



Hamilton

Current state

2016:

- New governance model was developed and launched
- Project Management Office for Capital Projects in was Water launched and is expanding in Public Works

2017:

- Continuing to move from operating in silos
- Support implementation of consistent business planning and corporate processes
- Rollout of Results Based Accountability for 2018 budget cycle
- Standard project management practices



Corporate Governance Supports



New Governance Model

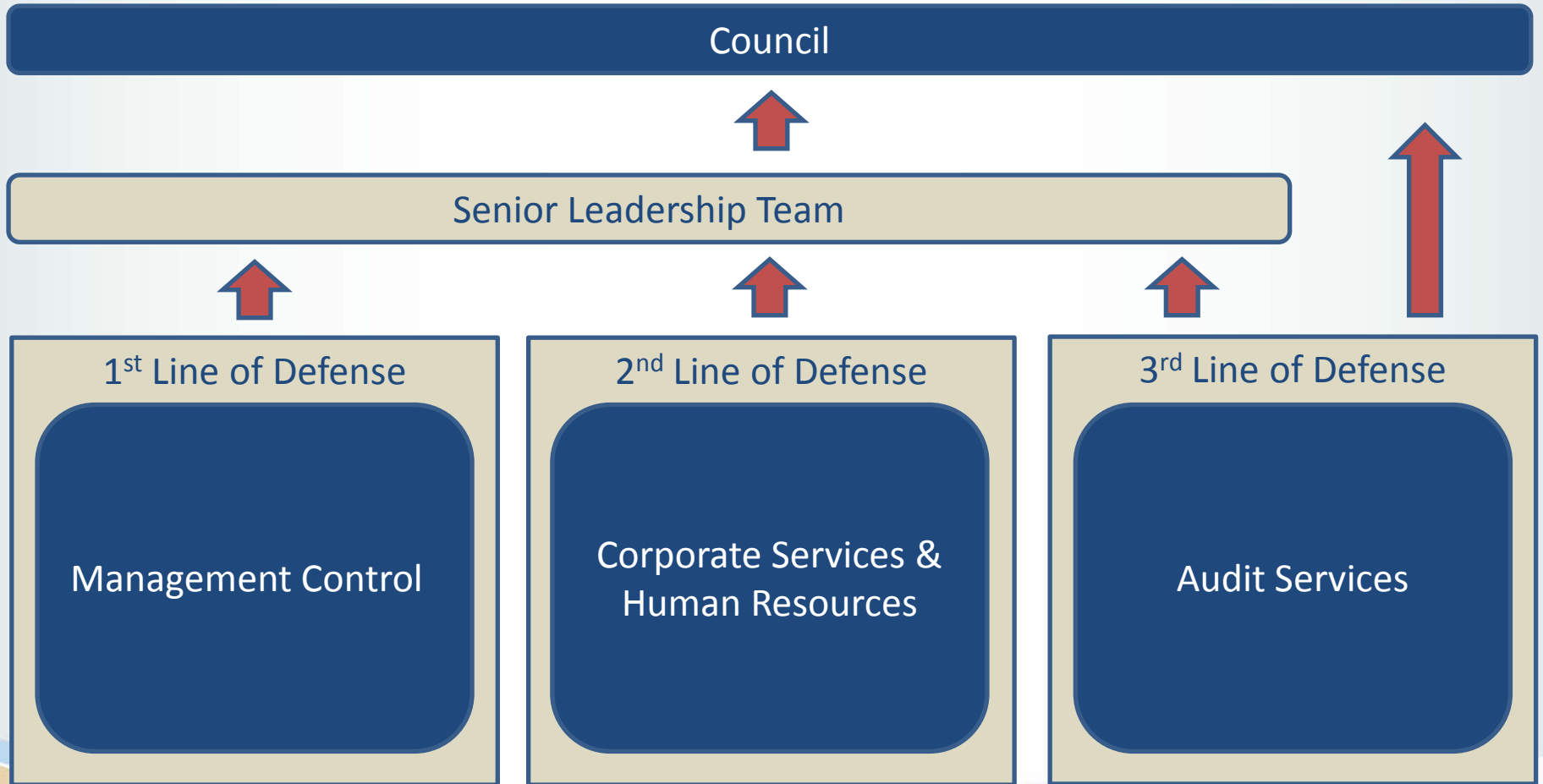
Senior Leadership Team – (The What)



Business Improvement Team – (The How)
Multi-Year Budgeting, IT Governance, Performance Excellence



Three Lines of Defense



Stronger Internal Controls

Standard processes

- Business Planning
- Business case with value for money, risk and outcomes
- Vendor management
- Project management
- Standard project and vendor management practices
- Greater Corporate oversight



Next steps

- Report back on Centralized Corporate Services as directed by Council
- Governance work plan for 2017
 - Broaden Corporate Controls
 - Launch Multi Year Budgeting with business planning
 - Greater financial oversight
 - Public and Internal Dashboards
 - Monitor and report on corporate performance and outcomes
- HR is procuring a talent/skills management system

