

Product	Description	Single Source		Annual Spend
		Yes	No	
Esri ArcGIS	This software was approved as a corporate standard in 2014. Esri technology is used for the City's internal and external web mapping solution. This software allows for analysis on geographic information and produces maps, electronic and hard copy., Esri Canada is the sole provider of Esri Products in Canada.	X Vendor is ESRI Canada		\$275,000
Kronos	Kronos labour forecasting and scheduling solutions is used for crew scheduling and time tracking with integration to payroll	X Vendor is Kronos		\$197,000
PeopleSoft Human Resource (Oracle)	PeopleSoft Human Resource is used for Enterprise Human Resource management services.	X Vendor is Oracle		1,329,000
PeopleSoft Financial and WebCenter (Oracle)	The PeopleSoft Financial modules are used for enterprise wide financial services such Accounts Payable, Accounts Receivable, Planning and Budgeting	X Vendor is Oracle		
Oracle Database	Several of our critical enterprise applications such as Tax and GIS require the Oracle database as their data repository	X Vendor is Oracle		
Frontrange HEAT	This product is the Information Technology Service Management (ITSM) solution used to report, monitor and manage all technical support calls		X	\$106,000
Hewlett Packard (HP)	The hardware standard for Network Server and Data Storage hardware.		X	\$620,000
Cisco Systems	This hardware standard for Voice and Data Network infrastructure.		X	\$1,000,000
Microsoft SQL Server and Desktop Products	This is the standard Desktop Operating System and Desktop software installed on all corporate desktop and laptop computers. The products include Word, Excel, Outlook, Access, Publisher and PowerPoint Microsoft SQL Server as the Database repository used by many applications		X	\$1,000,000

Teranet	Teranet Enterprises Inc. is the sole Provincially authorized agency for the creation and distribution of all property information that is collected by the Ontario Land Registry Offices.	X Vendor is Teranet		\$19,700
Eclipse	The Eclipse software is used to manage and measure projects and record staff time against the various projects.	X Vendor is Upland Software		\$20,000
HP Unified Functional Testing and Quality Centre Software	HP - Quality Center (QC) is a repository for test management, used by developers to deliver high-quality software into production. HP – Unified Functional Testing is a tool..		X	\$30,000