Our Vision
To be the best place to raise a child and age successfully.

Our Mission
To provide high quality cost conscious public services that contribute to a healthy, safe and prosperous community, in a sustainable manner.

Our Culture
Collective Ownership  Steadfast Integrity  Courageous Change  Sensational Service  Engaged Empowered Employees
Our Priorities

- Community Engagement & Participation
- Economic Prosperity & Growth
- Healthy & Safe Communities
- Clean & Green
- Built Environment & Infrastructure
- Culture Diversity
- Our People & Performance
Hamilton has an open, transparent and accessible approach to City government that engages with and empowers all citizens to be involved in their community.
Community Engagement & Participation

Open, Transparent & Accessible Communication

Social Media presence continues to expand
- Twitter: 63.7k Followers
- Instagram: 1700 Followers
- Corporate LinkedIn: 9,952 Followers

Launch of the City of Hamilton App (2018)
- 1,737 downloads (iOS & Android)
- 1,370 monthly users
- 501 weekly users
- 120 daily users

Audio Visual system upgrade at City Hall (2018)
Community Engagement & Participation

The best place to raise a child and age successfully

Youth Strategy

Age Friendly

Housing
Getting Around Greater Hamilton
An Age-Friendly Hamilton
Communication & Information
Health & Community Services
Civic Engagement
Social Participation
Age-Friendly Public Service
Community Engagement & Participation

Our Community

- **First Urban Indigenous Strategy** (2017)
- 41 Indigenous community members and partners attended a **community conversation on reconciliation**
- 100+ community members, students and residents attended **KAIROS Blanket Exercise**
- **Use of Indigenous Medicines Policy & Procedure**

**Hamilton Anchor Institution Leadership Table (HAIL)**
City’s major Institutions began to meet 3x per year to discuss how to integrate efforts and maximize opportunities that are important to the City.

City Enrichment Fund
$6 million across 300 + programs
Hamilton has a prosperous and diverse local economy where all people have opportunities to grow and develop.
Economic Prosperity and Growth

Open for Business

$3.5B Building permits construction value

$1B building permits, 6 consecutive years.
More than 25,000 issued

Reviewed nearly 3,500 planning applications

1,477 new residential units in the Urban Growth Center

519 NEW BUSINESSES
Economic Prosperity and Growth

Diversifying the City’s Economy

STELCO LANDS STRATEGY
Mayor’s Blue Ribbon Task Force on Workforce Development
Created to address Hamilton’s shortage of skilled trades and an aging workforce with limited succession plans (2015)
Healthy & Safe Communities

Hamilton is a safe and supportive city where people are active, healthy, and have a high quality of life.
Healthy & Safe Communities

A Healthy and Supportive Community

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Healthy & Safe Communities

Implement Poverty Reduction Plan, including new affordable housing investment, quality of social housing stock and Indigenous poverty reduction.

- Affordable Housing Strategies and Investments ($50M)
- Rehabilitating our affordable housing stock/properties
- Focus on strategies for the eradication of Poverty and Homelessness

First ambulance service in Province to complete Road To Mental Readiness (R2MR) training for all paramedics

Hamilton Food Strategy created to support a healthy, sustainable and just food system for all

Protocol for Gender Identity and Gender Expression; Transgender and Gender Non-Conforming Persons

Realization of the McQuestan Urban Farm
Hamilton is environmentally sustainable with a healthy balance of natural and urban spaces.
Clean & Green

Environmental Sustainability

Glanbrook Landfill site to Silver certification
Randle Reef Remediation Project
Cootes to Escarpment Plan
Bay Area Climate Change Office & Model

15,000 street lights converted to LED from HPS

Emerald Ash Borer (EAB) Management Plan
15,424 trees removed to date

Greening of HSR Fleet

CNG conversion from 23.5% of fleet to 45%

40 lights installed completely off the grid on the Mountain Brow
**Clean & Green**

**4465 tonnes of FREE compost**
FREE woodchips to residents

**4,300 acres of municipal park**
shared school park and open space at 520 sites

**314 floral traffic islands**
113 perennial medians
107 medians/boulevards/laybys
72 roundabouts
78 civic properties
701 hanging baskets

**42.4% of all collected waste was RECYCLED and diverted from the landfill**

**BikeShare Program**
20,000 members
130 stations
825 bikes
959,000 trips
Hamilton is supported by state of the art infrastructure, transportation options, buildings and public spaces that create a dynamic City.
Built Environment & Infrastructure

- 24 pedestrian crossovers
- 80 lane km of road replacement complete
- 40 km of new road worth $150M
- 62 km of cycling infrastructure
- 473 lane km of road rehabilitation as part of the ongoing Asset Preservation
- 5 km of new multi-use trails (includes East Mountain Brow Trail)
Built Environment & Infrastructure

New & Improved Sewer & Road Infrastructure

- Centennial Sewer Trunk
- Wilson Street
- Upper Sherman
- York Boulevard
- Dartnall Road Culvert
- Bell Road Culvert Replacement
- Sherman Access West
- Montgomery Drive
Built Environment & Infrastructure

New Recreation Facilities constructed
- Green Acres Pool (W9)
- Waterdown Library and Flamborough Seniors Centre (W15)
- Gage Park Family Skills Pump Track (W3)
- Winona Recreation and Community Centre (W11)
- Birge Pool (W3)
- Waterdown Rotary Memorial Park Outdoor Ice Skating Loop (W15)
- Freelton Outdoor Ice Facility (W14)
- Bernie Morelli Recreation Centre (W3)

Recreation facilities that received major renovations
- Dalewood Recreation Centre (W1)
- Sir Wilfrid Laurier Recreation Centre (W4)
- Ancaster Aquatic Centre (W12)
- Huntington Park Recreation Centre (W6)
- J.L. Grightmire Arena (W13)

Energy Efficient Facilities
- Converted First Ontario Centre Ice Surface Lighting to LED
- Macassa & Wentworth Lodge lighting
- Arenas LED lighting upgrade
- Parking Garages LED upgrade
- Hamilton City Hall Mezzanine LED upgrade

New Parks & Park Improvements
- New Rail Trail Dog Park/Improvements to Borer Dog Park and Cathedral Dog Park (W 1, 2, 13)
- Gore Park redesign (W2)
- Play Structure in Gage Park (W3)
- Lucy Day Park Extreme Makeover/North Central Park Extreme makeover (W3)
- Mini makeover at Pinky Lewis Parkette (W3)
- Gage Park Tropical House, Fall 2018 completion (W3)
- Vincent Massey Park (W6)
- William McCulloch Park (W8)
- William Connell (W8)
- Carpenter Neighbourhood Park Redevelopment (W8)
- Ancaster’s Heritage Green Park Upgrades (W12)
- Johnson Tew Park – 150 trees planted for Canada’s 150 Birthday (W14)
- DeLottinville Park (W14)

Lodges that received major renovations
- Macassa Lodge major renovation to kitchen and 11 dining rooms (W6)
Built Environment & Infrastructure

Transit Improvements

Year 3/10 of Local Transit Strategy implemented

$72M in Public Transit Infrastructure Fund projects
($36M Council investment)

West Harbour GO Station

Confederation GO Station construction begins (operational 2019)
Hamilton is a thriving, vibrant place for arts, culture, and heritage where diversity and inclusivity are embraced and celebrated.
Culture & Diversity

Thriving Vibrant Place for Arts, Culture and Heritage
Our Cultural Community

Downtown core revitalization continues

Public Art Master Plan

Continued implementation of the Cultural Plan

Improved financial performance and reduced levy support from the City

Incubator for young entrepreneurs

New vibrancy and expanded mix of vendors
Hamiltonians have a high level of trust and confidence in their City government
Our People & Performance

Our Staff

Regularly meet with Leadership
- Extended Management Team (EMT) Meetings (2x/year – Supervisors & above)
- Corporate Leadership Team (CLT) Meetings (3x/year – Directors & above)
- Senior Leadership Team (SLT) Meetings (bi-weekly)

City Manager Awards
- to recognize and celebrate nominated groups and individuals for their outstanding contributions to City-wide programs and exemplary leadership
Operational Reviews

Established a Corporate Security Office

Finding Alternate Revenue Sources

Smart City Challenge

Tax Competiveness

Credit Rating

Reserves

Yearly Average Inflationary Tax Increase (Avg. 2.3%)

Overall Average Tax Increase and How We Compare
THANK YOU