

**Our Citizen Survey  
In-house project team profile**

**Linda Button, Ph.D.**

*Senior Project Manager*

- PhD in Sociology and Equity Studies conducting primary qualitative research
- Leads project teams in survey development, administration, analyses and action planning in the City of Hamilton – Healthy & Safe Communities Department

**Brigitte Minard, CPA, CA, CIA, CGAP, HBA (Hons. Business)**

*Performance Excellence Program Manager*

- Manager of a portfolio that includes performance measurement, continuous improvement and citizen feedback
- Previously worked in Audit Services at the City of Hamilton managing a portfolio of audit and consulting work that included detailed statistical and analytical work

**Louisa Wong, Hons B.Sc. (Mathematics & Statistics)**

*Program Analyst*

- Has managed projects related to program evaluation (including surveys) at the City of Hamilton
- Survey work includes planning, methodology, survey design, data collection, management, analysis and reporting