

# 4.5(m)

## **Safety, Licensing Appeals and Standards Tribunals Ontario**

*Ontario Parole Board  
Ontario Civilian Police Commission  
Licence Appeal Tribunal  
Fire Safety Commission  
Animal Care Review Board*

Tel.: 416-327-6500  
Fax: 416-327-6379  
Toll Free Tel: 1-844-242-0608  
Website: [www.slasto.gov.on.ca](http://www.slasto.gov.on.ca)

## **Tribunaux de la sécurité, des appels en matière de permis et des normes Ontario**

*Commission ontarienne des libérations conditionnelles  
Commission civile de l'Ontario sur la police  
Tribunal d'appel en matière de permis  
Commission de la sécurité-incendie  
Commission d'étude des soins aux animaux*

Tél. : 416-327-6500  
Télé. : 416-327-6379  
Sans frais Tél. : 1-844-242-0608  
Site web: [www.slasto.gov.on.ca](http://www.slasto.gov.on.ca)



le français à suivre

June 8, 2018

**MEMORANDUM TO:** All Stakeholders

**FROM:** Linda Lamoureux, Executive Chair  
Ellen Wexler, Executive Lead

**SUBJECT:** Upcoming Changes & Initiatives

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We are writing to inform you about upcoming changes and initiatives at the Safety, Licensing Appeals and Standards Tribunals Ontario (SLASTO) and what it means for you as you access our services.

Over the summer the following changes will be occurring:

1. Change of address and co-location of SLASTO's tribunals under one roof
2. Launch of new website
3. Implementation of a French Language Services Policy

### **Background**

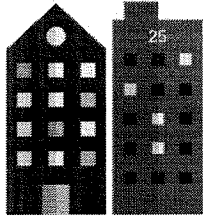
The Safety, Licensing Appeals and Standards Tribunals Ontario (SLASTO) resolves and decides matters arising from over 30 statutes relating to human and animal protection, public safety and the public interest.

Five tribunals make up the SLASTO cluster, including:

- Animal Care Review Board
- Fire Safety Commission

- Licence Appeal Tribunal
- Ontario Civilian Police Commission
- Ontario Parole Board

## **What's Changing?**



### **1. Change of Address & Co-location**

Effective **Tuesday July 3, 2018** the Safety, Licensing Appeals and Standards Tribunals will be moving addresses, as we co-locate all our tribunals under one roof. Public hearing rooms will open in late summer with a date still to be announced.

With all our tribunals in one location, we will be able to operate more efficiently and effectively, and ultimately improve access to our services.

#### ***What this means for you:***

#### **Mailing Documents:**

Effective **July 3, 2018**, all materials and correspondence should be sent to:

77 Wellesley St. West  
Box 250  
Toronto, ON, M7A 1N3

#### **Public Hearings:**

Public hearings will continue to take place at:

20 Dundas St. West  
5<sup>th</sup> Floor, Suite 530  
Toronto, ON, M5G 2C2

Tribunal staff will be available for hearing assistance.

We anticipate the public hearing rooms to open at 15 Grosvenor St. in late summer. Further communication will be sent once a date is confirmed.

#### **Forms:**

Note: some tribunal forms and documents may temporarily contain old addresses. Please disregard the old addresses and send all forms and documents to the address listed above. Updates to old forms will be made shortly.

In the short-term, all mail sent to old addresses will be re-directed to our new address.

**Contact Information:**

Effective **August 1, 2018**, we have created one centralized phone number that will better streamline and direct your enquiries.

To contact any of SLASTO's tribunals or Executive Office, please call:

Phone: 416-327-6500  
Toll Free: 1-844-242-0608  
TTY: 416-916-0162  
Toll Free TTY: 1-844-650-2819  
Fax: 416-327-6379

If you have already been speaking with a Case Management Officer or other staff member and you already have their direct line, you may continue to use that number.

For general inquiries, you may also continue to email [SLASTOinfo@ontario.ca](mailto:SLASTOinfo@ontario.ca).

For case-related inquiries, you may email our tribunals at the following addresses\*:

Licence Appeal Tribunal	<a href="mailto:LATregistrar@ontario.ca">LATregistrar@ontario.ca</a> <b>Note:</b> the following emails will be discontinued: - <a href="mailto:LATcorrespondence@ontario.ca">LATcorrespondence@ontario.ca</a> - <a href="mailto:AABS@ontario.ca">AABS@ontario.ca</a>
Ontario Civilian Police Commission	<a href="mailto:OCPCregistrar@ontario.ca">OCPCregistrar@ontario.ca</a>
Ontario Parole Board	<a href="mailto:OPBregistrar@ontario.ca">OPBregistrar@ontario.ca</a>
Animal Care Review Board	<a href="mailto:ACRBregistrar@ontario.ca">ACRBregistrar@ontario.ca</a>
Fire Safety Commission	<a href="mailto:FSCregistrar@ontario.ca">FSCregistrar@ontario.ca</a>

\*Please list your file number in the subject line of your email.  
For OPB, please include the name of the provincial correctional institution.



## 2. Launch of New Website

Effective **August 1, 2018** SLASTO will be launching a new website.

Key changes will include:

- Adding new navigation features to more easily find information;
- Adding new interactive features to better communicate with stakeholders and tribunal users; and
- Updating content to better explain our tribunal mandates and processes.

More information will be shared throughout the summer, so please stay tuned.



## 3. Implementation of French Language Services Policy

Effective **August 1, 2018**, SLASTO will be implementing its French Language Services Policy (FLS Policy).

The Policy will:

- Ensure compliance with the provisions of the *French Language Services Act* in guaranteeing all persons and corporate entities the right to receive services in French;
- Inform the public about the manner in which French language services are provided by SLASTO; and
- Reflect SLASTO's commitment to the provision of French Language Services and to establish the cluster as a leader in the administrative justice sector.

You are able to view the FLS Policy and further details on our [website](#).