

**Transportation Working Group**  
Advisory Committee for Persons with Disabilities  
Tuesday, February 27, 2018  
Room 193, City Hall

**Members in Attendance:**

Paula Kilburn (Chair), Terri Wallis (Vice-Chair), George Hough, Tom Manzuk, Tim Murphy, Alan Nicolls, Kim Nolan, Tim Nolan, Robert Semkow

**Also Present:**

Mary Sinclair, Owen Quinn, Mark Mindorff

**Regrets/Absent:**

Aznive Mallett, Elizabeth (Jane) Cardno, Dennis Guy, Mark Williams

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**MEETING NOTES:**

1. **Welcome & Introduction / Approval of Agenda** - approved
2. **Review of Meeting Notes – January 23<sup>rd</sup>** – approved
3. **HSR Service** - deferred
4. **DARTS Service**
  - a) DARTS Negotiations
    - Mark noted DARTS contract has to match City budget requirements
    - Various offers going back and forth but slow progress; if Union refuses offer then may bring conciliator into process
    - Passengers will be given advance notice if strike is going to happen
  - b) Budget
    - DARTS part of HSR budget
    - Promaster vehicles don't have as much space as buses so harder for wheelchairs to manoeuvre and adds more dwell (loading) time
    - DARTS management are reviewing alternative vehicle types
  - c) Survey
    - DARTS would like to survey passengers on a regular basis; it would be phone call to discuss their experience with recent trip

- Members noted questions could be structured based on most frequent complaint types
5. **Accessible Transit Services Review** - last meeting (January 18<sup>th</sup>)
  6. **AODA Integrated Accessibility Standards**
    - Members noted any HSR service issues governed by AODA legislation need to be addressed (i.e. bus stop annunciation system)
  7. **ATS-DARTS Policy Review**
    - Members discussed list of ATS-DARTS policies previously reviewed and agreed on next policies to be reviewed
    - Process for reviewing policies involves consultation and input from ACPD prior to approval; some policy changes have an impact on budget so Council review and approval is required
    - a) ATS Policies (for review at next meeting)
      - Support Persons
      - Passenger Suspensions
      - Subscription Trips
    - b) DARTS Policies (for review at next meeting)
      - Seatbelts and Footrests
  8. **Other Business**
    - a) Accessible Taxis
      - City staff report for 18 new accessible taxi plates was passed
      - It was noted that persons with disabilities should have the same level of service for taxis as able-bodied persons
      - Many members of Seniors' Advisory Committee (SAC) don't want accessible taxis as they prefer regular sedan taxis; Paula, Mary and George will raise this issue at next SAC meeting – it was suggested that an accessible taxi demo be arranged for SAC members
    - a) Complex Regional Pain Syndrome (CRPS) / Reflex Sympathetic Dystrophy (RSD)
      - Mary asked for update on concerns from CRPS/RSD group; they attended TWG in 2017 and staff provided response at meeting
  9. **Discussion of Agenda Items for next meeting**

10. **Next Meeting** – March 27, 2018

**Adjournment**