




Hamilton

CITIZEN COMMITTEE REPORT

To:	Mayor and Members General Issues Committee
From:	Ron D. Smithson, Chair Seniors Advisory Committee 
Date:	April 15, 2013
Re:	Seniors Advisory Committee – KPMG Options (Report #SAC13004)

Recommendation:

That the following comments from the Seniors Advisory Committee on the KPMG Service Delivery Review Opportunities for Service Improvement be received.

(a) Item 4 (increase in the parking rates)

The Seniors Advisory Committee has no comment.

(b) Item 11 (increase use of bus priority measures)

The Seniors Advisory Committee agrees as this will increase the safety of seniors on buses as buses will be able to stop close to the curb, facilitating safe access and exit. Dedicated lanes will also decrease swerving.

(c) Item 15 (Transit – reduce evening and weekend service)

The Seniors Advisory Committee disagrees with this item. The recommendation to reduce service outside of peak hours and days, evenings and weekends, would impact seniors adversely. Seniors often take the bus in off-peak hours to run errands and shop. Furthermore, reduction in bus service will increase the number of people on each bus, thus increasing the difficulty for seniors to ride safely.

(d) Item 15 (Transit – use a usage/cost recovery ratio to evaluate routes, etc.)
Item 20 (Transit – establish a target revenue)

The Seniors Advisory Committee disagrees with Item 15 (second part) and Item 20. While the Seniors Advisory Committee understands the City desire to increase revenues, they urge the City to maintain the fare structure for seniors: free for the Golden-Age pass; \$205 for annual senior pass (65 to 79); \$20.50 for the Presto senior monthly pass; and \$1.65 Presto cash fare.

(e) Item 16 (determine if the number of recreation & community facilities can be reduced)

The Seniors Advisory Committee is seeking additional information.

(f) Item 19 (Long Term Care Homes)

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The Seniors Advisory Committee is seeking additional information.

(g) Item 21 (Social Supports – one stop intake of clients)

The Seniors Advisory Committee endorses the principle of one-stop intake of clients and recommends that service locations be distributed throughout Hamilton and be accessible by transit.

Background:

In response to the KPMG review of municipal services and recommendations of where money could be saved as outlined in Report CM11009(b)/FCS11056(b) Corporate Service Delivery Review – Opportunities for Service Improvement presented at the October 29, 2012 General Issues Committee, the Seniors Advisory Committee, at their January 2013 meeting, discussed the top 34 opportunities suggested by KPMG. It was determined that approximately 10 of the 34 relate to seniors and it was suggested these items could be dealt with more effectively if they were discussed at the Seniors Advisory Committee subcommittee meetings and suggestions/recommendations, etc. be brought back to the full committee. The items were distributed as follows:

Item	Description	Subcommittee
4	Increase parking rates at existing off-street paid lots, on-street at meters and for monthly permits.	Transportation
6	Increase fees for City operated recreation programs and recreation facility rentals ...	Senior Groups
7	Examine public/private partnership operations &/or lease of private facilities to replace/supplement municipal capacity for recreation facilities.	Senior Groups
11	Increase use of bus priority measures (dedicated lanes / signals) to improve efficiency/effectiveness of public transit	Transportation
15	Transit – focus on peak hours & days ...	Transportation
16	Implement the results of the review of major recreation & community facilities to determine if the current number is warranted or can be reduced ...	Senior Groups
19	Long Term Care Homes	Housing
20	Transit – Establish a target revenue ...	Transportation
21	Social Supports – one stop intake of clients for Ontario Works ...	Senior Groups
26	Examine cost-effectiveness of public health clinics	Senior Groups
	...	

Item 31 – Transfer of one long term care home to non profit operation was not added to the list as the Committee was advised that Council would not be considering this item at this time.