

Form: Request to Speak to Committee of Council

Submitted on Thursday, May 17, 2018 - 11:56 am

==Committee Requested==

Committee: Audit, Finance & Administration

==Requestor Information==

Name of Individual: Assunta Zizza**Name of Organization:****Contact Number:****Email Address:****Mailing Address:**

Reason(s) for delegation request: We are currently building a new single family home on the Stoney Creek Mountain. When we received our construction permit from CoH, we paid for construction water and for a water meter install. In January 2018, Alectra was notified by the CoH to begin charging for water consumption, without our knowledge and without notifying us that we need to have the water meter installed (which by the way is not listed/mentioned anywhere in the Building Permit package). We were surprised to find that we were getting charged fixed water and sewer for something we are not consuming (the house is still not using any water as we do not have any sinks, faucets, etc installed). After multiple calls to Alectra and the CoH we finally found out that we need to have the water meter installed and we did so right away. However, we are being bounced around between Alectra and CoH as neither would take action on our dispute. We have fully complied to the Building Permit requirements and it is not our fault that there was a communication gap from CoH. We would like to request a refund of the fixed water and sewer charges.

Will you be requesting funds from the City? Yes**Will you be submitting a formal presentation? No**