

CITY OF HAMILTON

MOTION

Public Works Committee: February 4, 2019

MOVED BY COUNCILLOR J.P. DANKO.....

SECONDED BY COUNCILLOR.....

Eligibility Requirements for Riders to Access DARTS Transit

WHEREAS, the Disabled and Aged Regional Transit System (DARTS) provides paratransit service for people with disabilities on behalf of the City of Hamilton, through a Master Operational Agreement;

WHEREAS, to be eligible for DARTS service, citizens must meet certain eligibility criteria;

WHEREAS, the number of trips delivered by the DARTS service have increased by 64% between 2013 and 2019 and is projected to continue rising;

WHEREAS, the number of trips reported to be delivered by the DARTS service are one of the highest in Canada among comparable municipalities on a per capita basis; and,

WHEREAS, an increase in trips and an increase in registered and active customers beyond projections have been identified as key budget drivers;

THEREFORE, BE IT RESOLVED:

- (a) That staff be directed to review the Disabled and Aged Regional Transit System (DARTS) service and report back to the Public Works Committee on the following:
 - (i) The current eligibility criteria for DARTS service in conjunction with comparative reference groups;
 - (ii) The definition of what constitutes a “trip” within the context of the service numbers reported by DARTS;

- (iii) The ridership projections for the anticipated number of trips to be delivered by DARTS based on anticipated population trends and demographics; and,
- (iv) Human rights and other legal implications if alterations to the current DARTS service eligibility criteria were to be made.