

HAMILTON POLICE SERVICES BOARD

-INFORMATION-

DATE: 2018 March 22

REPORT TO: Chair and Members
Hamilton Police Services Board

FROM: Eric Girt
Chief of Police

SUBJECT: *Year End Report: Towing 2017*
PSB 18-026

BACKGROUND:

The Hamilton Police Service currently has 11 towing companies under contract for the towing of Security and Non-Security vehicles, as required. The contract commenced on June 30, 2014 and is for three (3) years, with two (2) one-year options.

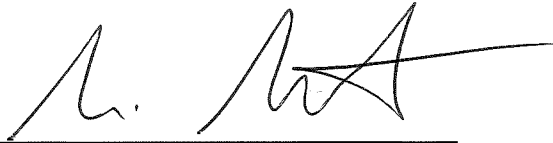
The new contract implemented a Vehicle Management System (VMS), which is maintained by Extend Communications. It provides an inventory of all vehicles in the tow yards and is updated by the individual tow yards. The VMS is user friendly and has been endorsed by all contracted tow companies.

In 2017, revenue was \$112,956.10 as compared to \$104,130.00 for 2016, representing an increase of over 8%. This equates to 3,739 vehicles towed. The revenue included the issuance of 24 tow operator cards at \$720 each. All tow operators, owners and drivers have photo identification cards and their photos are kept on file with the Hamilton Police Service. As of November 24, 2017 we started including HST (13%) in all our billing.

In 2017, 433 vehicles were not picked up by the registered owners as compared to 314 in 2016. These were a result of tow/storage fees that exceed the value of the vehicle (vehicles with 7 to 45 day holds) or vehicles involved in collisions where the owner has no insurance or no collision. These figures reflect vehicles only, not e-bikes.

In 2017 the Hamilton Police Service paid out \$11,440.12 in towing fees to tow companies and registered owners for costs associated to investigations. This compares to \$14,659.67 in 2016, representing a decrease of 22%.

The Hamilton Police Service will continue to monitor all towed vehicles to ensure proper procedures are followed.

A handwritten signature in black ink, appearing to read 'E. Girt', written over a horizontal line.

Eric Girt
Chief of Police

EG/M. Schulenberg

cc: Marty Schulenberg, A/Superintendent – Support Services
Mark Stiller, A/Inspector – Support Services