



INFORMATION REPORT

TO:	Mayor and Members General Issues Committee
COMMITTEE DATE:	June 21, 2017
SUBJECT/REPORT NO:	Alectra Utilities' Disconnection Policy (FCS17061) (City Wide) (Outstanding Business List Item)
WARD(S) AFFECTED:	City Wide
PREPARED BY:	John Savoia (905) 546-2424 Ext. 7298
SUBMITTED BY:	Brian McMullen Director, Financial Planning, Administration and Policy Corporate Services Department
SIGNATURE:	

Council Direction:

At the December 7, 2016, General Issues Committee, Corporate Services staff was directed to request that Horizon Utilities provide a summary report on their credit service disconnection policy.

Information:

Appendix "A" to Report FCS17061 provides information that Horizon Utilities (now known as Alectra Utilities) provided in response to the aforementioned Council direction.

This Information Report addresses the matter respecting Horizon Utilities' disconnection policy and can be removed from the General Issues Committee Outstanding Business List.

Appendices and Schedules Attached

Appendix "A" – Horizon Utilities Process re Service Disconnection for Non-Payment

JS/dt