



INFORMATION UPDATE

TO:	Mayor and Members City Council
DATE:	September 26, 2017
SUBJECT/REPORT NO:	One Year Pilot Program for Yard Maintenance Related By-laws in the McMaster Neighbourhoods (Ward 1)
WARD(S) AFFECTED:	Ward 1
SUBMITTED BY:	Ken Leendertse Director, Licensing and By-law Services Planning and Economic Development
SIGNATURE:	

City Council, at its meeting held on December 14, 2016, directed staff to expand the current Mohawk College Co-op Student program by hiring two additional students for a one year pilot program for enforcement of yard maintenance related by-laws in the McMaster neighbourhoods, based on full cost recovery, through Fee for Inspections charges for non-compliant properties.

This report is to provide an update on the effectiveness of the pilot project from January 9, 2017 - August 31, 2017.

The Student Officers started by going door to door handling out pamphlets and educating property owners and occupants on the purpose of the pilot program, various yard maintenance related by-laws and violations. In the first two months they patrolled 34 streets in the McMaster neighbourhood attended approximately 1,100 houses and became very visible in the community.

In addition to providing on-going education, Student Officers have been proactively and reactively inspecting properties and taking the appropriate enforcement actions when violations have been determined. The following is a summary of the Orders issued;

Violation	Orders Issued
Long Grass and Weeds	211
Garbage and Debris	211
Long Grass and Weeds / Garbage and Debris	90

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Snow and Ice	88 *not many snow events
Improper Storage of Waste Collection Containers	93
Bulk Items at Curb	43
Total Orders Issued	736

The voluntary compliance rate on Orders issued was approximately 75% and the total amount of Fee for Inspection charges for non-compliant properties was \$49,895.00. Student Officer salaries for this time period was \$26,936.

Student Officers have noticed an overall improvement in property yard maintenance conditions since starting this program and have received very positive comments from property owners and occupants.

Although early results prove this pilot program to be a success staff will report back to the Planning Committee in January 2018 once the final evaluation has been completed.

Should you have any questions respecting this communication, please contact Kelly Barnett, Manager, Service Delivery by email or at Ext. 1344.

KB/KL/st

OUR Vision: To be the best place to raise a child and age successfully.

OUR Mission: To provide high quality cost conscious public services that contribute to a healthy, safe and prosperous community, in a sustainable manner.

OUR Culture: Collective Ownership, Steadfast Integrity, Courageous Change, Sensational Service, Engaged Empowered Employees.