



Hamilton

INFORMATION REPORT

TO:	Mayor and Members General Issues Committee
COMMITTEE DATE:	September 19, 2018
SUBJECT/REPORT NO:	Term of Council Accomplishments (CM18019) (City Wide)
WARD(S) AFFECTED:	City Wide
PREPARED BY:	Jacqueline Durlov 905-546-2424 Ext. 2221
SUBMITTED BY:	Mike Zegarac Interim City Manager
SIGNATURE:	

Council Direction:

Not Applicable

Information:

As we near the end of the 2014 – 2018 Term of Council, it is important to highlight specific accomplishments that have been achieved under the direction of this Council. Each and every day City of Hamilton employees undertake work that strives to fulfil Our Vision “*To be the best place to raise a child and age successfully*” and there have been significant accomplishments in alignment with the Priorities of the City’s 2016 – 2025 Strategic Plan.

Highlights of the 2014 – 2018 Term of Council Accomplishments, by Strategic Plan Priority:

Community Engagement & Participation

- Our Citizen Survey
- Hamilton Engagement Charter
- Our Future Hamilton
- “Hamilton Summit”, “Hamilton Steel Summit”, “Hamilton Air Summit”
- Expansion of the City’s Open Data Program
- Implemented Lobbyist Registry By-law
- Completed a Ward Boundary Review
- Upgrades to Hamilton City Council Chambers
- GIS Mapping software upgrade
- Youth Strategy implementation

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OUR Mission: To provide high quality cost conscious public services that contribute to a healthy, safe and prosperous community, in a sustainable manner.

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- Age Friendly Hamilton program
- Initiated the First Urban Indigenous Strategy
- City Enrichment fund
- Participation in the Hamilton Anchor Institution Leadership Table (HAIL)

Economic Prosperity & Growth

- New / expanded non-residential development
- Open for Business program success
- Building permits construction value of 3.5 billion dollars, processing over \$1B in building permits 5-years in a row
- More than 3,550 consultations through the Small Business Enterprise Centre, leading to 519 new businesses
- Completed U.S. Steel land review around alternative uses for the land
- Approval of 555 hectares of employment lands in the Airport Employment Growth District (AEGD)
- Submission to Amazon for consideration of Hamilton in their quest for a new HQ2
- City of Hamilton's 2016-2020 Economic Development Action Plan
- Mayor's Blue Ribbon Task Force on Workforce Development
- CityLab partnership with the Mohawk and McMaster

Healthy & Safe Communities

- Mayor's Advisory Committee on Syrian Newcomers
- Eliminated the wait list for Child Care Fee Subsidy (from 598 children to 0)
- Hamilton Immigration Partnership Council Immigration Strategy
- Implemented 55+ "It's Your Day!" programming in recreation centres
- Hamilton Community Bed Bug Strategy
- Healthy Kids Community Challenge
- Opioid Response
- Installed epinephrine auto injectors (epi pens) and trained staff in all recreation facilities and Hamilton Fire trucks
- Maintained 300+ Public Access Defibrillators in public buildings
- Rabies response
- Affordable housing strategies and investments
- Focus on strategies for the eradication of Poverty and Homelessness

Clean & Green

- Upgrades to Glanbrook Landfill site to Silver certification with the Wildlife Habitat Council
- Greening of HSR Fleet
- Woodward Wastewater Treatment Plant upgrades

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- Emerald Ash Borer (EAB) Management Plan
- Randle Reef Remediation Project
- Bay Area Climate Change Office & Bay Area Climate Change Model
- Cootes to Escarpment Plan

Built Environment & Infrastructure

- Pedestrian crossovers installations (24)
- Road rehabilitation projects as part of the ongoing Asset Preservation
- Increased cycling infrastructure
- New multi-use trails (includes East Mountain Brow Trail)
- New & improved sewer & road infrastructure
- New recreation facilities constructed
- New Parks & Park Improvements
- Recreation facilities received major renovations
- Facilities made more energy efficient
- Lodges received major renovations
- Light Rail Transit
- West Harbour GO station
- 10 Year Local Transit Strategy
- Public Transit Infrastructure Fund (PTIF)

Culture Diversity

- A welcome and open community that recognizes, welcomes and embraces culture and diversity
- Hosted many events such as, Winterfest, Fall Mum & Garden show, Spring Tide Bulb Show, Canada Day Fireworks, Free Films, Hamilton Arts Awards, Canadian Pacific Holiday Train, Christmas Tree of Hope Lighting and Concert, Seven Sundays, Remembrance Day Celebrations, Pan Am Games, Juno Awards, North American Indigenous Games, Canadian Country Music Week
- On-street patio program
- Award winning Annual NOSH Event
- Downtown core revitalization continues
- Hamilton Farmer's Market Improvements
- Continued implementation of the Cultural Plan
- Public Art Master Plan

Our People & Performance

- Trust & Confidence Report
- Citizen Dashboard
- Multi-year Business Planning & Budgets

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- Continuous Improvement Program
- Introduction of Results Based Accountability
- Our People & Performance Plan
- Our People Survey (65% response rate)
- Corporate Recognition program
- Regular leadership meetings (Extended Management Team (EMT), Corporate Leadership Team (CLT), Senior Leadership Team (SLT))
- Established a Corporate Security Office
- Finding alternate revenue sources
- Smart City Challenge
- The average tax increase for Hamilton has been one of the lowest amongst the municipal comparator groups
- Currently a AA+ Credit rating

With the Strategic Plan as a guide for our work and decision-making, we continue to demonstrate that results are key to building the public's trust and confidence in our ability to deliver quality public services and programs and improve the quality of life for our residents.

Appendices and Schedules

Not Applicable