sustainable manner.

OUR Culture: Collective Ownership, Steadfast Integrity, Courageous Change, Sensational Service, Engaged Empowered Employees.