| Indicators/<br>Activity<br>Maintenance                | Data Acquisition  |  |                      |  |  |                             |   |  |  | 2015 Measures  | 2016 Measures   |
|---|---|--|----------------------|--|--|-----------------------------|---|--|--|--|---|
|   | Baseline Data   | Quantity<br>Indicator                            | Quality<br>Indicator | Data Source  | Specific<br>Data<br>Collection<br>Activities | Frequency of<br>Measurement | Type of<br>Measurement  | Party<br>Responsible for<br>Collection                         | Reporting<br>Method of<br>Analysis/threshold   |  |   |
| Surface material<br>repairs due to<br>proper use wear | Construction<br>Specifications  | Number of<br>repairs<br>required                 |                      | Design<br>Consultant                               | Design/<br>Constructi<br>on Visit            | 2 time per<br>month         | Time repairing  | Consultant<br>Alpine Bike Parks                                | >5 repairs<br>2 hours per bi-<br>weekly<br>maintenance<br>session  | <ul> <li>&gt;6 repairs</li> <li>*due to consistent<br/>overuse of track</li> <li>2-3 hours per bi-<br/>weekly</li> <li>maintenance</li> <li>session</li> </ul> | 2 major repairs by<br>City staff between<br>Aug-Oct (closing)   |
| Debris Removal-<br>Delitter, dumped<br>material       | To be determined  | Number of<br>visits to<br>remove<br>debris       |                      | Frequency of debris removal                        | Visual<br>Inspection                         | Daily                       | Hours required<br>to remove<br>debris                         | Gage Park<br>Maintenance Staff                                 | TBD  | TBD  | Regular garbage<br>can maintenance<br>only. No additional<br>debris reported.   |
| Drainage  | No standing water   | Number of<br>visits to<br>repair<br>drainage     |                      | Design<br>Consultant<br>Grading Plan               | Visual<br>Inspection                         | Daily                       | Hours required<br>to repair<br>drainage                       | Consultant<br>Alpine Bike Parks                                | <ul> <li>&lt; 2 repair events in<br/>a season</li> <li><i>Extreme weather</i><br/><i>to be discounted</i></li> </ul> | 2 repairs required<br>in the 2015 season   | Settled areas<br>collecting water<br>have been<br>observed recently<br>requiring repair<br>before opening in<br>Spring 2017 |
| Area is free of<br>offensive graffiti                 | No Graffiti   | Number of<br>visits to<br>remove<br>graffiti     |                      | City Staff   | Visual<br>Inspection                         | Daily                       | Hours required<br>to remove<br>graffiti from<br>Park elements | Gage Park<br>Maintenance Staff                                 | Hansen Report<br>numbers for Gage<br>Park 2013/2014<br>pre-pump track  | No Increased<br>response to graffiti<br>levels   | No Increased<br>response to graffiti<br>levels  |
|   |   | Number of<br>complaints<br>regarding<br>graffiti |                      | City Staff   | City of<br>Hamilton<br>Complaint<br>Tracking | As recorded                 | Number of<br>Complaints<br>From Buildings<br>Hansen           | City of Hamilton<br>By-law<br>Risk Management<br>for Buildings | Reports submitted<br>to Risk<br>Management   | No increased<br>responses to<br>graffiti complaints  | No increased<br>responses to<br>graffiti complaints   |
| Signage   | Instructional and<br>regulatory signage is in<br>place and clearly<br>visible | Number of<br>visits to<br>repair sign<br>damage  |                      | City Staff   | Visual<br>Inspection                         | Daily                       | Hours required<br>to remove<br>graffiti                       | Gage Park<br>Maintenance Staff                                 | Sign<br>replacement/graffiti<br>removal  | No increase  | No Increase   |
| Safety  | Baseline Data   | Quantity<br>Indicator                            | Quality<br>Indicator | Data Source  | Specific<br>Data<br>Collection<br>Activities | Frequency of<br>Measurement | Type of<br>Measurement  | Party<br>Responsible for<br>Collection                         | Method of<br>Analysis/threshold  |  |   |
| Number of<br>claims for bodily<br>harm                |   | Number   |                      | City of Hamilton<br>Risk<br>Management<br>Services |  | Pilot End                   | Number  | City of Hamilton-<br>Risk Management                           | Claims submitted   | 0 Reported Claims  | 0 Reported Claims   |

## Appendix "B" to Report CES16012(a) Page 1 of 2

| Helmets<br>distributed<br>through<br>Partnership                   |                               | Number                |                      | City of Hamilton<br>Public Health |  | Pilot End                               | Number of<br>helmets<br>distributed for<br>free/discounted | City of Hamilton-<br>Public Health     | >1                                     | 20 multi-sport<br>helmets                    | 0 (although 16<br>helmets offered)           |
|--|-------------------------------|-----------------------|----------------------|-----------------------------------|--|---|--|--|--|--|--|
| Reports of bike<br>related incidents<br>in Gage Park<br>(negative) | 2012/2013/2014 Police<br>Data | Number                |                      | Police Services                   | Crime<br>Report                              | Pilot End                               | Number of<br>crime incidents                               | Police Services                        | Greater than 3<br>year trend           | No increase in crime reported                | No increase in crime reported                |
| Usage and<br>Satisfaction  | Baseline Data                 | Quantity<br>Indicator | Quality<br>Indicator | Data Source                       | Specific<br>Data<br>Collection<br>Activities | Frequency of<br>Measurement             | Type of<br>Measurement                                     | Party<br>Responsible for<br>Collection | Method of<br>Analysis/threshold        |  |  |
| User satisfaction  | 0                             |                       | Satisfaction         | survey                            | Online<br>Site<br>interview                  | One survey<br>cycle<br>2 site interview | TBD  | Recreation                             | 70% or greater satisfaction            | 90% satisfaction                             | 77% satisfaction                             |
| Gage Park<br>Stakeholder<br>Satisfaction                           | 0                             |                       | Satisfaction         | survey                            | Online/<br>paper                             | One survey<br>cycle                     | TBD  | Recreation                             | >10% concerned                         | 0 stakeholders<br>responded with<br>concerns | 0 stakeholders<br>responded with<br>concerns |
| Usage Eco-<br>Counter build in<br>Counter<br>(Weekend Day)         | 0                             |                       |                      | Eco Counter<br>data               | digital                                      | Average Daily<br>total Use              | Loop counts<br>by riders                                   | Public Works                           | >100 revolutions                       | 4338 revolutions                             | 798 revolutions on average over all          |
| Summer<br>Fall   | 0                             |                       |                      | Eco Counter<br>data               | digital                                      | Average Daily<br>total Use              | Loop counts<br>by riders                                   | Public Works                           | >100 revolutions                       | 2318 revolutions                             |  |
| Community<br>Issues  | Baseline Data                 | Quantity<br>Indicator | Quality<br>Indicator | Data Source                       | Specific<br>Data<br>Collection<br>Activities | Frequency of<br>Measurement             | Type of<br>Measurement                                     | Party<br>Responsible for<br>Collection | Method of<br>Analysis/threshold        |  |  |
| Unlawful Parking   | None                          | Number                |                      | Complaints received               |  | End of Pilot                            | Number   | City By-law                            | Increased number<br>of events reported | No increase reported                         | No increase reported                         |

Websites Consulted:

http://www.spra.sk.ca/programs-services/physical-activity/tools-and-resources/MARP-Tool-User-Guide-Oct-2013-Final.pdf

http://www.toronto.ca/legdocs/mmis/2008/cd/bgrd/backgroundfile-17234.pdf

http://www.toronto.ca/legdocs/mmis/2009/cd/bgrd/backgroundfile-23825.pdf

http://www.pmi.org/Learning/next-level-up-how-do-you-measure-project-success.aspx

## Appendix "B" to Report CES16012(a) Page 2 of 2