



INFORMATION REPORT

TO:	Chairs and Members Emergency & Community Services Committee
COMMITTEE DATE:	May 18, 2017
SUBJECT/REPORT NO:	Hamilton Fire Department 2016 Annual Report (CES17021) (City Wide)
WARD(S) AFFECTED:	City Wide
PREPARED BY:	John Verbeek, Assistant Deputy Chief
SUBMITTED BY:	David Cunliffe Chief, Hamilton Fire Department Community & Emergency Services Department
SIGNATURE:	

Council Direction:

Not Applicable

Information:

The Hamilton Fire Department's 2016 Annual Report (attached as Appendix "A" to Report CES17021) will provide an overview relative to the delivery of fire services in the City of Hamilton, along with statistical data outlining many measureable outcomes.

Some notable statistics included in the Annual Report are as follows:

- Hamilton firefighters responded to 30,157 incidents in 2016, an increase of 6.6% from 2015. Many incidents involve more than one piece of apparatus resulting in 37,816 apparatus responses.
- There were 287 structure fires in Hamilton in 2016.
- There were 11 fire fatalities and 37 fire related injuries in 2016.
- The number one cause of structure fires was careless smoking.
- Only 48% of homes were found to have smoke alarms installed in compliance with the Ontario Fire Code.
- The Hamilton Fire Department attended 641 public events in 2016 and interacted with approximately 71,053 citizens.
- Hamilton firefighters were trained in the use of Epi-Pens and these potential life saving devices are now being carried on all front-line apparatus.
- Through the preparation and implementation of a comprehensive training syllabus for personnel, over 92,000 hours of training was completed on a wide variety of subjects within the career and volunteer divisions of the Department.

OUR Vision: To be the best place to raise a child and age successfully.

OUR Mission: To provide high quality cost conscious public services that contribute to a healthy, safe and prosperous community, in a sustainable manner.

OUR Culture: Collective Ownership, Steadfast Integrity, Courageous Change, Sensational Service, Engaged Empowered Employees.

- Emergency Management staff conducted 16 training sessions and 3 training exercises in 2016 involving approximately 400 persons, all in an effort to ensure that the City of Hamilton is well prepared to respond to an emergency.

The Hamilton Fire Department recognizes the importance of reliable and valid data in the delivery of services in the City of Hamilton. Utilizing accurate data allows the Hamilton Fire Department to confidently make evidence based decisions regarding policies and delivery of services that directly affect the safety of our citizens.

As we continue to demonstrate continuous improvement in 2017, the Hamilton Fire Department will increase our focus on capturing and utilizing data. Through the use of statistical data we will have the ability to identify neighbourhoods which have a greater need for fire safety support, determine the level of risk in occupancies, link and build community partnerships, identify ways to optimize our existing resources, implement evidence based decision making and incorporate performance measurement and benchmarking. All of this will help to increase our ability to deliver and measure the level of service that the City of Hamilton requires.

APPENDICES AND SCHEDULES ATTACHED

Appendix “A” to Report CES17021: 2016 Hamilton Fire Department Annual Report