Our Vision
To be the best place to raise a child and age successfully.

Our Mission
To provide high quality cost conscious public services that contribute to a healthy, safe and prosperous community, in a sustainable manner.

Our Culture
- Collective Ownership
- Steadfast Integrity
- Courageous Change
- Sensational Service
- Engaged Empowered Employees
Our Priorities

- Community Engagement & Participation
- Economic Prosperity & Growth
- Healthy & Safe Communities
- Clean & Green
- Built Environment & Infrastructure
- Culture Diversity
- Our People & Performance
Community Engagement & Participation

Hamilton has an open, transparent and accessible approach to City government that engages with and empowers all citizens to be involved in their community.
Community Engagement & Participation

Building Trust & Confidence in City Government

January 15 – February 4, 2018

our Citizen Survey
Your thoughts. Our Action.

HAM ilton SUMMIT 2018

Community Partners Engaged for Input on
Our Future Hamilton
Community Vision

City Manager’s Office
Wednesday, June 6, 2017
Community Engagement & Participation

Open, Transparent & Accessible Communication

Social Media presence continues to expand
- Twitter: 63.7k Followers
- Instagram: 1700 Followers
- Corporate LinkedIn: 9,952 Followers

Launch of the City of Hamilton App (2018)
- 1,737 downloads (iOS & Android)
- 1,370 monthly users
- 501 weekly users
- 120 daily users

Audio Visual system upgrade at City Hall (2018)
Community Engagement & Participation

The best place to raise a child and age successfully

Youth Strategy

Age Friendly

City Manager’s Office
Wednesday, June 6, 2017
Community Engagement & Participation

Our Community

- First Urban Indigenous Strategy (2017)
- 41 Indigenous community members and partners attended a community conversation on reconciliation
- 100+ community members, students and residents attended KAIROS Blanket Exercise
- Use of Indigenous Medicines Policy & Procedure

Hamilton Anchor Institution Leadership Table (HAIL)
City's major Institutions began to meet 3x per year to discuss how to integrate efforts and maximize opportunities that are important to the City.

City Enrichment Fund
$6 million across 300+ programs

A $1.5M budget increase
Hamilton has a prosperous and diverse local economy where all people have opportunities to grow and develop.
<table>
<thead>
<tr>
<th>Economic Prosperity and Growth</th>
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<tbody>
<tr>
<td>Open for Business</td>
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<tr>
<td>$3.5B Building permits</td>
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<tr>
<td>construction value $1B</td>
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<tr>
<td>building permits, 6</td>
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<td>consecutive years.</td>
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<tr>
<td>More than 25,000 issued</td>
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<td>Reviewed nearly</td>
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<td>3,500 planning applications</td>
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<tr>
<td>1,477 new residential units in</td>
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<tr>
<td>the Urban Growth Center</td>
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<tr>
<td>519 NEW BUSINESSES</td>
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</tbody>
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City Manager’s Office
Wednesday, June 6, 2017
Economic Prosperity and Growth

Diversifying the City's Economy

STELCO LANDS STRATEGY

welcome to unstoppable.

City Manager's Office
Wednesday, June 6, 2017
Economic Prosperity and Growth

Supporting Skill Development

Mayor's Blue Ribbon Task Force on Workforce Development
Created to address Hamilton's shortage of skilled trades and an aging workforce with limited succession plans (2015)
Hamilton is a safe and supportive city where people are active, healthy, and have a high quality of life.
Healthy & Safe Communities

A Healthy and Supportive Community
Healthy & Safe Communities

Implement Poverty Reduction Plan, including new affordable housing investment, quality of social housing stock and Indigenous poverty reduction.

- Affordable Housing Strategies and Investments ($50M)
- Rehabilitating our affordable housing stock/properties
- Focus on strategies for the eradication of Poverty and Homelessness

First ambulance service in Province to complete Road To Mental Readiness (R2MR) training for all paramedics

Hamilton Food Strategy created to support a healthy, sustainable and just food system for all

Protocol for Gender Identity and Gender Expression; Transgender and Gender Non-Conforming Persons

Realization of the McQuestan Urban Farm
Clean and Green

Hamilton is environmentally sustainable with a healthy balance of natural and urban spaces.
Environmental Sustainability

Glanbrook Landfill site to Silver certification
Randle Reef Remediation Project
Cootes to Escarpment Plan
Bay Area Climate Change Office & Model

15,000 street lights converted to LED from HPS

40 lights installed completely off the grid on the Mountain Brow

Emerald Ash Borer (EAB) Management Plan

15,424 trees removed to date

Greening of HSR Fleet

CNG conversion from 23.5% of fleet to 45%

$58M cumulative energy savings and avoided costs

City Manager's Office
Wednesday, June 6, 2017
Clean & Green

4465 tonnes of FREE compost
FREE Woodchips to residents

4,300 acres of municipal park
shared school park and open space at 520 sites

314 floral traffic islands
113 perennial medians
107 medians/boulevards/laybys
72 roundabouts
78 civic properties
701 hanging baskets

42.4% of all collected waste was RECYCLED and diverted from the landfill

BikeShare Program
20,000 members
130 stations
825 bikes
959,000 trips

City Manager's Office
Wednesday, June 6, 2017
Hamilton is supported by state of the art infrastructure, transportation options, buildings and public spaces that create a dynamic City.
Built Environment & Infrastructure

- 24 pedestrian crossovers
- 80 lane km of road replacement complete
- 40 km of new road worth $150M
- 473 lane km of road rehabilitation as part of the ongoing Asset Preservation
- 62 km of cycling infrastructure
- 5 km of new multi-use trails (includes East Mountain Brow Trail)

City Manager's Office
Wednesday, June 6, 2017
Built Environment & Infrastructure

New & Improved Sewer & Road Infrastructure

Centennial Sewer Trunk  Wilson Street  Upper Sherman  York Boulevard

Dartnell Road Culvert  Bell Road Culvert Replacement  Sherman Access West  Montgomery Drive
Built Environment & Infrastructure

**New Recreation Facilities constructed**
- Green Acres Pool (W9)
- Waterdown Library and Flamborough Seniors Centre (W15)
- Gage Park Family Skills Pump Track (W3)
- Winona Recreation and Community Centre (W11)
- Birge Pool (W3)
- Waterdown Rotary Memorial Park Outdoor Ice Skating Loop (W15)
- Freelton Outdoor Ice Facility (W14)
- Bernie Morelli Recreation Centre (W3)

**Recreation facilities that received major renovations**
- Dalewood Recreation Centre (W5)
- Sir Wilfrid Laurier Recreation Centre (W4)
- Ancaster Aquatic Centre (W12)
- Huntington Park Recreation Centre (W6)
- J.L. Grightmire Arena (W15)

**Energy Efficient Facilities**
- Converted first Ontario Centre ice surface lighting to LED
- Macassa & Wentworth Lodge lighting
- Arenas LED lighting upgrade
- Parking Garages LED upgrade
- Hamilton City Hall Mezzanine LED upgrade

**New Parks & Park Improvements**
- New Rail Trail Dog Park/Improvements to Borer Dog Park and Cathedral Dog Park (W1, 2, 13)
- Gore Park redesign (W2)
- Play Structure in Gage Park (W3)
- Lucy Day Park Extreme Makeover/North Central Park Extreme Makeover (W3)
- Mini-makeover at Pinky Lewis Parkette (W3)
- Gage Park Tropical House, Fall 2018 completion (W3)
- Vincent Massey Park (W6)
- William McCulloch Park (W8)
- William Connell (W3)
- Carpenter Neighbourhood Park Redevelopment (W8)
- Ancaster's Heritage Green Park Upgrades (W12)
- Johnson Hew Park - 150 trees planted for Canada's 150 Birthday (W14)
- DeLottinville Park (W14)

**Lodges that received major renovations**
- Macassa Lodge major renovation to kitchen and 11 dining rooms (W6)

City Manager's Office
Wednesday, June 6, 2017
Built Environment & Infrastructure

Transit Improvements

Year 3/10 of Local Transit Strategy implemented

$72M in Public Transit Infrastructure Fund projects ($36M Council investment)

West Harbour GO Station

Confederation GO Station construction begins (operational 2019)
Hamilton is a thriving, vibrant place for arts, culture, and heritage where diversity and inclusivity are embraced and celebrated.
Culture & Diversity

Thriving Vibrant Place for Arts, Culture and Heritage

CCMA COUNTRY MUSIC WEEK

2017 JEUX AUTOCHTONES DE L'AMÉRIQUE DU NORD
TORONTO, ONTARIO

Hamilton Civic Museums
Owned and operated by the City of Hamilton

City of Hamilton ARTS AWARDS

JUNO AWARDS 2015

City Manager's Office
Wednesday, June 6, 2017
Culture & Diversity

Our Cultural Community

Downtown core revitalization continues

Public Art Master Plan

Continued implementation of the Cultural Plan

Improvement financial performance and reduced levy support from the City

Incubator for young entrepreneurs

New vibrancy and expanded mix of vendors
Hamiltonians have a high level of trust and confidence in their City government
Our People & Performance

Transparency & Accountability

2018 - 2021

Continuous Improvement

Results-Based Accountability™

City Manager's Office
Wednesday, June 6, 2017
Regularly meet with Leadership

- Extended Management Team (EMT) Meetings (2x/year – Supervisors & above)
- Corporate Leadership Team (CLT) Meetings (3x/year – Directors & above)
- Senior Leadership Team (SLT) Meetings (bi-weekly)

City Manager Awards

to recognize and celebrate nominated groups and individuals for their outstanding contributions to City-wide programs and exemplary leadership
Our People & Performance

Operational Reviews
Established a Corporate Security Office
Finding Alternate Revenue Sources
Smart City Challenge
Tax Competitiveness
Credit Rating
Reserves
Yearly Average Inflationary Tax Increase (Avg. 2.3%)
Overall Average Tax increase and How We Compare
THANK YOU