

**WINTER CONTROL LEVEL OF SERVICE STANDARDS 2018**

ROAD CLASSIFICATION HAMILTON/PROVINCIAL			SURFACE CONDITION			SNOW ACCUMULATION			TREATMENTS				COMMENTS
TYPE	PRIORITY RATING	PROV CLASS.	TARGET SURFACE COND.	REASONABLE RESPONSE TIME (1)	PROV MIN RESPONSE	TARGET RESPONSE Accum/cm	PROV TARGET RESPONSE	Time to completion (2)	ANTI ICING	DE-ICING	MATERIALS Salt	Sand Salt	
Linc/ Arterials	1	1	Bare	immediate	4 hrs	2.5 cm	2.5 cm	4 hrs	*	*	*	*	
Escarpment Crossings	1	1 – 5	Bare	immediate	6 hrs	5 cm	5 cm	4 hrs	*	*	*	*	
Collectors Primary	2A	2	Bare	4 hrs	6 hrs	8 cm	5 cm	8 hrs		*	*	*	
Collectors Secondary	2B	2-3	Centre bare	4hrs	6-12 hrs	8 cm	5-8 cm	8 hrs		*	*	*	
Rural Roads Hard Surface	3	4-6	Centre bare	8hrs	12-24 hrs	10 cm	8-10 cm	24 hrs				*	Hills and intersections
Residential **	3	5	Bare**	8hrs	24 hrs	8 cm**	10 cm	24 hrs		*	*	*	Hills and intersections
Loose top Rural Roads	3	6	Snow packed	12hrs	24 hrs	10 cm	10 cm	24 hrs					

\*\*Priority 3 Residential service change as per City of Hamilton Council direction of 2013.

(1)-from commencement

(2)- from end of storm