OUR FUTURE HAMILTON
ANNUAL UPDATE

January 16, 2019

John Ariyo
City Manager’s Office
Our Future Hamilton Community Visioning

April 2015 to April 2016

54,332 People Engaged in Total
A new, shared 25-Year Community Vision for Hamilton

6 Community Priorities
88 Key Directions
57 Signs of Success
200+ community-suggested actions

1: Community Engagement and Participation
2: Economic Prosperity and Growth
3: Healthy and Safe Communities
4: Clean and Green
5: Built Environment and Infrastructure
6: Culture and Diversity

hamilton.ca/ourfuturehamilton
Our Strategy & Performance

*Population Indicators*  
Owned by the Community  
The City of Hamilton is only one stakeholder

*Performance Measures*  
Owned by the City of Hamilton  
Monitors the achievement of set targets

**6 Priorities**  
Key Directions / Signs of Success

**7 Priorities**  
Focus Areas, High Level Actions

Performance Reporting

- Balanced Scorecard: People, Process & Compliance, Financials, Customer  
  - Monthly update
- Trust & Confidence: Service Accountability Measures  
  - Quarterly update
- Citizen Dashboard: Measures Citizens are interested in  
  - Quarterly update
- Our Citizen Survey: How our Citizens think we are doing  
  - Annual update
- Our People Survey: How our Employees think we are doing  
  - 3 year update

Planning consideration is given to:
- Operational Pressures / Operational Opportunities / Continuous Improvement Results
- Industry Trends / Historical Data
- Asset Conditions
- Council Direction / Provincial Mandates / Federal Mandates
- Regulatory Requirements
- Risk Management Plans
- Master Plans / Official Plans

Multi-Year Business Planning & Budget

- Service Planning
- Divisional Planning
- Department Planning

Performance, Accountability & Development Process (PAD)

Strategic Plan
- Our Vision
- Our Mission
- Our Culture

Future Hamilton
Community Vision

25 year plan
20-year plan
10-year plan
3-year outlook
1-year annual plan

General Issues Committee  
January 16, 2019
Collective Ownership

120+ Community Partners (Institutions, Groups, etc)

9 Community Champions (Residents)
2017/2018: Key Progress Highlights
Quantifying our progress

Our Future Hamilton
Community Vision Score Card

Community Engagement and Participation

<table>
<thead>
<tr>
<th>INDICATOR</th>
<th>CURRENT TREND</th>
<th>RECENT DATA</th>
<th>PREVIOUS DATA</th>
<th>DATA FREQUENCY</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>% of women in leadership roles</td>
<td>↑</td>
<td>2017: 56.3%</td>
<td>2014: 52.9%</td>
</tr>
<tr>
<td>2</td>
<td>% of Indigenous individuals in leadership roles</td>
<td>↑</td>
<td>2017: 7.2%</td>
<td>2014: 14%</td>
</tr>
<tr>
<td>3</td>
<td>% of the population that votes</td>
<td>↑</td>
<td>2018: 38.4%</td>
<td>2014: 34%</td>
</tr>
<tr>
<td>Municipal</td>
<td>↑</td>
<td>2014: 52.8%</td>
<td>2011: 50.1%</td>
<td>Election Canada, Every 4 Years</td>
</tr>
<tr>
<td>Provincial</td>
<td>↑</td>
<td>2016: 66.1%</td>
<td>2011: 61.3%</td>
<td>Election Canada, Every 4 Years</td>
</tr>
</tbody>
</table>

1: Community Engagement and Participation
2: Economic Prosperity and Growth
3: Healthy and Safe Communities
4: Clean and Green
5: Built Environment and Infrastructure
6: Culture and Diversity
Our Future Hamilton Annual Summit

- One of the largest annual public engagement summits in Canada
- Attended by 450 residents and community stakeholders
- Trended #2 on Twitter in Canada, two years in a row
The Importance of City/Community Partnership

5-minute video

https://youtu.be/H7IcdUpBIil
Thank You / Next Steps