

Presentation to the City of Hamilton Emergency and Community Services Committee

Housing With Related Supports Hamilton Residential Care Facilities January 22, 2018

Presented By:

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Housing with Related Supports

Residential Care Facilities

Each facility licensed with service agreement to provide:

Housing & Care Services to the most vulnerable population who are unable to afford housing coupled with their inability to live independently.

Approximately 1,200 licensed beds.

- 2011 approximately 1040 beds with service agreement (62 Operators)
- 2018 approximately 780 beds with service agreement (52 Operators) ↓

Note: Operator receive subsidy payment only for occupied beds. Unoccupied beds are ready & available for utilization.

Housing with Related Supports

Residential Care Facilities

Community Homelessness Prevention Initiative (CHPI)

Programs:

FOOD BANK

EMERGENCY SHELTER SYSTEM

HOUSING STABILITY BENIFITS

EMERGENCY ENERGY FUND

CONSOLIDATED HOMELESSNESS
PREVENTION PROGRAM

➤ Residential Care Facilities

Outcomes:

- People experiencing homelessness obtain/retain housing
- People at risk of homelessness remain housed

The RCFs have delivered & exceeded Provincial required service levels guidelines under CHPI which governs the Housing with Related Supports housing model.

Housing with Related Supports

Residential Care Facilities

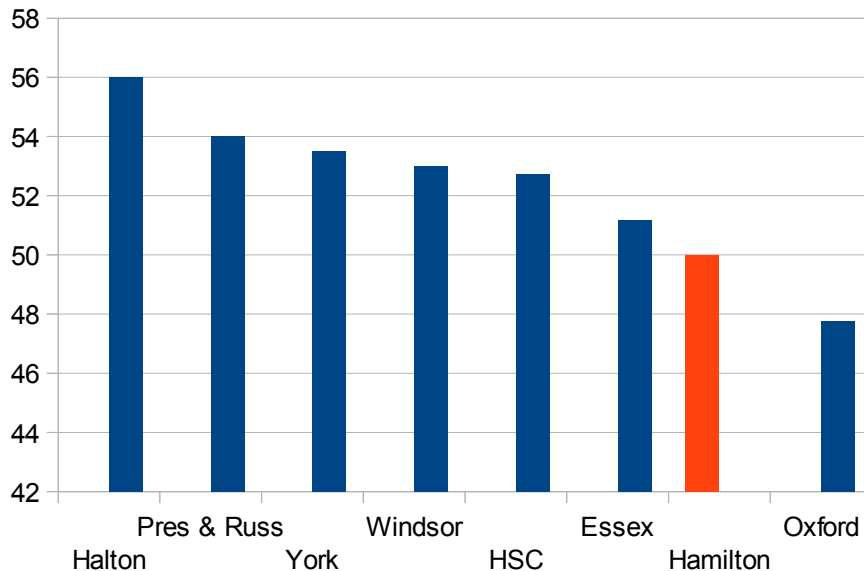
Independent Program Reviews

- ▶ SHS Program Review Report was commissioned by the City of Hamilton in 2011
 - Recommended \$55 to \$60 per-diem with annual adjustment for CPI
 - Financial data to support the report was provided by Hamilton RCF Operators
- ▶ Grant Thornton Program Review 2014 was commissioned by Ontario home for Special Needs Association.
 - Recommended \$59.80 to \$59.32 per-diem with annual adjustment for CPI
 - Financial data to support the report was provided by Operators across Ontario.

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Residential Care Facilities

Per-diem



- Halton: \$56.00/day
- Prescott & Russell :\$54.00
- York : \$53.50
- Windsor: \$53.00
- HSC Homes:\$52.72
- Essex : \$51.19
- **Hamilton: \$50.00**
- Oxford County: \$47.75

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Residential Care Facilities

Critical Pressures

- ▶ Program grossly under funded
- ▶ Growing Vulnerable Population
- ▶ Hamilton is the most regulated region
- ▶ Unique Services
 - **24/7 Staffing**
 - **Can not download cost pressures to residents**
- ▶ Impacted by the minimum wage hike
 - 25% to 30% in labour cost
- ▶ 20 to 25 % increase in Food Cost
- ▶ 100 % increase in Maintenance Cost

Effects on the Program

- ▶ Potential closing of RCF's 2018–2019
- ▶ **Vulnerable population losing their housing (800 people affected)**
- ▶ Employment: Care Workers & PSWs (Approx: 500–600 workers affected)
- ▶ Reduction in City Tax Revenue (est. \$800,000.00 to \$1,000,000.00)
- ▶ Operators can not meet the City's compliance requirements
- ▶ Operators will have difficulties making their payroll obligations

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Residential Care Facilities

Summary

We ask the City of Hamilton to move proactively with immediate emergency assistance:

To identify inefficiencies among other programs in order to assist & assure continued operation of the RCFs in Hamilton because we support of our vulnerable population.

1. Saving can be used as an emergency funding to maintain service levels as we await the outcome of the Provincial Budget.
2. To draft a letter to the Premier of Ontario advocating for immediate & adequate Provincial funding to offset the minimum wage hike.
3. To commit to adequately fund the RCFs moving forward with annual CPI adjustment.

Housing with Related Supports

Residential Care Facilities

Summary

Our vulnerable residents are at risk of losing their housing & supports
Our employee jobs are in jeopardy

Residents quality of life is a priority; It is not acceptable to:

Reduce levels of support

Reduce levels of care

Reduce quality & quantity of food

Reduce staffing levels

Reduce levels of maintenance & upkeep

This situation is urgent & we look forward for your emergency assistance

Thank you