

## HAMILTON POLICE SERVICES BOARD

### - INFORMATION -

**DATE:** 2018 May 10

**REPORT TO:** Chair and Members  
Hamilton Police Services Board

**FROM:** Eric Girt  
Chief of Police

**SUBJECT:** *Year-End Report: Crime Prevention Branch – CMD Volunteers - Auxiliary Unit – 2017*  
*PSB 18-071*

#### **BACKGROUND:**

The Crime Prevention Branch, Community Mobilization Division (CMD) Volunteers, and the Auxiliary Unit are closely affiliated and together they foster a strong partnership which results in meaningful work for Hamilton Police Service volunteers and enhanced programming for the community.

Some of the Volunteer programs coordinated through the Crime Prevention Branch are: Lock-It-Or-Lose-It; Speedwatch; Red Light Runner; Crime Alerts; CPTED and Safeguard Audits; and participation in numerous community events. Volunteers also engage with the community through support programs like, used clothing drives and elementary school 9-1-1 presentations.

The Crime Prevention Branch coordinates several large scale events every year including Police Week, Crime Prevention Week, Take Our Kids to Work Day, Citizens' Police College, March Break Cop Camp, and the School Safety Patroller Program.

The Auxiliary Unit currently consists of 76 volunteer members. In 2017, members of the Auxiliary Unit and CMD Volunteers performed a remarkable 29,838 hours of volunteer service.

The Auxiliary Members participate in various programs that are coordinated by the Auxiliary Coordinator through the use of an online scheduling system.

The Auxiliaries perform CPTED Audits, and participate in traffic events, RIDE lanes, Immediate Rapid Deployment training, and recruiting presentations, as well as regularly performing ride-a-longs within the three (3) Divisions. The Auxiliaries also provide a valuable resource when the Service is faced with staffing issues related to

large scale public and sporting events. Having a robust Auxiliary Unit has also assisted the Service in its recruiting efforts as ten (10) of the members have successfully been recruited as Police Constables.

Attached is the Crime Prevention Branch – CMD Volunteers - Auxiliary Unit 2017 Annual Report. All three Units continue to coordinate and operate the HPS volunteer programs. It is this partnership which provides an efficient, cost effective delivery of existing programs, while continuing to develop new solutions to address quality of life issues for the citizens of Hamilton.

A handwritten signature in black ink, appearing to read 'Eric Girt', written over a horizontal line.

Eric Girt  
Chief of Police

EG/G. Huss

Attachment: *Crime Prevention Branch – CMD Volunteers - Auxiliary Unit 2017 Annual Report*

cc: Frank Bergen, Deputy Chief – Support  
Greg Huss, Superintendent – Community Mobilization Division

# Community Mobilization Division Crime Prevention Branch, Auxiliary Unit, CMD Volunteers and Co-Op Student Placements 2017 Annual Report

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## Summary

The Crime Prevention Branch is responsible for promoting and implementing community-based Crime Prevention initiatives. Crime Prevention facilitates numerous events for the Hamilton Police Service including large scale productions like Police Week, Crime Prevention Week, Cop Camp, School Safety Patroller Program, Citizens' Police College and Take Our Kids to Work Day. These events allow our Service to interact with the community, instruct citizens about the role of police and raise safety awareness. Crime Prevention Officers (CPOs) are our Service's experts on home, business and personal safety. CPOs routinely perform security audits at businesses, residences and places of worship. In addition, they provide presentations on a number of Crime Prevention initiatives to outside agencies and community groups upon request.

Historically, Crime Prevention Officers supervised our Crime Prevention Centre volunteers, but the Crime Prevention Branch relinquished these supervisory duties in early 2017. The Auxiliary Coordinator assumed responsibility for police volunteers and volunteer programs. This amalgamation placed CPC volunteers, Co-op students and Auxiliary Officers under one umbrella. Committed volunteers now benefit from the Auxiliary Unit's established supervision, deployment plan, training procedures and online scheduling.

The change enhanced the Co-op programming significantly. "The program is robust and the students are participating at an impressive rate; and they're happy" boasted Trent Jarvis, Mohawk College Co-op Coordinator. In addition, the Auxiliary Unit continues to provide opportunities to our Cadet Officers in order to give them operational experience as they pursue their aspirations to become Police Constables.

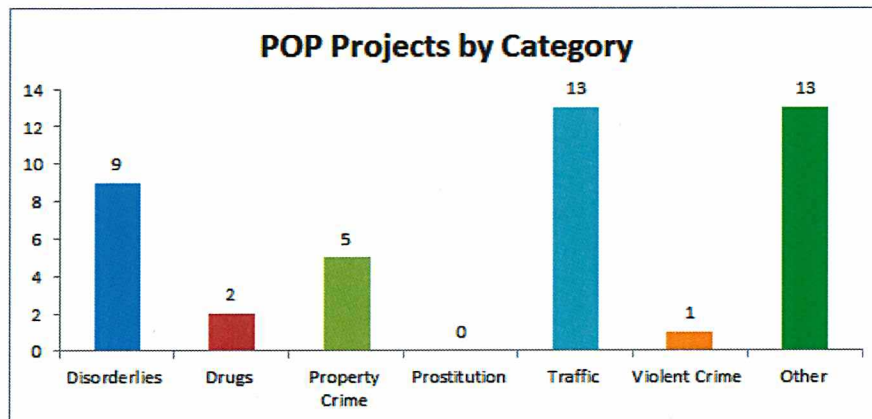
Our Police Service and the community benefitted from over 29,000 hours of volunteer service in 2017.

## Goal 1.1 Implement effective and innovative approaches for the Hamilton Police Service to respond to crime, safety and quality of life issues

### Problem Oriented Policing (POP) Projects

POP projects play an important role in reducing victimization. They use a variety of strategies, and police resources, to target identified community problems. These projects are an important tool to measure our efforts with respect to proactive prevention initiatives. In the past, individual patrol officers often authored their own projects resulting in a large number of smaller scale projects. Although most of these projects were successful, some lacked the cross-squad buy-in required to be effective. Experience has taught us that a coordinated, comprehensive approach allows us to address larger community problems successfully. This shift in strategy has left Divisional Crime Managers largely responsible for the creation and implementation of POP Projects within their sector. Crime Managers also have the ability to group similar community problems under one project title or directive. As a result, these projects are monitored closely and receive more consistent attention. For example, one drug-related project can include several different target locations within a division. This approach has reduced the total number of POP projects, but effectively increased the scope of some projects. Even though Crime Prevention does not directly manage active POP projects, the branch is responsible for maintaining a service-wide database of all POP projects and is required to report annually on POP initiatives and statistics.

**Performance Measures:** 43 POP projects service-wide in 2017, (76 in 2016)



## Goal 1.2 Implement effective and innovative approaches to improve traffic safety for the pedestrians, cyclists, drivers and passengers in our communities

### School Safety Patroller Training – October 2<sup>nd</sup> to 5<sup>th</sup>

The Hamilton Police Service offers this valuable CAA safety initiative to all elementary schools within the Hamilton Public and Catholic School Boards. We facilitate and host School Safety Patroller Training annually on behalf of the CAA. It provides an opportunity for our Service to interact with youth and gives youth a chance to develop leadership skills. The training requires them to perform duties which enhance the safety of their fellow students when travelling to and from school. Each patroller receives classroom training from our officers as well as practical training on an actual school bus. Forty-eight (48) local schools participated in half day training sessions with a total of 605 students attaining certification.

**Performance Measures:** 605 students in 2017, (760 in 2016)



**Apostolic Ark Ministries “Back to School” Event – August 19<sup>th</sup>, 2017**

The Crime Prevention Branch partnered with the Hamilton Helmet Initiative (HHI) to support the 4th Annual Apostolic Ark Ministries “Back to School” event. This event supports low income families who are likely unable to afford bicycle safety equipment for their children. Our officers assisted with the proper fitting of donated helmets and provided the necessary bicycle safety training.

**Migrant Workers Matter – May 28, 2017**

The Crime Prevention Branch was approached by a Flamborough organization known as Migrant Workers Matter (MWM). Each summer, Flamborough becomes home to a large population of seasonal migrant workers. Local farmers employ workers from Mexico and the Caribbean to assist with the planting and harvesting of their crops. Many of these workers rely solely on bicycles as their mode of transportation to and from work; however they do not have the proper safety equipment. As a result, workers are in violation of laws requiring the use of reflectors, bells and bicycle lights before dawn and after dusk. In 2016, one of the workers was the victim of a fatal motor vehicle collision. This tragic death caused MWM to lobby for assistance with bicycle safety education and bicycle equipment to improve the safety of these hard-working, underprivileged farm hands. The Crime Prevention Branch took the initiative to reach out to Public Health, the Hamilton Helmet Initiative and 7 Star Sports to procure much needed helmets, bells and lights. These organizations made donations and facilitated fundraising to purchase safety equipment. The partnership between these organizations led to the creation of a 4 hour long bicycle safety clinic, which was hosted in late May at the Community Church in Waterdown. The Crime Prevention Coordinator provided bicycle safety training to more than 100 migrant workers. Attendees also received free helmets, reflectors, bells and lights. This event demonstrated an unprecedented level of community support for the safety of these workers. Many of the workers demonstrated overwhelming emotion and gratitude.

**McMaster Children’s Hospital “Walk & Wheel” – June 3<sup>rd</sup>, 2017**

For the past several years, our Service has partnered with McMaster Children’s Hospital in support of their annual cycling safety event called “Walk & Wheel”. This large scale event is held at Pier 4 Park and hosts hundreds of members of the community. It is considered to be one of the Children’s Hospital’s premier fundraising events. Crime Prevention provided the audience with a 2V1 helmet fitting lecture to ensure participants received proper bicycle helmet/head safety training.

**Traffic Events & RIDE Lanes**

One of our Auxiliary Officers’ priorities continues to be supporting traffic safety initiatives in our community. Auxiliary members volunteered a total of 2109.5 hours to RIDE Lanes events at all 3 Divisions. An additional 452.5 hours of support was provided towards traffic control at major road races, parades and festivals.

***Performance Measures: 2,562 hours in 2017, an increase of 13% (2,258 hours in 2016).***

**Safe Roads Program (Speed Watch, Red Light Locations, Stop Sign Locations)**

CMD Volunteers and Co-op students assisted with the Safe Roads Program in all Divisions. Speed Watch initiatives were set-up on 19 occasions for 220 hours of monitoring. Volunteers and Co-op Students attended various Red Light locations 64 times for 443 hours, and an additional 110 Stop Sign locations for 933 hours of monitoring. These locations are identified as problem areas by our citizens and Crime Managers.

***Performance Measures: 1596 hours of traffic monitoring at 193 locations in 2017.***

### **Goal 1.3 Provide knowledge to the public on how to prevent and report crime, as well as safety, quality of life and traffic issues in our communities**

#### **Crime Prevention Officers - Security Audits - Crime Prevention through Environmental Design (CPTED)**

Crime Prevention Officers conducted 31 residential and 15 business audits to provide owners with valuable advice and information on improving the security of their property. Audits are a critical component of safety planning for high risk domestic violence victims. A record, 68 domestic audits were conducted in 2017. In September, 2017, Crime Prevention Officers attended a training session in Peel Region which focused on conducting CPTED audits at places of worship. These officers used this new knowledge to conduct 4 additional audits at community "places of worship". A staffing reduction resulted in slightly lower audit totals than the previous year.

**Performance Measures: 118 total security audits in 2017, (132 audits in 2016)**

#### **Auxiliary Unit – SafeGuard Audits (Target Hardening)**

Crime Prevention continues to be a priority of the Auxiliary Unit. Auxiliary Officers trained by the Crime Prevention Officers also provided the community with security audits of both their home and businesses. On-site business audits are completed during pro-active canvasses within the community. Auxiliary Officers completed 8 residential audits and 108 business audits.

**Performance Measures: 116 audits in 2017, (130 audits in 2016)**

#### **Auxiliary Officer Displays, Presentations and Station Tours**

The Auxiliary Unit provides the community with valuable information on personal, internet and home security through presentations, as well as providing station tours to children and youth groups. In 2016, members of the Unit began expanding their operations by responding to Divisional requests to pro-actively patrol areas, interact with community members, visit businesses and provide crime prevention material to the public. Co-op Placement Students delivered Crime Alerts to neighborhood businesses as requested by the Fraud Unit in response to criminal activity.

**Performance Measures:**

**5 Crime Prevention Displays, Presentations and Pro-Active Crime Responses in 2017 (12 in 2016)**

**15 Station Tours in 2017 (13 in 2016)**

#### **Graffiti Prevention**

Most incidents of graffiti occur on public property and are typically reported to the City Contact Centre (CCC) at 905-546-CITY. The City of Hamilton handles these incidents by tasking Public Works clean-up crews. Many of these graffiti occurrences are never reported to the police since they do not meet the requirements for mandatory police reporting. The three criteria for police reporting are: hate bias graffiti, gang related graffiti and politically motivated graffiti. In 2017, only 34 of the 374 total graffiti incidents reported to the CCC were diverted to the HPS for follow-up.

	2011	2012	2013	2014	2015	2016	2017
<b>Total graffiti calls taken by the CCC</b>	1305	1210	972	696	1632	475	374
<b>Total graffiti calls diverted to HPS</b>	108	63	27	32	24	18	34
<b>% Diverted to HPS</b>	8.3%	5.2%	2.8%	4.6%	1.5%	3.8%	9.1%

In 2017, the Hamilton Police Service received a total of 136 graffiti reports which is slightly higher than the previous year (125 in 2016). One Hundred and two (102) of these were reported by the public and



the remaining 34 reports were received from the City Contact Centre. Of the 136 total occurrences in 2017, six (6) were cleared by charge and six (6) were cleared as “otherwise”. These 12 clearances correlate to a graffiti clearance rate of 9%.

Year	Occurrences	Cleared by charge	Cleared Other	Clearances	Not Cleared	Clearance Rate
2011	297	26	14	40	257	13%
2012	287	19	9	28	259	10%
2013	241	28	10	38	203	16%
2014	170	13	9	22	148	13%
2015	136	8	8	16	120	12%
2016	125	7	4	11	114	9%
2017	136	6	6	12	124	9%

*Source – NICHE All Violations Occurrence Reports 2017 run on 22-Feb-2017*

A total of eight adult individuals (seven males, one female) were arrested for graffiti crimes, compared to nine arrests in 2016. In 2017, all eight offenders were charged criminally.

*\*2017 crime statistics are based on crime information which is preliminary in nature and subject to change for a variety of reasons. Offence types and clearances often change during the investigative process. The information is therefore provided only as a general overview of crime trends in the City of Hamilton.*

**Performance Measures: 8 offenders arrested and charged in 2017; a 9% clearance rate**

### **Crime Prevention Officers and Volunteers - Crime Prevention Presentations**

Crime Prevention Officers delivered 71 community presentations to a wide variety of organizations. Throughout the year, presentations on personal safety, criminal law, interacting with the police, traffic law and domestic violence were provided to large groups of Canadian newcomers. Crime Prevention also conducted presentations for Indigenous persons, adults with disabilities, seniors, teens at babysitting courses, international students, businesses, diverse groups, city staff and government institutions. In addition, volunteers conducted 58 presentations (339 hours) and instructed 1,867 elementary school students on how to use 9-1-1.

**Performance Measures:**

**71 total community presentations by Crime Prevention Officers in 2017, (64 in 2016)**

**58 presentations by Volunteers in 2017, (1,867 students received 9-1-1 presentations)**

### **CCTV Monitoring**

The CCTV cameras are monitored by CMD volunteers and Co-op Placement Students. A record 3,326 hours of monitoring was completed. Training on the operation, policies and procedures of the system was provided to 46 members.

**Performance Measures: 3,326 in 2017, an increase of 36% (2,436 hours in 2016.)**

### **Lock-It-or-Lose-It**

In partnership with our Mohawk College Co-Op Placement Students and CMD volunteers; Auxiliary Officers worked strategically to address residential areas of concern regarding vehicle entries and residential break and enters. Lock-It-or-Lose-It pamphlets were distributed to 6549 vehicles at various locations in our communities.

**Performance Measures: 257 hours, 22 initiatives and 6,549 pamphlets in 2017, (41% more pamphlets), (4,651 LIOLI in 2016).**

### **Shop Theft Protocol**

Retail Loss Prevention Officers (LPO) are trained to implement strategies which minimize the time spent on suspect theft apprehensions, while also reducing service calls to front-line HPS officers.

**Performance Measures: 1,651 shoplifting occurrences reported in 2017, (1,667 in 2016)**

**153 cleared by Shop Theft Protocol in 2017, (278 in 2016)**

*Source – NICHE All Shoplifting \$5000 and under in 2017 run on 17-Jan-2018*

### **Citizens' Police College – Oct/Nov**

This six-week course teaches participants about the various roles and facets of policing, nurtures communication and creates ambassadors within our community. This year's college was the focus of a Cable 14 "Police Watch" episode. The graduation ceremony for Citizens' Police College is held during Crime Prevention Week in November. A diverse group of approximately 50 citizens graduate annually.

**Performance Measures: 42 graduates in 2017, (54 graduates in 2016)**

## **Goal 2.1 Reach out to share information and to build relationships and partnerships by interacting with all communities**

### **Police Week - May 14th to 20th**

Police Week provides an opportunity to partner with our communities and raise policing awareness while celebrating the relationships we share with other organizations and agencies. This special week begins with the Annual 'Chief for a Day' Essay Contest. Grade 6 students are asked to submit a one page explanation of "How would you make our community a safer place to live if you were Chief?" Five winning entries are selected: one Chief, two Deputies and two Superintendents. They are invited to Central Police Station for a fun day of policing activities.

The signature community event for Police Week is "Police in the Park". A record number of 1,600 elementary school students attended Camp Marydale making this the largest event of its kind. Students and teachers saw numerous police exhibits and displays while interacting with Forensic Services, K-9 and Mounted Patrol horses. Other community agencies and organizations also set up information booths.

The Citizenship Ceremony is hosted at the "Old" Stoney Creek City Hall, located at 777 Highway 8. This event celebrates dozens of immigrants who are "sworn in" as citizens of Canada. The HPS Honour Guard and Male Chorus both participate in the ceremony. This event allows our Service to demonstrate their support for our diverse communities.

### **Crime Prevention Week - November 5th to 12th**

Crime Prevention launched the week by engaging the community with a BBQ fundraiser with the proceeds donated to "Skate the Dream". Additionally, the Crime Prevention Branch facilitates a city-wide elementary school poster contest each year. This year's theme was Traffic Safety. The winning posters and their respective artists and classmates were invited to the BBQ to receive recognition and an award.

### **Take Our Kids to Work Day - November 1<sup>st</sup>**

Grade 9 students receive police presentations covering many aspects of policing. Students are exposed to various components of policing to support career initiatives.

**Performance Measures: 37 students in 2017, (45 students in 2016)**



### **Cop Camp – March 13th to 16<sup>th</sup>**

Cop Camp serves to create an atmosphere where children have fun while learning about the numerous roles of the police service. The camp provides officers a chance to develop positive relationships with youth while acting as role models. Campers and their parents routinely praise the camp's police counselors for their efforts, and this year was no different with emails of thanks arriving immediately following the camp's final day.

**Performance Measures: 104 children in 2017, (96 in 2016)**

### **Native Women's Centre Personal Safety Seminar – October 26th**

The Crime Prevention Branch hosted a safety seminar at the request of the Native Women's Centre. Topics covered included personal safety, bullying, internet safety and Halloween safety tips. The Native Women's Centre later sent a heart-felt letter of appreciation. The organization was impressed by our officers' participation in the smudging ceremony.

### **McMaster Children's Hospital Miracle Weekend "Plane Pull" – June 4th**

Crime Prevention Branch entered a team of officers in this annual Children's Hospital event. The team manually pulled an aircraft down the runway before a large audience. The event is one of the Hospital's annual fundraisers. Hamilton Health Sciences Foundation met early in the year with the Community Mobilization Division in the hope of fostering a stronger relationship. This resulted in our participation in three of HHS's premier fundraising events: Walk & Wheel, Plane Pull and Strides for General.

### **Strides for General – September 16<sup>th</sup>**

The Crime Prevention Branch coordinated a team of HPS runners who participated in Hamilton Health Sciences 5km fundraising road race. Officers wore full police uniform while competing in the charity run.

### **Christmas Toy Drive – Mid-December**

The Crime Prevention Branch partnered with local company Everest Toys, who generously donated thousands of dollars' worth of toys. Several police vehicles full of toys were delivered to Wesley Urban Ministry, Limeridge Mall K-Lite FM "Toy Mountain" project and the CHCH toy drive. The toys later went to underprivileged children across the city.

### **Crime Prevention Officers Participated in Other Various Community Events:**

- |                                   |                                  |                                       |
|-----------------------------------|----------------------------------|---------------------------------------|
| ❖ Try! Hamilton                   | ❖ St James United Church         | ❖ Talize Community Night              |
| ❖ Ancaster Touch-a-Truck          | ❖ Lift Church Carnival Night     | ❖ Mohawk Summer Camp                  |
| ❖ HSR Family Day                  | ❖ Hamilton Santa Claus Parade    | ❖ Glanbrook Youth Soccer              |
| ❖ Community Cup Soccer Tournament | ❖ SPCA Wiggle Waggle Walk-a-thon | ❖ McMaster Children's Hospital Picnic |

### **Auxiliary, Volunteer & Co-Op Students Participated in Other Various Community Events:**

Volunteer members of the Community Mobilization Division attended events in our community totaling 2,963.5 hours. These events included fairs, school open houses, and neighbourhood charity events.

**Performance Measures: 2963.5 hours in 2017.**



## Goal 2.3 Engage the community with meaningful and varied volunteer opportunities

### Ride-Alongs

Members of the Auxiliary Unit completed Ride-Alongs at all Divisions. This partnership with patrol officers provides an increase of police presence in our community, additional Officer Safety, and provides Auxiliary Officers a meaningful training environment.

**Performance Measures: 1927 hours and 158 patrols in 2017 (3,094 hours in 2016)**

### Records Assistance Program

Volunteers and Co-op Students address civilian inquiries at Central Station Records Counter. This has helped reduce wait times at the front Records Counter during peak time periods.

**Performance Measures: 2339.5 hours of service in 2017, (2,831 hours of customer assistance in 2016)**

### ACTION, Command Van, Vehicle Audits & Bike Fleet Maintenance Teams

Patrolling with the ACTION Team provides the Auxiliary Officers with operational experience that they do not experience elsewhere and increases the police presence in our community. They patrolled with the ACTION Team 112 shifts for a total of 1,254 hours. The Auxiliary Unit also ensured that the ACTION Bicycle Fleet remained operational by completing 240 hours of bi-weekly maintenance to the bicycle fleet. These Auxiliary efforts reduce maintenance costs and keep officers safe. Auxiliary Officers also performed bi-weekly maintenance of the Command Van totaling 190 hours. The Auxiliary Officers also audited marked police cruisers (150 hours) at all Divisions to ensure that the vehicles had all required safety equipment and were in good working condition.

#### **Performance Indicators:**

**1,254 hours of ACTION Patrol in 2017, (2012.5 hours in 2016)**

**580 hours of Command Van Maintenance, Vehicle Audits and Bike Fleet Maintenance was completed in 2017, (1,575.5 hours in 2016)**

### MAC 91/92 & Hess Village

Auxiliary Officers supplemented the Paid Duty compliment at Hess Village (105 hours) and at McMaster 91/92 for 414 hours. This allowed for an increase in police presence in both areas at no additional cost to the stakeholders.

**Performance Measures: 519 hours and 43 events in 2017, (781.5 hours in 2016)**

### Immediate Rapid Deployment (IRD) Training

Each week members of the Auxiliary Unit and Volunteers assist the Training Branch at Immediate Rapid Deployment (IRD). Training included role playing as hostages, civilians and victims to create a realistic training environment for Police Officers.

**Performance Measures: 1,344 hours in 2017, (1,228 hours in 2016)**

### Mounted Patrol Unit

Volunteers assist the Mounted Patrol Unit Officers in a variety of ways and in doing so Mounted Patrol Officers are able to increase their patrol time within the community. They were also provided with a more realistic training environment through the volunteer's attendance at weekly Troop Training. The availability of our Co-op Students this year provided our MPU with more resources than historically available, enhancing previous skills and learning for all.

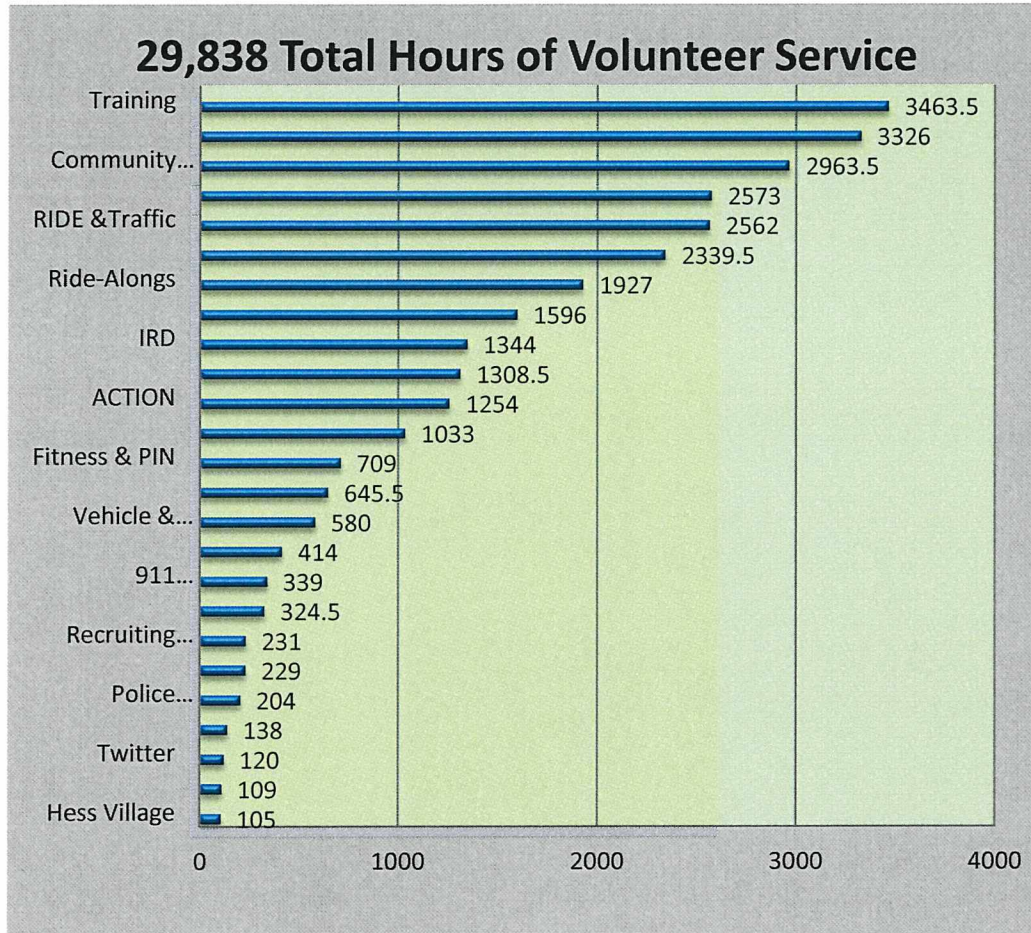
**Performance Measures: 2,573 in 2017, (825 hours in 2016)**

### **Recruiting Presentations Supported by Auxiliary**

Members of the Auxiliary Unit are frequently asked to assist the Recruiting Branch with activities including PREP mentoring sessions or to attend community events. Auxiliary members provide both general information, and HPS recruiting information, at events such as McMaster University Volunteer Fair, Mohawk College, and while speaking with smaller groups within the City.

**Performance Measures: 18 events in 2017, (16 events in 2016)**

### **Overview of Volunteer Hours**



**Goal 3.1 Continue to implement recruiting and retention strategies that attract quality people and reflect the demographics of our communities.**

#### **Recruiting**

- 17 Auxiliary Officers including 6 Cadet Officers
- 13 Co-Op Placement Students

#### **Training**

- The Auxiliary Officers are well trained and prepared for duty. A total of 3,463.5 hours of training was provided to our members both through in-service training to our Auxiliary recruits and through continuing training opportunities that were available to all volunteer members. Ethics and Domestic Violence training were added to the new member syllabus for Auxiliary Officers in



the latest intake. Members were also provided an opportunity to receive training on the B.E.A.R. Unit, Forensic Services, Essential Competencies Interview Mentoring Session through the Recruiting Branch, Witness Statement and Notebook writing through the CID, the Social Navigation Program, Collection of Identifying Information (C.O.I.I.), Trans Inclusion and LGBTQ Training with Guest Speaker Cole Gately, Fentanyl & Carfentanyl, The Canadian Hearing Society, Bicycle Training, SAFETalk and Standard First Aid/CPR Training,

- Volunteers also had an opportunity to increase their skills while enhancing the training of Officers within the Service by assisting at: ERU Training Scenarios, Incident Command Scenarios, Ground Search and Rescue Training, and Public Order Training.
- Several members were also able to assist with Labour Relations Training and CIT and at the same time benefit from receiving this training.

### **Fitness PINS**

- 13 volunteer members of the Unit received their Ontario Fitness PINS in 2017, this is a voluntary achievement.

### **Recognition**

- An Auxiliary Officer received Hamilton Police Service 'Member of the Month' for September 2017 in recognition of his efforts to save a life by providing CPR while off-duty.
  - A Level 1 Commendation was also issued in relation to this event.

### **Years of Service/Retention**

In 2017 many of our volunteers were recognized for their significant years of committed service;

- 1 members attained 10 years of service
- 13 members attained 5 years of service

### **National Police Memorial in Ottawa**

- 13 members of the Auxiliary Unit attended the weekend long National Police Memorial in Ottawa representing the Hamilton Police Service
- 1 Auxiliary Officer assisted the Ride-to-Remember on their journey to Ottawa and marched with the Auxiliary Unit for the parade.

### **Employment**

- members of the Unit found employment in their chosen field of Emergency Services this year;
- 8 with Hamilton Police Service as Police Constables - 3 with the Hamilton Police Service as Special Constables
- 1 with the R.C.M.P. as a Police Constable
- 1 with the Niagara Regional Police Service as a Police Constable
- 1 with the Hamilton Fire Department as a Firefighter
- 6 with the Ministry of Corrections and Safety as Correctional Officers
- 1 with the Canadian Armed Services as an Air Weapons System Technician
- 1 with McMaster University as a Special Constable



**Performance Measures:** 22 members of the Unit gained employment in law enforcement in 2017, (16 members of the Unit gained employment in 2016).

## Goal 5.4 Involve our community stakeholders to develop and implement innovative branding/marketing that improve our corporate image.

### HPS Crime Prevention Branch @HPSCrimePrevent

In July, the Crime Prevention Branch launched its own Twitter account (@HPSCrimePrevent). Using social media is an effective method to deliver crime prevention messages, safety tips and event advertisements. Twitter allows us to reach out and engage with a younger demographic. Historically, Crime Prevention has used pamphlets, flyers and presentations to deliver important messages to the community, but technology allows us to connect and raise awareness with the push of a button.

### HPS Auxiliary Unit @HPSAuxiliary

The Auxiliary Unit continues to share information regarding Hamilton Police Service events, traffic safety and crime prevention initiatives with our community via @HPSAuxiliary and increased its followers to 1,855 from 1,656, an increase of 12%. A Halloween tweet reminding the community to slow down earned 10,515 hits, making it the top tweet of the year. The Unit continues to focus on traffic safety, crime prevention, community events and recruiting as its platform.

**Performance Measures:** 1,855 followers in 2017, (1,656 in 2016)

## Conclusion

The Crime Prevention Branch, Auxiliary Unit and CMD Volunteers continue to engage the community in a variety of ways while providing support to our sworn officers.

During 2017, Crime Prevention increased public interaction with Indigenous groups, Newcomers and special needs groups. By teaching citizens about the role of police and relaying key safety messages we raise awareness and reduce victimization.

Restructuring within the Community Mobilization Division resulted in the supervision of all volunteers being transferred to the Auxiliary Coordinator. This has allowed the Crime Prevention Branch to focus on popular, sustainable proactive programs while providing an opportunity to nurture new ideas, like the use of social media.

The Auxiliary Branch and CMD Volunteers dedicated nearly 30,000 hours to various events over the past year. Their volunteerism enables our Service to facilitate an array of valuable community programs.

2017 was marked by several highlights:

- Crime Prevention conducted a record 68 domestic violence related security audits (34 in 2016). The Victim Services Branch requests these audits on behalf of victims of domestic violence. This dramatic increase in the number of audits is reflective of the strong partnership between the two branches.
- A total 29,838 hours of volunteer service were performed by our Auxiliary Officers, Co-Op Students and CPB Volunteers, all volunteer programs were merged under one umbrella for the purposes of supervision, training, reporting and scheduling. All volunteer scheduling is now completed online negating the need for volunteers to attend in person or email to schedule their shifts and reducing the need for volunteers to assume this task.

- The 234 CPTED and Safeguard audits were conducted by Crime Prevention Officers and Auxiliary Officers. Crime Prevention Officers attended specialized training enabling them to complete audits at places of worship.
- The total number of graffiti occurrences reported to the Hamilton Police increased slightly to 136 (125 in 2016). The number of graffiti occurrences reported to the City Contact Centre (CCC) has declined for the third straight year reaching a low of 374. As a result, the total reported incidents of graffiti have declined, but there was a slight increase in the number of calls diverted to the police from the CCC.
- The graffiti crime clearance rate was 9% (9% in 2016). During each of the past 4 years, approximately 10% of all reported graffiti crimes have been solved by investigation.
- The Auxiliary Unit has been using their Twitter account @HPSAuxiliary for several years. In 2017, Crime Prevention launched @HPSCrimePrevent. It provides Crime Prevention tips, crime alerts and the promotion of community events.
- 22 Auxiliary Officers or volunteer members found employment in their chosen field of Emergency Services; this is the highest number of members ever hired in one year.