

**Transportation Working Group**  
Advisory Committee for Persons with Disabilities  
Tuesday, July 24, 2018  
Room 193, City Hall

**Members in Attendance:**

Paula Kilburn (Chair), Terri Wallis (Vice-Chair), Aznive Mallett, Tom Manzuk, Tim Murphy, Alan Nicolls, Kim Nolan, Tim Nolan, Robert Semkow

**Also Present:**

Brian Hollingworth, Owen Quinn, Mark Mindorff, Mark McNeil (DARTS Passenger)

**Regrets/Absent:**

Elizabeth (Jane) Cardno, George Hough, Dennis Guy

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**MEETING NOTES:**

1. **Welcome & Introduction / Approval of Agenda** - approved
2. **Review of Meeting Notes – June 26<sup>th</sup>** – approved
3. **Transportation Master Plan**
  - Brian Hollingworth, Director of Transportation Planning, gave presentation on City's Transportation Master Plan – key items were:
    - Multi-modal approach (i.e. cycling, walking, public transit)
    - Aligned with the City's Strategic Plan
    - Need measurable results to achieve a healthier community
    - Incorporate accessibility into the plan
    - Focus on aging population as growth in number of seniors
    - Improve coordination between Planning and Public Works
    - Goal for Complete Livable Better streets (i.e. active transportation – walking, accessibility, livability)
    - Report has been presented to Council so waiting for approval of financial costs; anticipate plan to be adopted in August 2018
    - Plan to form joint Transportation Committee involving Transit (HSR), Planning and Licensing staff
  - Brian will forward copy of his presentation to TWG members

- Members noted City staff should consult with ACPD on Transportation Master Plan, especially with design of projects and policy development

#### 4. **HSR Service**

##### a) Accessible Taxis for Transcab Service

- Accessible taxis are available upon request (passenger must advise taxi company at time of call or HSR operator when boarding bus)
- Transcab is an extension of HSR service so should have same service hours as HSR; Owen will confirm this with Transit staff

##### b) Bus Stop Annunciation – Dennis will provide update at next meeting

##### c) Seatbelts

- Terri noted HSR operators are attaching seatbelts to her wheelchair (not around her body) so she is not safely secured on buses
- Terri has contacted Debbie Dalle Vedove, Director of Transit, and filed numerous complaints
- Members requested that HSR Training staff attend future meeting
- It was agreed that ACPD compile list of ongoing HSR service issues (i.e. seatbelts, bus stop annunciation system) and present it to Council

#### 5. **DARTS Service**

##### a) Contract Negotiations

- Mark noted that an offer was being presented to Union on July 24<sup>th</sup>

##### b) VETS & Subcontractor Manuals

- Drivers for VETS & Subcontractor get same training as DARTS drivers
- Mark noted VETS and Subcontractors are providing 60% of all ambulatory trips; DARTS assign runs and dispatch vehicles

#### 6. **Accessible Transit Services Review**

##### a) Meeting – July 17, 2018

- DARTS provided quarterly performance report at this meeting
- Members noted accessibility issues during future construction of LRT
- Metrolinx will report to ACPD on quarterly basis regarding LRT

#### 7. **AODA Integrated Accessibility Standards**

##### a) Transportation Standards Development Committee - Final Recommendations

- This item was at July 10<sup>th</sup> ACPD; Tim N. will contact Loren Kolar in Clerks Office for update

8. **ATS-DARTS Policy Review**

a) Guide Dogs and Service Animals

- Owen presented DARTS draft policy on guide dogs/service animals
- DARTS will ensure that an appropriate vehicle is able to accommodate the passenger and their guide dog or service animal
- Members recommended policy have statement that passengers notify ATS if have guide dog or service animal as this will be added to file; ATS will revise draft policy for review at next meeting

9. **Other Business**

a) On-Demand Taxi Service

- Dawn Johnson, Manager of Licensing, will attend next meeting

b) Taxi Scrip Program

- Taxi Scrip Coupon samples will be presented to members once available (i.e. darker blue colour for \$5 coupon with corner clipped off)

c) ATS Performance Report – 2017 Year End

- Report will be presented at next meeting; Senior Project Manager, Marco Mostacci, will attend as he now involved in completing reports
- Members would like future reports to include financial information (i.e. cost per trip, total cost of service)

10. **Next Meeting** – August 28, 2018

**Adjournment**