

**Our Citizen Survey
In-house project team profile**

Linda Button, Ph.D.

Senior Project Manager

- PhD in Sociology and Equity Studies conducting primary qualitative research
- Leads project teams in survey development, administration, analyses and action planning in the City of Hamilton – Healthy & Safe Communities Department

Brigitte Minard, CPA, CA, CIA, CGAP, HBA (Hons. Business)

Performance Excellence Program Manager

- Manager of a portfolio that includes performance measurement, continuous improvement and citizen feedback
- Previously worked in Audit Services at the City of Hamilton managing a portfolio of audit and consulting work that included detailed statistical and analytical work

Louisa Wong, Hons B.Sc. (Mathematics & Statistics)

Program Analyst

- Has managed projects related to program evaluation (including surveys) at the City of Hamilton
- Survey work includes planning, methodology, survey design, data collection, management, analysis and reporting