

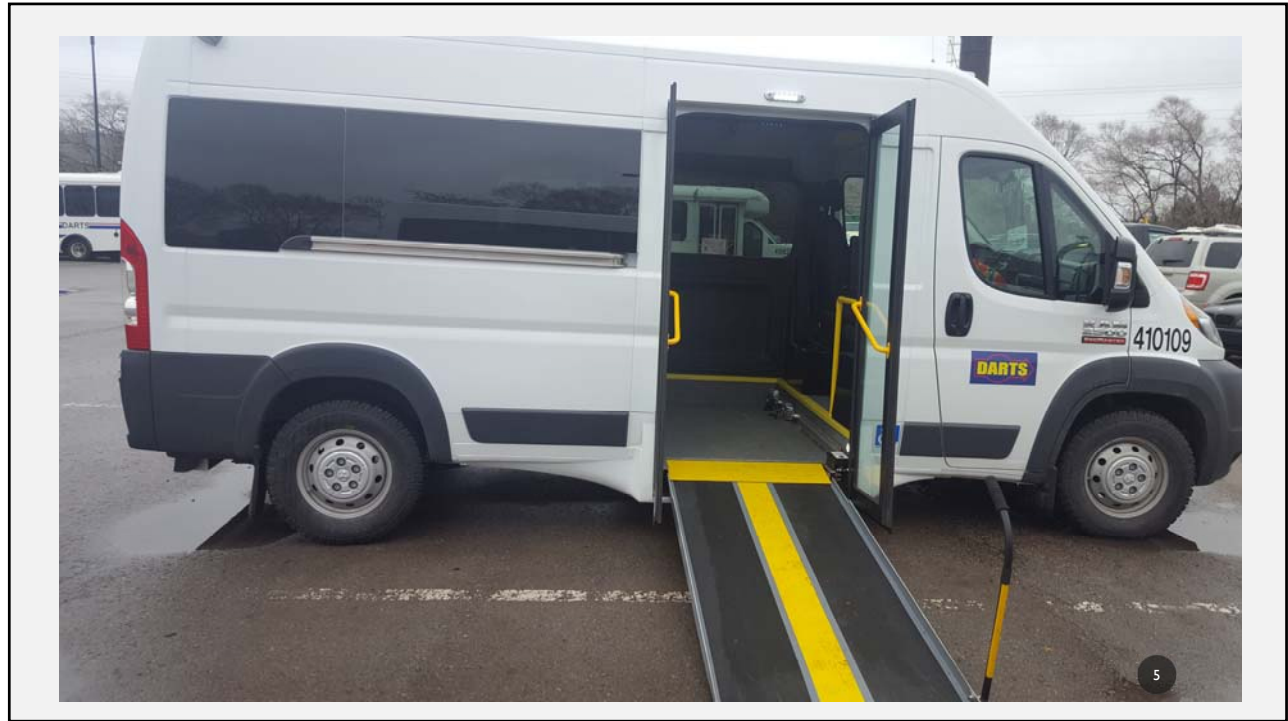
APRIL 27, 2018

Report to ATS review Committee

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EARLY DAYS OF DARTS

1980 - Provincially Co-Funded

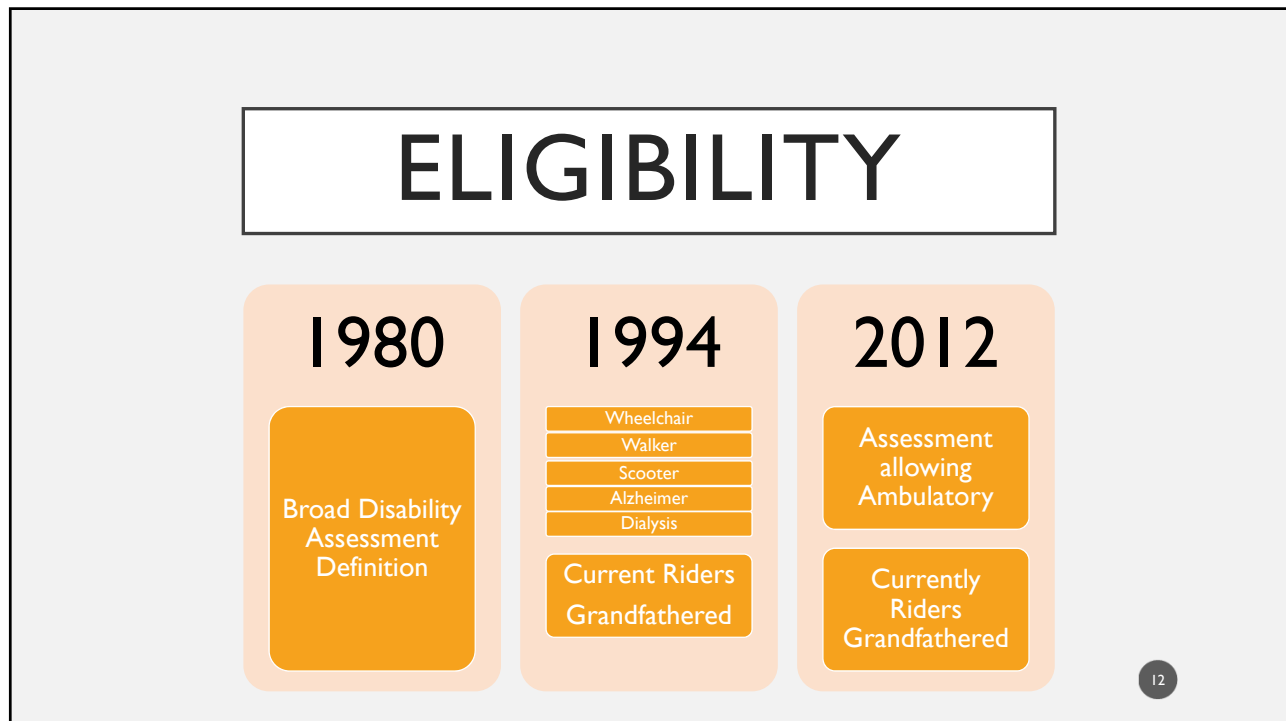
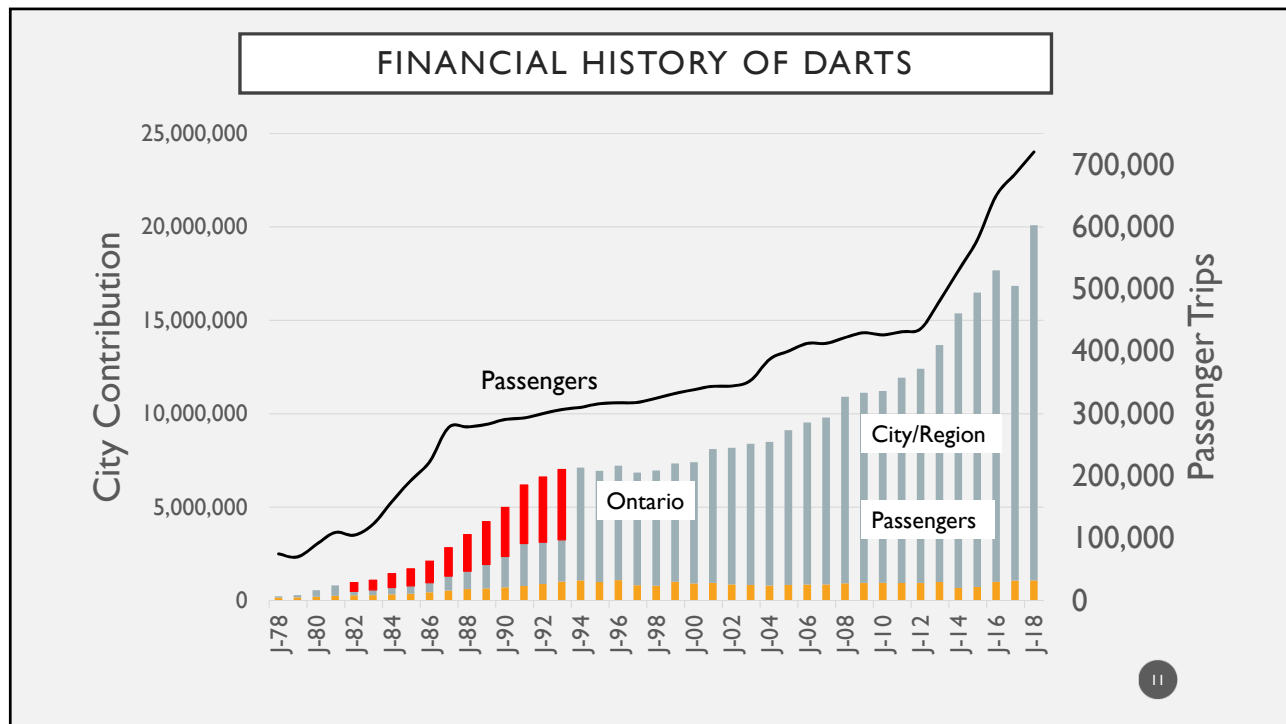
- Joint Governance with the Province
- Difficult for Region to control access to service – Urban and Rural
- Growth is much faster than other municipalities

1994 – Regional Funded Service Only

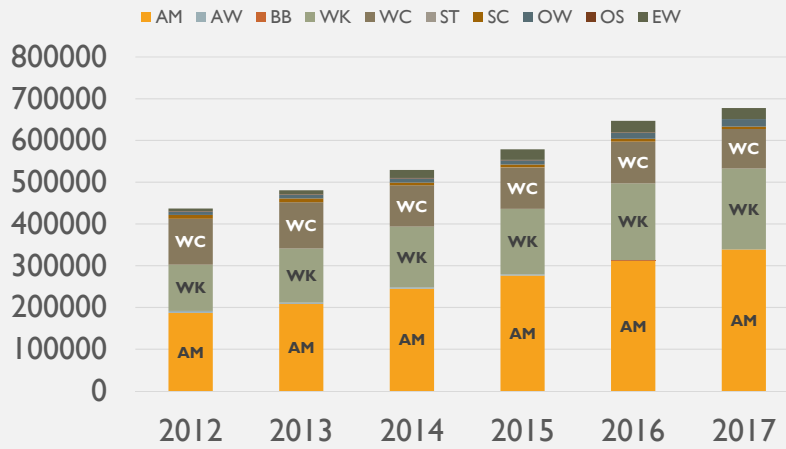
- Urban and Rural Service
- Now only required to match fixed route service

2001 – Region becomes City

- DARTS is a Regionally Service – Now covers Urban and Rural Hamilton
- Not just 1 km beyond the Urban Boundary as with other Municipalities

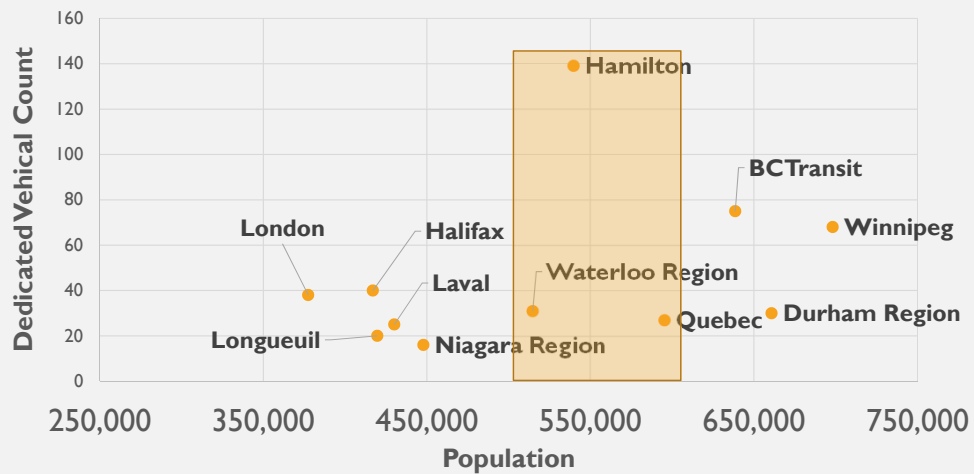


GROWTH IN SERVICE LEVELS



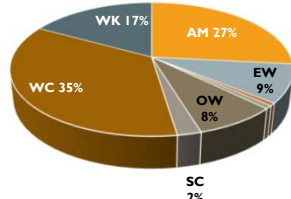
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HIGHER DEDICATED VEHICLE COUNT

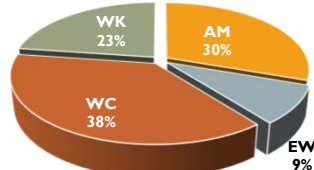


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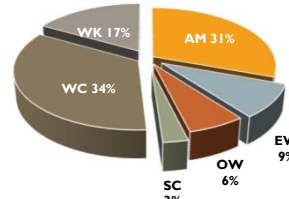
2017 VEHICLE CAPACITY



ProMaster



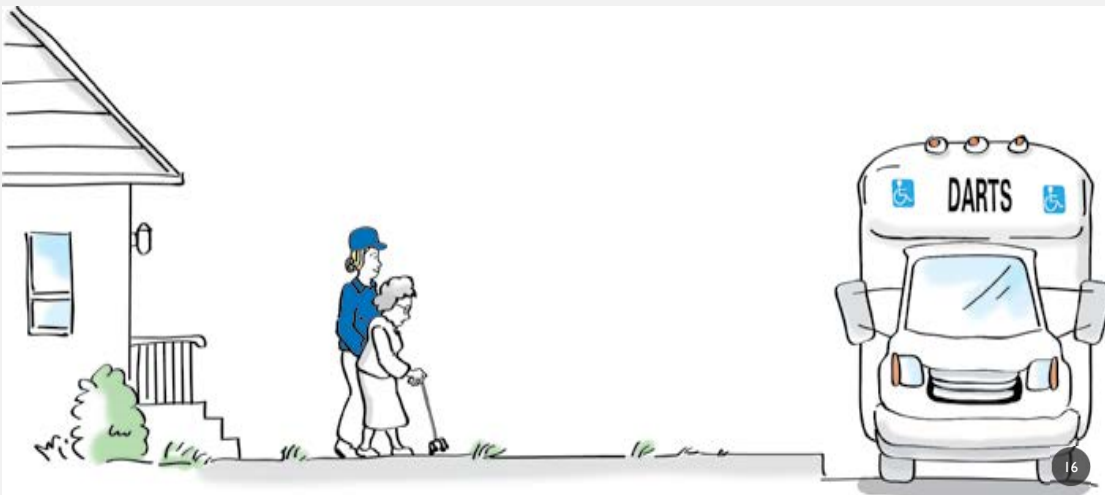
MV-1



Bus

15

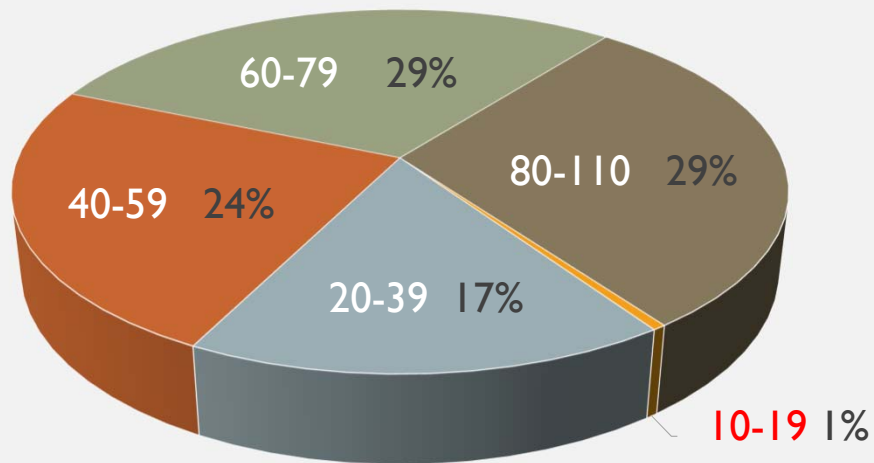
SITE DWELL TIMES



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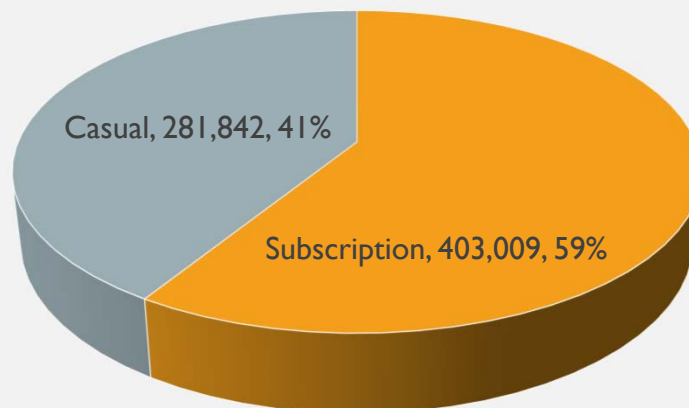


PASSENGER VOLUME BY AGE



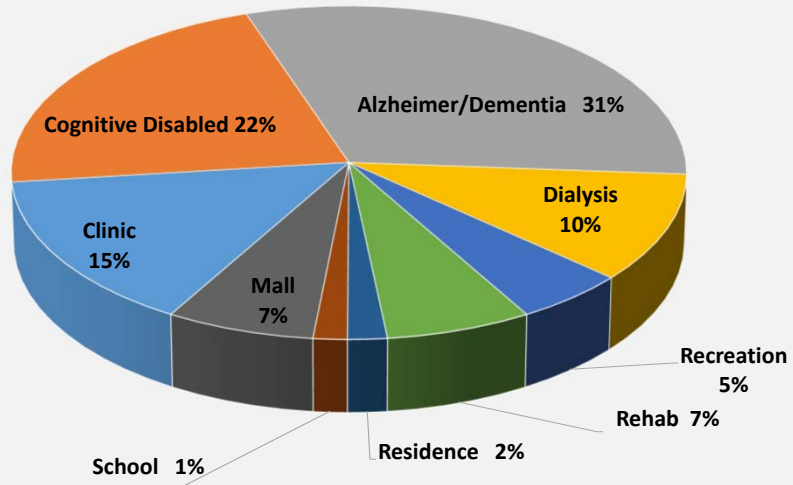
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SUBSCRIPTION VS CASUAL



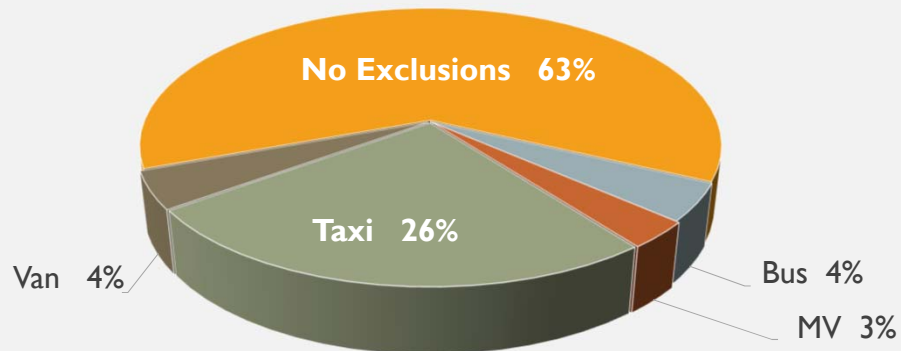
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DESTINATION



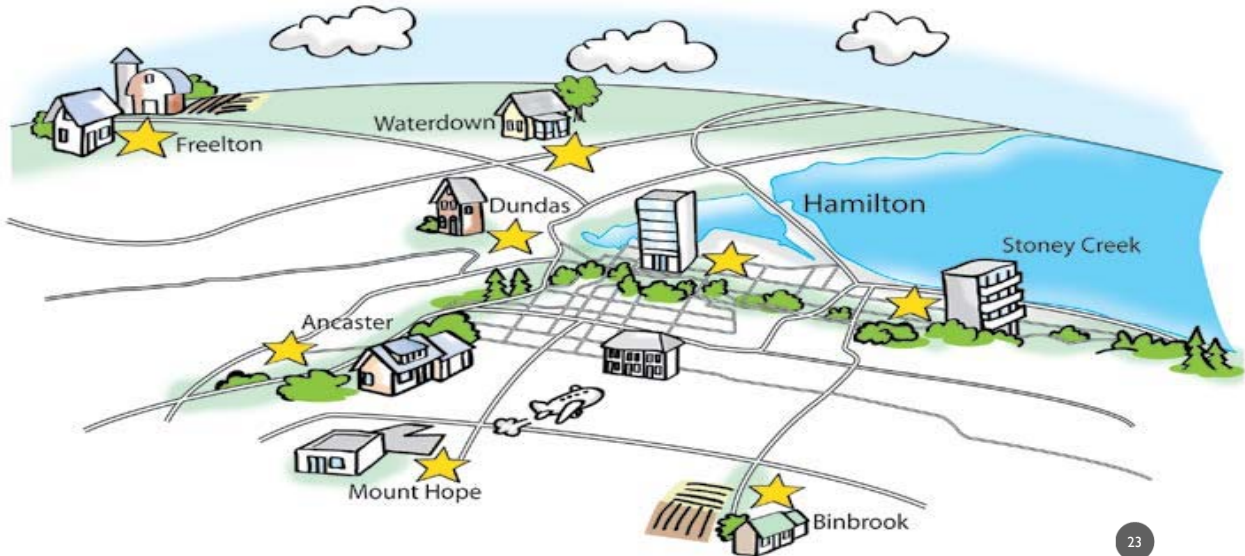
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REQUESTED EXCLUSIONS

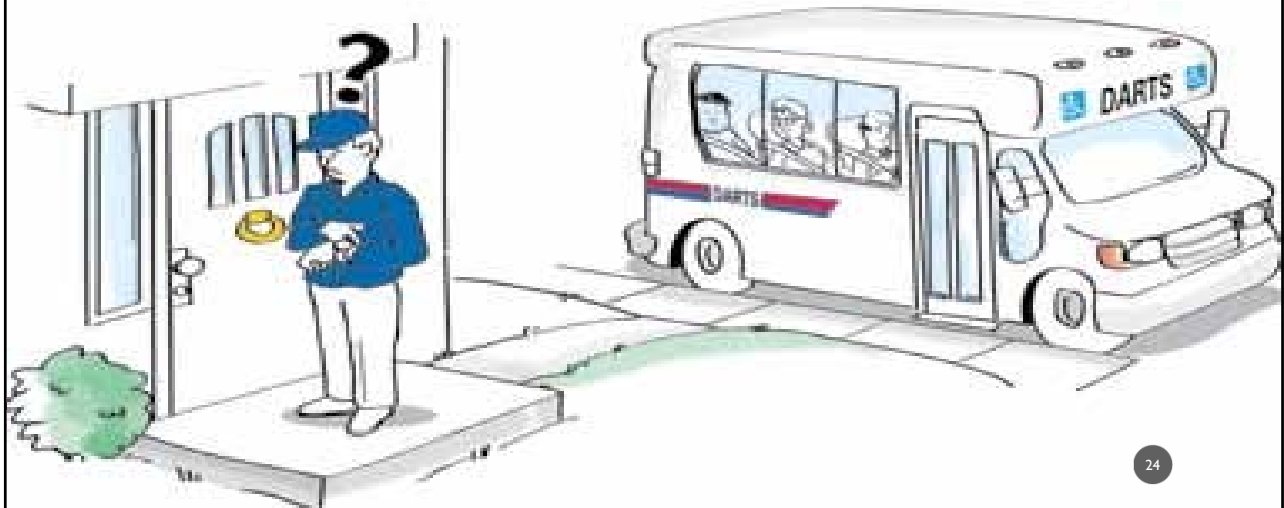


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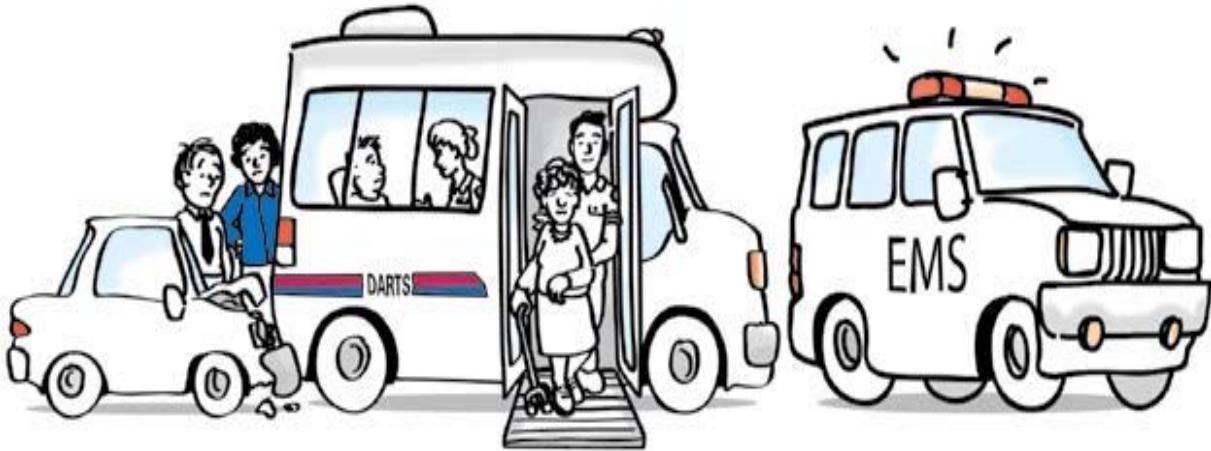
1,117 SQ KMS COVERAGE



LATE CANCELLATIONS 600/DAY=\$16K/DAY

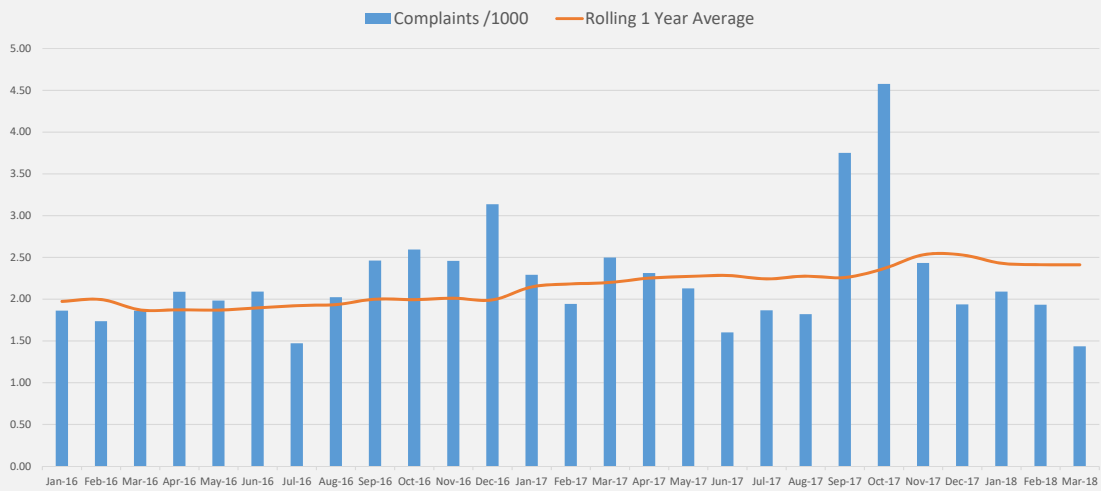


REAR - END ACCIDENTS



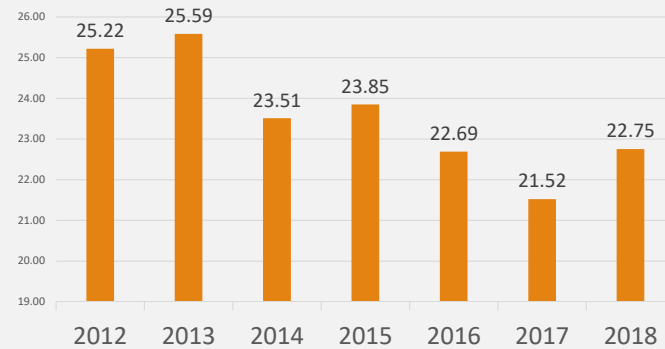
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Complaints/1000 Passenger Rides



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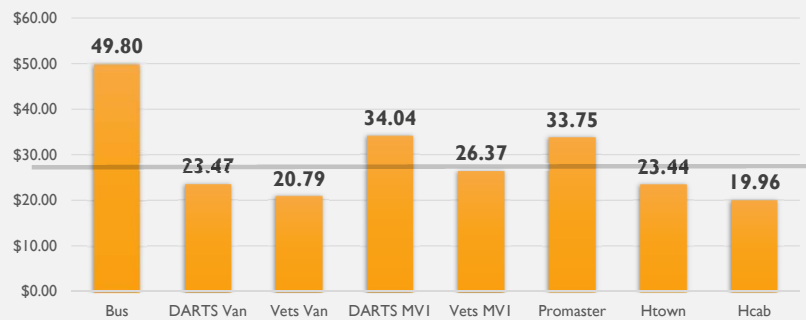
Driver Average Hourly Wage



Different vehicles have different wage rates – Fewer buses /more vans at lower wage rates

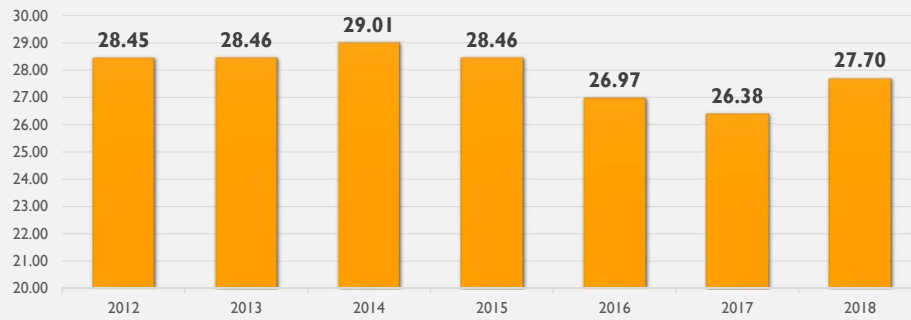
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• 2018 Choice of Provider/Vehicle Trip Cost



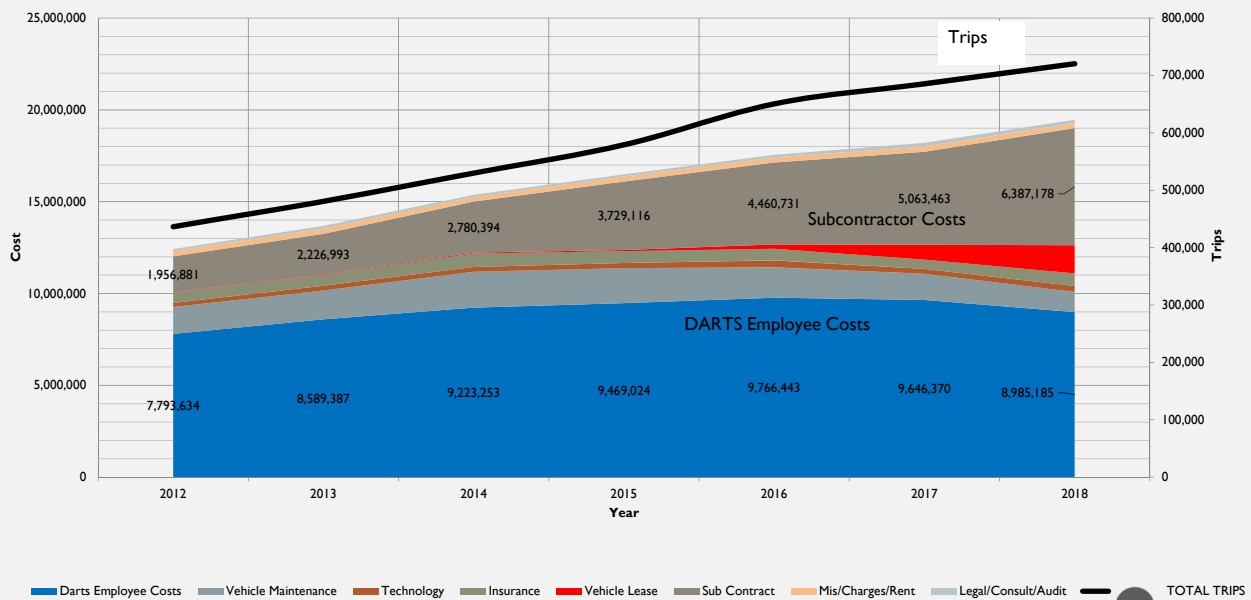
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COST PER TRIP



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2012-2018 Expense Comparison



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ADDRESSING 2017-2018 COST PRESSURES

- Lease transfer to DARTS - 1.2 million
- Lease terms shortened to 3 years from 5 years – higher lease costs
- Bill 148 impact on subcontractors/DARTS
 - 20% increase in sub contractor wage
 - Sick days for DARTS
- CUPE Contract – Reduction of bus hours/Increase in van hours
- MV/Promaster Vs Bus productivity –Dwell times
- Requested 5 % service increase

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STATUS OF DARTS CONTRACT

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DARTS CONTRACT ISSUES

- Wind-Up Clause is Vague
 - Original Agreement under Best Efforts Budgeting –city covers cost
 - No Reserves - DARTS would have to file for Bankruptcy
 - No ability to pay severances
- No Consensus on setting Service Levels or Budget
 - DARTS agreement not required
 - Results in annual variances