I understand that the delay in payment is not the City of Hamilton's fault.

I am appreciative of the good faith the City has given me after reviewing my good payment history.

Below is the payments made including payment in advance for the last 2 installments showing good faith on my end (exhibit 1)

Although I do appreciate the concessions made by the City I am asking for them to reflect on the following circumstances:

- 1. Canada post failed to deliver both July 28/2017 invoices to my mailing address. This is not my fault nor the City's.
- 2. In turn, I did not receive the option to make payment plan. This would be helpful to me as the magnitude was quite large and would impact my personal cash flow situation.
- 3. After receiving the mail in late 2017 I was able to make full payment for one of the 2 outstanding invoices that I received.
- 4. I was made are of the other invoice with more arrears in February 2018 at which time I made arrangements with the City to pay and have the remaining amount assessed with respect to a potential rebate on interest.
- 5. I paid \$137.38 in Interest on the payment made in February.
- 6. Not receiving the option to enter into a payment plan was significant due to the magnitude of the amount vs. my planned budgeted cash outflows compounded by the fact that I knew my employer, Hamilton Specialty Bar was experiencing financial difficulty and ultimately filed for receivership January 8, 2018 and I was subsequently temporarily laid off on February 5, 2018.

I am kindly asking the City to help me on this matter. I appreciate the approximate \$100 of credits given to me and understand the City is not obligated to give me anything. But I am appealing to consider the points above, along with the \$137.38 already paid in interest, my good past and future payment history, and general good faith.

Thank you for your time and see exhibit 2 as a reference for the reconciliation of payments.

Regards,

Zack Waxman

## <u>Exhibit 1</u>

## **Payment History**

View

HAMILTON (CI	TY OF) TAXES - 1			✓ Go		
To Payee \$	From Account \$	Frequency \$	Status \$	Amount	Payment Date +	Action
HAM TAXES -	TD ALL- INCLUSIVE BANKING PLAN	Once	Paid - R9H4J9	\$2,565.39	Apr 04, 2018	
HAM TAXES -	TD ALL- INCLUSIVE BANKING PLAN	Once	Paid - Q3K6L8	\$6,866.32	Feb 16, 2018	
HAM TAXES -	TD ALL- INCLUSIVE BANKING PLAN	Once	Paid - J2U3R9	\$6,270.98	Dec 28, 2017	
HAM TAXES -	TD ALL- INCLUSIVE BANKING PLAN	Once	Paid - R4A3X2	\$952.98	Sep 28, 2017	

## <u>Exhibit 2</u>

Billing Date	Due Date	Amount	Paid	Owing	Paid Date	
01/02/2017	28/02/2017	1,042.00	1,042.00	-	28/02/2017	
01/02/2017	28/04/2017	1,041.82	1,041.82	-	27/04/2017	
01/06/2017	30/06/2017	953.00	953.00	-	29/06/2017	
01/06/2017	29/09/2017	952.98	952.98	-	28/09/2017	
28/07/2017	31/08/2017	3,135.49	3,135.49	-	28/12/2017	Invoice not received until December
28/07/2017	29/09/2017	3,135.49	3,135.49	-	28/12/2017	Invoice not received until December
28/07/2017	31/08/2017	2,082.02		2,082.02		Invoice not received until December
28/07/2017	29/09/2017	2,082.02		2,082.02		Invoice not received until December
01/02/2018	28/02/2018	2,565.00		2,565.00		
PAYMENT			6,866.32	(6,866.32)	16/02/2018	Based on \$438.66 Interest as per discussion with City of Hamilton Note A
01/02/2018	30/04/2018	2,565.39	2,565.39	-	04/04/2018	
		19,555.21	19,692.49	(137.28)		

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Note	А
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1st Installment due as per Feb 1/2018 invoice Interest implied as per City of Hamilton	7,304.98 438.66
Payment 2/16/2018	6,866.32
1st installment of 2018	2,565.00
Past due per invoice	4,739.98
	7,304.98
Total Past due as per Mar 8/2018 Statement	447.09
Interest paid as per above	137.38
Total Interest	584.47
Interest related to time of pending matter	8.43