



Hamilton

General Issues Committee

Wednesday March 1st, 2017

Corporate Security Program

Rom D'Angelo – Director of Energy, Fleet and Facilities

Council Direction

At the February 3, 2016 General Issues Committee (GIC) meeting

- § Emergency Management Section staff was directed, in collaboration with the Facilities Management & Capital Programs Division and Hamilton Police Services, to coordinate a cross-functional team (Corporate Security Task Force) to review the City's security program.
- § With a focus on establishing a long-term security management governance model, work plan, and budget to address Corporate security needs.
- § Staff were requested to report back to GIC, prior to the 2017 budget process, with recommendations related to future staffing, and budget requirements as a result of a review of the City's security program.



Hamilton

Background

- § From 2003 to 2004 Facilities retained, Facility Risk Advisors Consulting Co. (V2PM Inc.) to carry out a security assessment in the City.
- § The Security Management Plan was presented to PW Committee in October 2006 but was not approved. (Report PW06021).
- § Since 2006, a number of security incidents have occurred and in the absence of a security management framework they were not properly recorded.
- § Since 2006 as part of the new construction projects, security measures have been incorporated through various means, such as;
 - Crime Prevention Through Environmental Design (CPTED)
 - Technology
- § In 2014, V2PM Inc. was retained once again to prepare a Facilities Security Review Report. The results exposed a lack of:
 - security governance policy
 - security policies, procedures, and guidelines
 - security identity (a security function is not located in the corporate Organizational Chart)



Council Direction

- § Based on Council direction, staff pulled together a Corporate Security Task Force
- § Members were comprised of the following stakeholders:

Corporate Security Management Task Force

PROJECT LEADERSHIP	DEPARTMENT/DIVISION
Facilities Management	Public Works
Emergency Management Coordination	Community & Emergency Services
Hamilton Police Services	Hamilton Police Services
Security Management Consultant	V2PM
STAKEHOLDERS	
Information Technology	Corporate Services
Clerks	Corporate Services
Corporate Health & Safety	Human Resources
Risk Management	Corporate Services
City Manager's Office Rep.	City Manager's Office
Hamilton Water	Public Works
Audit Services	City Manager's Office

Security Task Force Outcomes

The Task Force recommends the following:

1. An approved Corporate Security Program Mandate to authorize the role and direction of the Corporate Security Program.
2. A Corporate Security Program managed by a Chief Security Officer, reporting to the Energy, Fleet and Facilities Division in Public Works.
 - § The Chief Security Officer will drive current and future security needs through:
 - Strategic development of corporate-wide policies
 - Implementation of enterprise-wide security technologies



3. The Chief Security Officer will provide subject matter expertise and guidance on the implementation of corporate security policies and procedures to client departments
4. An Advisory Committee comprising of departmental staff.
 - § Responsible for execution of Corporate Security policies within their department.
 - § Supporting the Chief Security Officer in developing strategies for security measures



Benchmarking Municipality Comparators

Top 10 Ontario Cities by Population (Appendix B to CM17002)

	Name	Population Census (C) *2011-05-10	Security Office Highest Rank Position
1	Toronto	2,615,060	Director of Corporate Security
2	Ottawa	883,391	Manager of Security & Emergency Management
3	Mississauga	713,443	Manager of Security Services
4	Brampton	523,911	Supervisor of Security Operations
5	Hamilton	519,949	No Dedicated Office
6	London	366,151	Divisional Manager of Corporate Security & Emergency Management
7	Markham	301,709	Director of Asset Management (<i>Security falls under the Director's portfolio</i>)
8	Vaughan	288,301	Supervisor of Corporate Security
9	Kitchener	219,153	Supervisor of Corporate Security
10	Windsor	210,891	No Dedicated Office (<i>Report going to Council 3rd Quarter 2017</i>)



Other Ontario Cities with Security Programs (Appendix B to CM17002)

	Name	Population Census (C) *2011-05-10	Security Office Highest Rank Position
1	Greater Sudbury	160,274	Manager of Security & Bylaw Services
2	Guelph	121,688	Manager of Bylaw Compliance, Security & Licensing
3	Thunder Bay	103,359	Facilities Security Coordinator
4	Waterloo	98,780	Corporate Security & Property Coordinator
5	Newmarket	79,978	Security & Building Maintenance

Corporate Security



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2017 Corporate Strategy

- § Chief Security Officer (CSO) will be hired on contract for up to 24 months as per the Budget Complement Control Policy.
- § CSO reports to the Energy, Fleet and Facilities Division
- § Position will be funded from existing approved Capital Accounts
- § Zero impact in the 2017 and 2018 budgets
- § Position will not exceed the 24 month period without Council's approval.
- § Staff will report back to Council outlining the Security Office's progress.
 - Staff will provide further recommendations for Council's considerations – future role of the Security Office.
- § CSO's will begin the implementation of the work plan identified in Appendix "C". (immediate focus will be policies and procedures)
- § CSO will implement a staff Security Advisory Committee





QUESTIONS?



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