



September 21, 2018

Ms. Rose Caterini  
City Clerk  
The City of Hamilton  
City Hall, 71 Main Street W.  
Hamilton, ON L8P 4Y5

Dear Ms. Caterini:

**Re: York Region Transit Cross-Boundary Travel and Greater Toronto and Hamilton Area Fare Integration**

Regional Council, at its meeting held on September 20, 2018, adopted the following recommendations, as amended, in the report dated September 18, 2018 from the Commissioner of Transportation Services regarding "York Region Transit Cross-Boundary Travel and Greater Toronto and Hamilton Area Fare Integration":

1. Council pass a resolution seeking commitment from the Board of Directors of Metrolinx to finalize a Greater Toronto and Hamilton Area wide fare integration solution by 2019, to allow for full implementation as part of the PRESTO device refresh, scheduled for 2020 or sooner.
2. The Regional Chair forward the resolution to The Honourable John Yakabuski, Minister of Transportation, with a copy to Local Members of Provincial Parliament and the Chair of Metrolinx, highlighting the urgency and the importance to have this issue addressed.
3. This Council resolution and report be circulated to the Clerks of the Regional Municipality of Durham, City of Toronto, City of Brampton, City of Mississauga, City of Milton, City of Oakville, City of Burlington, and the City of Hamilton.
4. Staff request the TTC to consider an exception to the 2009 Memorandum of Understanding signed by York Region, City of Toronto and TTC allowing service to continue to York University until fare integration is implemented.

Enclosed for your information is an extract of Minute No. 130, a copy of the resolution referred to in clause 1 and a copy of the original staff report.

Please contact Ann-Marie Carroll, General Manager at 1-877-464-9675 ext. 75677 if you have any questions with respect to this matter.

Sincerely,

A handwritten signature in black ink, appearing to be 'C. Raynor', written in a cursive style.

Christopher Raynor  
Regional Clerk

/C. Clark  
Attachments

Minute No. 130 as recorded in the Minutes of the meeting of the Council of The Regional Municipality of York held on September 20, 2018.

**130 Report No. 1 of the Commissioner of Transportation Services - York Region Transit Cross-Boundary Travel and Greater Toronto Hamilton Fare Integration**

It was moved by Regional Councillor Rosati, seconded by Regional Councillor Ferri, to amend the recommendation contained in the report dated September 18, 2018 from the Commissioner of Transportation Services to include the following clause:

4. *Staff request the TTC to consider an exception to the 2009 memorandum of Understanding signed by York Region, City of Toronto and TTC allowing service to continue to York University until fare integration is implemented.*

Carried

It was moved by Regional Councillor Heath, seconded by Regional Councillor Rosati that Council adopt the following recommendations, *as amended*, in the report dated September 18, 2018 from the Commissioner of Transportation Services:

1. Council pass a resolution seeking commitment from the Board of Directors of Metrolinx to finalize a Greater Toronto and Hamilton Area wide fare integration solution by 2019, to allow for full implementation as part of the PRESTO device refresh, scheduled for 2020 or sooner.
2. The Regional Chair forward the resolution to The Honourable John Yakabuski, Minister of Transportation, with a copy to Local Members of Provincial Parliament and the Chair of Metrolinx, highlighting the urgency and the importance to have this issue addressed.
3. This Council resolution and report be circulated to the Clerks of the Regional Municipality of Durham, City of Toronto, City of Brampton, City of Mississauga, City of Milton, City of Oakville, City of Burlington, and the City of Hamilton.
4. *Staff request the TTC to consider an exception to the 2009 Memorandum of Understanding signed by York Region, City of Toronto and TTC allowing service to continue to York University until fare integration is implemented.*

Carried



Therefore, be it resolved that:

York Region Council seeks a commitment from the Board of Directors of Metrolinx to coordinate and finalize a Greater Toronto and Hamilton Area-wide fare integration solution by the end of 2019, to allow for full implementation as part of the PRESTO device refresh scheduled for 2020, or sooner.

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# **The Regional Municipality of York**

Regional Council  
September 20, 2018

Report of the  
Commissioner of Transportation Services

## **York Region Transit Cross-Boundary Travel and Greater Toronto and Hamilton Area Fare Integration**

### **1. Recommendations**

It is recommended that:

1. Council pass a resolution seeking commitment from the Board of Directors of Metrolinx to finalize a Greater Toronto and Hamilton Area wide fare integration solution by 2019, to allow for full implementation as part of the PRESTO device refresh, scheduled for 2020 or sooner.
2. The Regional Chair forward the resolution to The Honourable John Yakabuski, Minister of Transportation, with a copy to Local Members of Provincial Parliament and the Chair of Metrolinx, highlighting the urgency and the importance to have this issue addressed.
3. This Council resolution and report be circulated to the Clerks of the Regional Municipality of Durham, City of Toronto, City of Brampton, City of Mississauga, City of Milton, City of Oakville, City of Burlington, and the City of Hamilton.

### **2. Purpose**

This report responds to the request made by Committee of the Whole on September 6, 2018 to provide Council with a status report on cross-boundary travel and Greater Toronto and Hamilton Area (GTHA) fare integration initiative.

## **York Region Transit Cross-Boundary Travel and Greater Toronto and Hamilton Area Fare Integration**

### **3. Background**

#### **63,000 daily transit trips across the GTHA require travellers to pay two fares**

Eleven transit agencies deliver services across the GTHA. While bilateral fare integration exists amongst the seven 905 transit agencies, those travellers also using the Toronto Transit Commission (TTC) continue to pay two fares. Of the estimated 63,000 daily trips, approximately 25,000 trips that require the payment of double fares occur at the YRT/TTC interface.

#### **Approximately 4,600 travellers to York University are impacted by the September 2, 2018 service change, accounting for a third of the estimated 25,000 trips crossing the York Region and Toronto boundary daily**

Since 2001, YRT buses have served one specific, non-transit terminal destination south of Steeles Avenue, without requiring double fare. On September 2, 2018, this service to York University Keele Campus was redirected to Pioneer Village Bus Terminal to conform with the 2009 Memorandum of Understanding signed by York Region, City of Toronto and TTC. The terminal is located on the north side of Steeles Avenue, east of Jane Street, in the City of Vaughan. Walking distance from the terminal to the edge of the York University Keele Campus is approximately 200 metres. Overall walking distance will vary, based on where an individual needs to go on campus (see Attachment 1).

In addition, Viva orange operates across Highway 7 to the Vaughan Metropolitan Centre, where travellers can transfer onto the subway for direct service into the campus.

#### **PRESTO is starting to facilitate seamless inter-regional transit travel throughout the GTHA**

The 905 transit agencies and the TTC have made significant investments to implement PRESTO fare card technology and equipment, with the goal of seamless travel across the GTHA.

In consideration of the signed 2009 MOU, and recognizing the need for cross-boundary travel, YRT and TTC began to research a technical solution that would facilitate travel for YRT passengers travelling to and from York Region, including those travelling to and from York University, using both bus and subway service.

YRT and TTC jointly presented two solutions to PRESTO both requiring travellers to tap-on/tap-off the PRESTO system. PRESTO subsequently

## **York Region Transit Cross-Boundary Travel and Greater Toronto and Hamilton Area Fare Integration**

determined that implementing the necessary changes to the system for either solution was cost-prohibitive at that time.

### **Recognizing full fare integration through PRESTO would not be in place to coincide with the subway opening in 2016, YRT pursued a stand-alone Universal Pass program specifically for York University students**

YRT led discussions between TTC, Brampton Transit, GO Transit, York University Senior Administration and the York Federation of Students on developing a multi-system Universal Pass (U-Pass) program. YRT also worked with PRESTO staff to develop a potential technical solution for a U-Pass using the PRESTO fare card.

Early in 2018 York University Senior Administration and the York Federation of Students chose not to proceed with the U-Pass as they felt a student referendum would not be successful, particularly in the absence of GO Transit. GO Transit service is pay-by-distance and GO Transit does not participate in any U-Pass programs.

The U-Pass would have been a temporary solution to the cross-boundary travel issues for students, allowing unlimited travel on TTC, YRT and Brampton Transit for under \$400 per semester.

## **4. Analysis and Implications**

### **All GTHA transit agencies seek to minimize additional costs while pursuing fare integration to ease traveller access**

Every GTHA transit system supplements its fare revenues with other sources of funding to address the system's operating costs. At York Region, approximately 40 per cent of operating costs are recovered from fare revenues, with the remainder funded from property tax or gas tax funding.

### **Metrolinx has led the fare integration discussions with the GTHA transit authorities since 2014**

An integrated fare strategy would require significant standardization of fare policies, concession discounts, loyalty fares and rules regarding transfers. Transit agencies have worked with Metrolinx towards a harmonized fare structure regarding concessions and definitions; however, more work is needed.

## **York Region Transit Cross-Boundary Travel and Greater Toronto and Hamilton Area Fare Integration**

Currently, each of the GTHA transit agencies has its own fare structure. Although fare payment methods have been harmonized with PRESTO, the underlying calculation of how much a traveller should pay remains to be resolved.

There are existing co-fare arrangements between the 905 area transit agencies and GO Transit; however, no arrangement exists between the 905 transit agencies and the TTC, leading travellers to pay an additional fare when they transfer.

Municipalities operating transit services will likely be seeking a similar financial framework that would not increase the subsidies required and allow them to maintain current level of service.

### **The PRESTO device refresh scheduled for 2020 would be significantly enhanced by the implementation of GTHA-wide fare integration**

Under the new agreement with PRESTO that Council approved in 2017, PRESTO devices and associated software are planned to be upgraded. A refresh process without a fare integration solution may be perceived negatively by GTHA transit users. Therefore, the PRESTO device refresh, scheduled for 2020, provides an opportunity for Metrolinx staff to work with all transit agencies to incorporate features that will help implement a future fare integration solution.

## **5. Financial Considerations**

### **Approximately \$22.4 million in revenue is collected from York Region travellers crossing the Steeles Avenue boundary**

The TTC is responsible for the operating cost of the cross-boundary bus service south of Steeles Avenue and for the entire TTC Line 1 subway extension into York Region. In turn, TTC retains 100 per cent of the TTC fare revenue collected.

### **YRT collects approximately \$8.2 million in fare revenue from travellers destined for York University.**

Approximately 2.5 million revenue rides are provided annually to and from York University Keele Campus on YRT services. This equates to approximately \$8.2 million in fare revenue.

# **York Region Transit Cross-Boundary Travel and Greater Toronto and Hamilton Area Fare Integration**

## **6. Local Municipal Impact**

Citizens of York Region would benefit from a simple and effective integrated fare system that includes a harmonized fare structure, a reliable fare card system, and supports seamless travel using multiple modes or services.

Initial changes to the fare structure would have a financial impact that would likely require a reduction in service levels or increase in the property tax levy to offset the loss in revenue. Over time, benefits may include an increase in ridership and traveller satisfaction.

## **7. Conclusion**

### **Staff continue to work with other stakeholders towards a fare integration solution to result in single fare payment when moving between YRT and TTC**

Along with other transit agencies in the GTHA, York Region Transit staff continues to push for Metrolinx to implement a GTHA-wide fare integration solution as soon as possible. Metrolinx has indicated it will host a workshop with transit leaders this fall to discuss the long-term solution.

Regarding York University, the York Federation of Students decided on August 17, 2018 it will conduct an on-line survey seeking feedback from students on the U-Pass. The results will be presented to TTC, YRT and Brampton Transit.

Further, staff will continue to work with persons with disabilities who require additional support to access York University, by providing assistance based on their abilities and needs, including travel training and coordination with VanGO - York University's on-campus mobility service.

Staff will also continue to engage the provincial government in respect to fare integration.

For more information on this report, please contact Ann-Marie Carroll, General Manager, York Region Transit, at 1-877-464-9675 ext. 75677.

**York Region Transit Cross-Boundary Travel and  
Greater Toronto and Hamilton Area Fare Integration**

The Senior Management Group has reviewed this report.

Recommended by:

Approved for Submission:

Paul Jankowski  
Commissioner of Transportation Services

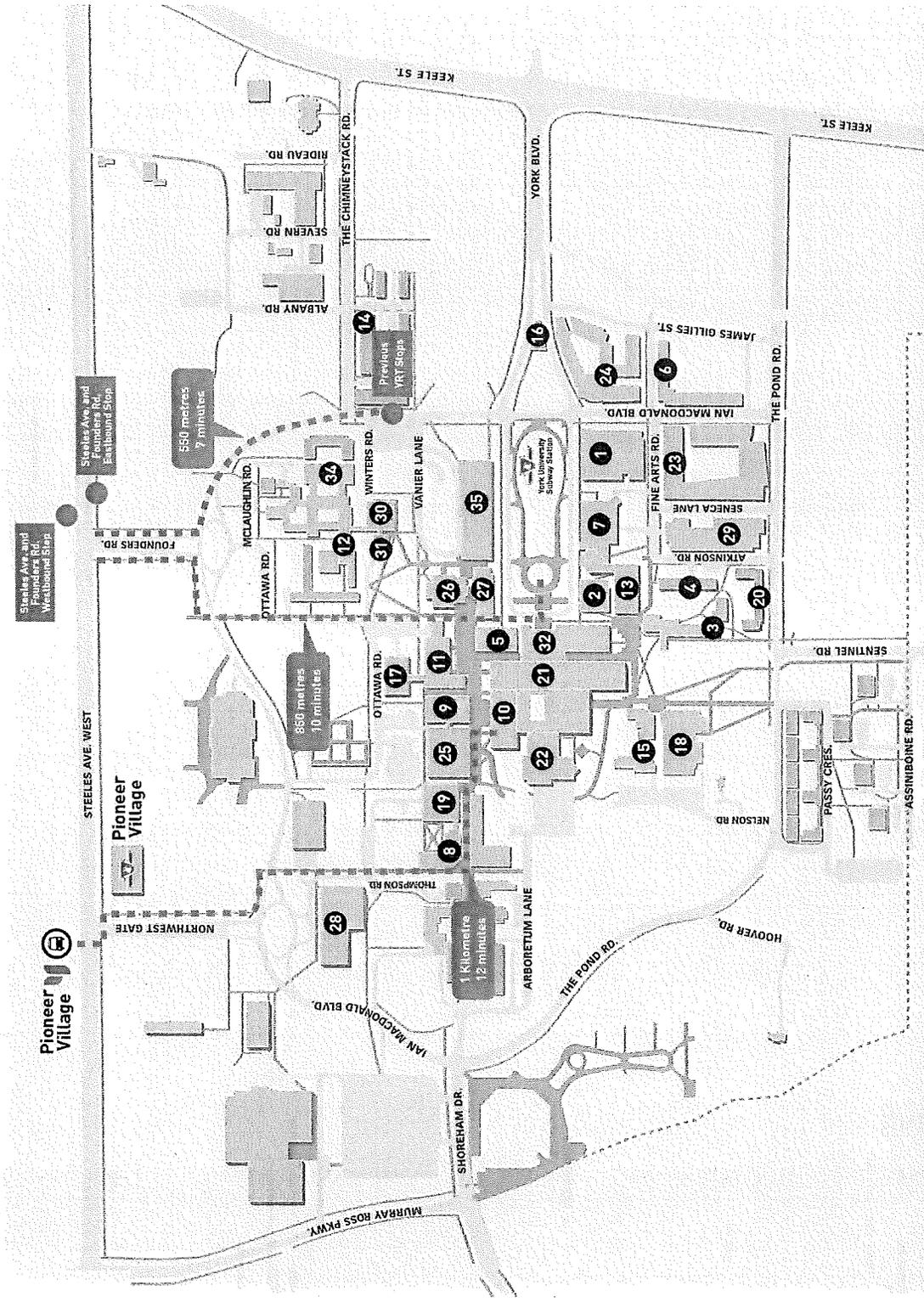
Bruce Macgregor  
Chief Administrative Officer

September 18, 2018

Attachment

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Accessible formats or communication supports are available upon request



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|---|---|---|--|
| <ul style="list-style-type: none"> <li>1. Accolade East</li> <li>2. Accolade West</li> <li>3. Atkinson</li> <li>4. Atkinson Residence</li> <li>5. Behavioural Science</li> <li>6. Bennett Centre for Student Services</li> <li>7. Centre for Film &amp; Theatre</li> <li>8. Chemistry</li> <li>9. Computer Science &amp; Engineering</li> <li>10. Curtis Lecture Halls</li> </ul> | <ul style="list-style-type: none"> <li>11. Farquharson Life Sciences</li> <li>12. Founders College</li> <li>13. Goldfarb Centre for Fine Arts</li> <li>14. Harry Sherman Growe Co-op</li> <li>15. HNES Building</li> <li>16. Lorna R. Marsden Honour Court &amp; Welcome Centre</li> <li>17. Lumbers Building</li> <li>18. Osgoode Hall Law School</li> <li>19. Petrie Science &amp; Engineering</li> </ul> | <ul style="list-style-type: none"> <li>20. Pond Road Residence</li> <li>21. Ross Building</li> <li>22. Scott Library</li> <li>23. Seneca@York</li> <li>24. Seymour Schulich Building</li> <li>25. Steacie Science &amp; Engineering</li> <li>26. Stedman Lecture Halls</li> <li>27. Student Centre</li> <li>28. Tait McKenzie Centre</li> <li>29. Technology Enhanced Learning</li> </ul> | <ul style="list-style-type: none"> <li>30. Vanier College</li> <li>31. Vanier Residence</li> <li>32. Vanier Hall</li> <li>33. William Small Centre</li> <li>34. Winters College</li> <li>35. York Lanes</li> </ul> |
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