CITY OF HAMILTON

WOODWARD DRINKING WATER SUBSYSTEM (DWSS)
WATER QUALITY ANNUAL REPORT



Ontario Regulation 170/03 Section 11



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Drinking Water System Number	Drinking Water	Drinking Water	Drinking Water	Period Being
	System Name	System Owner	System Category	Reported
220003118	Woodward Subsystem of Hamilton Drinking Water System	City of Hamilton	Large Municipal Residential	January 1, 2018 to December 31, 2018

Complete if your Category is "Large Municipal Residential" or "Small Municipal Residential"

YES Does your Drinking Water System serve more than 10,000 people?

Is your annual report available to the public at no charge on a website on the Internet? www.hamilton.ca/waterquality

YES NO

NO

Location where Summary Report required under Ontario Regulation 170/03 Schedule 22 will be available for inspection:

700 Woodward Administration Building, Compliance Support Group

Complete for all other Categories	
Number of Designated Facilities served:	N/A
Did you provide a copy of your annual report to all Designated Facilities you serve?	N/A
Number of Interested Authorities you report to:	N/A
Did you provide a copy of your annual report to all Interested Authorities you report to for each Designated Facility?	N/A









List all Drinking Water Systems (if any), which receive all of their drinking water from your system:

Drinking Water System Name	Drinking Water System Number
Caledonia/Cayuga/York Water Distribution System	260004566
North Aldershot Water Distribution System	260086762
Snake Road Water Distribution System	260086775
Bridgeview Community Water Distribution System	260068419



Did you provide a copy of your annual report to all Drinking Water System owners that are connected to you and to whom you provide all of its drinking water?



NO

NOT APPLICABLE



Indicate how you notified system users that your annual report is available, and is free of charge:

System users are notified through the local newspaper that the annual report is available online free of charge at www.hamilton.ca/waterquality.

HAMILTON DWS, WOODWARD SUBSYSTEM



The Woodward Treatment Facility supplies a significant portion of Hamilton's population with drinking water including Stoney Creek, Dundas, Ancaster, Waterdown and Glanbrook. The population served is estimated at 535,000. In addition, the treatment system provides treated water to parts of Haldimand County (Caledonia, York and Cayuga) and parts of Halton Region.

The Woodward Treatment Facility has three raw water intake pipes (1.22m, 1.52m and 2.44m diameter) of which two intake pipes (2.44m and 1.52m diameter) are currently in use. The raw water is drawn from Lake Ontario at distances of 640m, 915m and 945m to begin the treatment process.

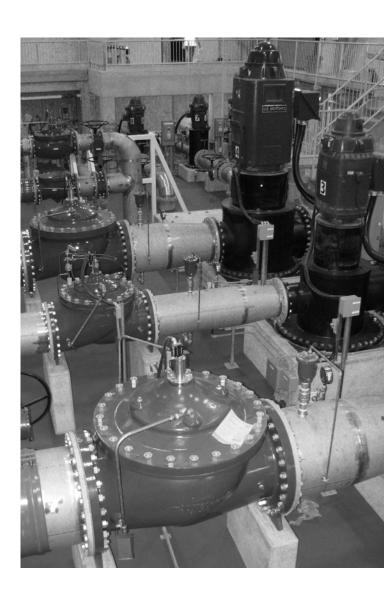
Treatment Process:

- Pre-chlorination of raw water. Chlorine for disinfection can be added at three places: raw water intake, the pretreatment stage, and after the filters.
- Screening
- Water clarification by coagulation and sedimentation. Polyaluminum chloride is added to coagulate suspended solids that settle down in sedimentation tanks.
- Filtration. The settled water is filtered using dual media filters of Sand/Granular Activated Carbon (GAC). GAC is used to reduce the presence of taste/odour causing compounds such as Geosmin/MIB in the raw water.
- Chlorine, ammonia, fluoride and phosphoric acid are added before the treated water is sent to the distribution system. Ammonia is added to convert chlorine to mono-chloramine to help maintain stable chlorine residuals in the distribution system. Fluoride is added to the drinking water to promote dental health and phosphoric acid is added to help reduce lead corrosion.
- High lift pumps push the water from the Woodward Treatment Facility to the distribution system



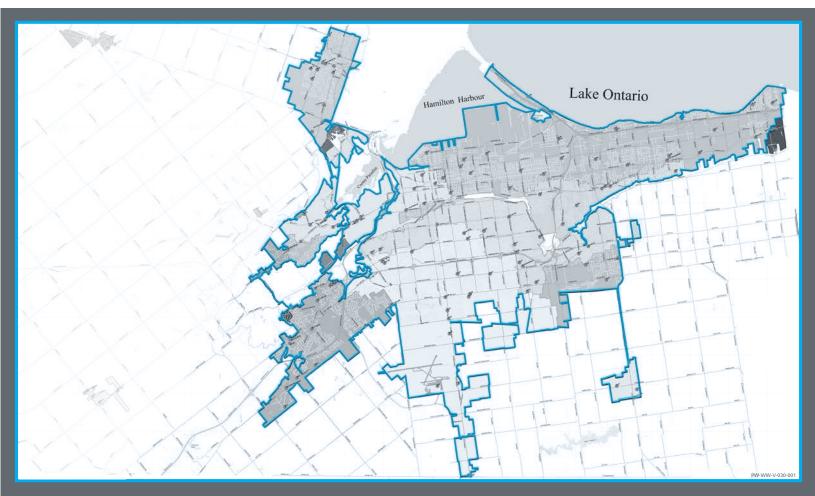
Distribution:

The water distribution system is comprised of 22 pumping stations; 12 reservoirs, 4 elevated storage tanks, one standpipe and over 2,000kms of watermains.



Sampling & Analysis:

Continuous monitoring equipment such as chlorine analyzers, turbidity meters and fluoride analyzers, ensure the maintenance of high quality water. Raw water is sampled and analyzed weekly; treated water is sampled and analyzed twice per day; distribution water is sampled and analyzed 5 days per week. In addition, chlorine residual in the distribution system is analyzed daily.



WOODWARD DRINKING WATER SUBSYSTEM



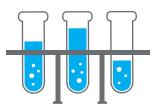




List all water treatment chemicals used over this reporting period:

- → Polyaluminum Chloride
- → Liquid Chlorine
- → Aqueous Ammonia

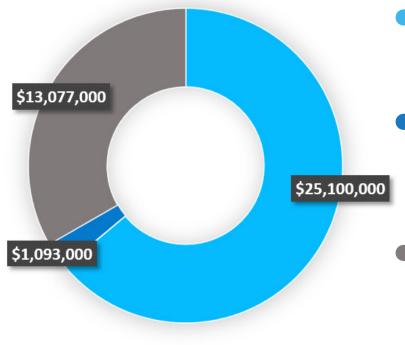
- → Hydrofluorosilicic Acid
- → Phosphoric Acid



Were any significant expenses incurred to:			
Install required equipment	YES	NO	
Repair required equipment	YES	NO	
Replace required equipment	YES	NO	

Please provide a brief description and a breakdown of monetary expenses incurred in 2018.

In 2018, the following expenses were incurred to complete repairs, maintenance and upgrades to the Drinking Water Systems within the City of Hamilton.



- Total DWS Distribution Repair, Rehabilitation and Replacement (Repairs to watermains, valves and service lines. Rehabilitation to 5.3kms of watermains. 5.2kms of watermain replacement)
- Total DWS Maintenance and Repairs (Maintenance, repair and replacement of equipment related to raw water collection, sedimentation, flocculation, filtration, UV and chemical disinfection, electrical substations, well sites, water towers, reservoirs and pumping stations.
- Total DWS Water Capital Upgrade Projects

2018 HAMILTON DRINKING WATER SYSTEM WOODWARD SUBSYSTEM EXPENSE HIGHLIGHTS

Repairs to Watermains, Valves and Service Lines \$14,500,000 (City total)
Corrosion Control Capital Project \$5,200,000
New Waterdown Water Tower Capital Project \$1,400,000
Pump Station Upgrade Capital Projects \$1,242,000
Water Control Valves Upgrade Capital Project \$1,600,000
Water Treatment Plant Upgrades Capital Project \$1,090,000
Security of Water Pump Station Facilities Capital Project \$795,000
Woodward Water Treatment Plant Maintenance and Repairs to: Traveling Screen #1, Traveling Screen #3 (2018 tear out only), Electrial Substation Maintenance, Qualified Chlorine Contractor, Surge Building PRV Maintenance, Fluoride Analyzer Maintenance, Low Lift Sample Pumps, Chlorine Car Loading Station Maintenance, Water Plant Valve Actuators. \$620,500
Woodward Drinking Water Subsystem Outstation Maintenance and Repairs to: HD005 Pump #1 Overhaul, HD005 Electrical Maintenance, Greenhill 4B/5A Electrical Repairs and Maintenance, HD007 Pump Overhaul, HD12A Pump Overhaul, HD018 Chlorine Analyzer Maintenance, HD024 Chlorine Analyzer Maintenance. \$374,800
Reservoir Upgrade Capital Projects \$364,000
Check Valve Replacement Projects \$180,500
Anti-stagnation Valve Project \$90,000

Provide details on the notices submitted in accordance with subsection 18(1) of the Safe Drinking Water Act or section 16-4 of Schedule 16 of O.Reg.170/03 and reported to Spills Action Centre.

Notification Date (m-d-y)	Location of Adverse	Adverse Water Quality Incident	Resolution
03-09-2018	Woodward WTP	Operational Adverse Equipment Malfunction. There was a hot water leak above #13 Filter at Water Plant. There was one drip of hot water every 15-20 seconds dripping in the middle of #13 Filter. The hot water contains a conditioning agent comprised mostly of sodium hydroxide.	On March 10th, the hot water line for the South/East Quadrant was isolated, Filter #13 was taken out of service and backwashed. Treated samples were taken for Schedule 23 Metals and VOCs testing. All results were consistent with historical values. On March 12th the hot water line above Filter #13 was repaired and observed to have no more leaks. The filter was backwashed and returned to service.
05-26-2018	Fire Station, 363 Isaac Brock Dr.	Total Coliforms = 1 CFU/100mL (Regulatory requirement is 0 CFU/100mL)	Resampled adverse location, one upstream and one downstream hydrant. All results passed. The adverse was not confirmed.
07-06-2018	Delbrook Court	Duty to report other observations. There was a watermain in need of emergency repair at the intersection of Royal Ave. and Stroud. In order to facilitate the repair, the City of Hamilton installed a temporary overland water line and put it into service before samples were taken and tested.	Precautionary Boil Water Advisory was issued on July 6th. Two sets of samples were taken 24 hours apart. All results passed. Precautionary Boil Water Advisory was lifted on July 9th. On August 5th, two sets of samples were taken 24 hours apart from the repaired watermain. All results passed. The overland water line was removed on August 8th and the repaired watermain was put back in service.
08-15-2018	Hydrant FL03H025	Free Chlorine = 0.02 mg/L Combined Chlorine = 0.15 mg/L (Regulatory requirement is minimum combined chlorine of 0.25 mg/L or free chlorine of 0.05 mg/L)	→ Watermain was flushed to restore chlorine. Flushing restored the combined chlorine to 1.18 mg/L.

08-30-2018	Lee Smith Booster Station – Ancaster	Total Coliforms = 4 CFU/100 mL (Regulatory requirement is 0 CFU/100mL)	 August 30th, resample and test - resulted in confirmed AWQI at Lee Smith Booster Station. September 1st, resample and test - resulted in adverse at upstream hydrant. September 2nd, resample and test. Two sets of samples were taken 24 hours apart. All results passed. Reservoir was cleaned on September 12th, disinfected in the morning of September 14th utilizing Method 2 of the AWWA Standard. It was refilled to overflow and isolated. September 15th, two sets of samples were taken 24 hours apart. All results passed.
10-03-2018	Central Fire Station, 35-43 John St. N.	Total Coliforms = 2 CFU/100mL (Regulatory requirement is 0 CFU/100mL)	Resampled adverse location, one upstream and one downstream hydrant. All results passed. The adverse was not confirmed.
10-24-2018	Fire Station 24, 252 Parkside Dr.	Total Coliforms = 2 CFU/100mL (Regulatory requirement is 0 CFU/100mL)	Resampled adverse location, one upstream and one downstream hydrant. All results passed. The adverse was not confirmed.

Microbiological testing done under Schedule 10, 11, 12 and 17, 18 of Regulation 170/03, during this reporting period.

SAMPLE TYPE	NUMBER OF SAMPLES	RANGE OF E.COLI RESULTS (MIN #) to (MAX #) CFU/100ML	RANGE OF TOTAL COLIFORM RESULTS (MIN #) to (MAX #) CFU/100ML	NUMBER OF HPC SAMPLES	RANGE OF HPC RESULTS (MIN #) to (MAX #) CFU/1ML
RAW	52	0 to 50	0 to 870	N/A	N/A
TREATED	611	0	0	379	0 to 21
DISTRIBUTION	1,876	0	0 to 45	1,223	0 to 98

Operational testing done under Schedule 7, 8 or 9 of Regulation 170/03 during the period covered by this Annual Report. NOTE: For continuous monitors use 8760 as the number of samples.

PARAMETER - SAMPLE TYPE	NUMBER OF GRAB SAMPLES	RANGE OF RESULTS (MIN #) to (MAX #)	UNIT OF MEASURE
TURBIDITY - TREATED- FILTER 1	8,760	0.019 to 0.180	NTU
TURBIDITY - TREATED- FILTER 2	8,760	0.020 to 0.137	NTU
TURBIDITY - TREATED- FILTER 3	8,760	0.019 to 0.162	NTU
TURBIDITY - TREATED- FILTER 4	8,760	0.020 to 0.258	NTU
TURBIDITY - TREATED- FILTER 5	8,760	0.016 to 0.160	NTU
TURBIDITY - TREATED- FILTER 6	8,760	0.019 to 0.180	NTU
TURBIDITY - TREATED- FILTER 7	n/a	O/S	NTU
TURBIDITY - TREATED- FILTER 8	8,760	0.016 to 0.208	NTU
TURBIDITY - TREATED- FILTER 9	8,760	0.018 to 0.123	NTU
TURBIDITY - TREATED- FILTER 10	8,760	0.020 to 0.170	NTU
TURBIDITY - TREATED- FILTER 11	8,760	0.016 to 0.198	NTU
TURBIDITY - TREATED- FILTER 12	8,760	0.018 to 0.279	NTU
TURBIDITY - TREATED- FILTER 13	8,760	0.020 to 0.182	NTU
TURBIDITY - TREATED- FILTER 14	8,760	0.019 to 0.139	NTU
TURBIDITY - TREATED- FILTER 15	8,760	0.017 to 0.138	NTU
TURBIDITY - TREATED- FILTER 16	8,760	0.015 to 0.277	NTU
TURBIDITY - TREATED- FILTER 17	8,760	0.016 to 0.224	NTU
TURBIDITY - TREATED- FILTER 18	8,760	0.019 to 0.195	NTU
TURBIDITY - TREATED- FILTER 19	8,760	0.019 to 0.198	NTU
TURBIDITY - TREATED- FILTER 20	8,760	0.026 to 0.136	NTU
TURBIDITY - TREATED- FILTER 21	8,760	0.019 to 0.279	NTU
TURBIDITY - TREATED- FILTER 22	8,760	0.019 to 0.101	NTU
TURBIDITY - TREATED- FILTER 23	8,760	0.022 to 0.285	NTU
TURBIDITY - TREATED- FILTER 24	8,760	0.017 to 0.147	NTU
COMBINED CHLORINE - TREATED	8,760	1.17 to 2.84	mg/L
FREE CHLORINE - DISTRIBUTION	1,980	<0.02 to 0.30	mg/L
COMBINED CHLORINE - DISTRIBUTION	1,980	0.62 to 2.77	mg/L
FLUORIDE – TREATED (IF THE DWS PROVIDES FLUORIDATION)	8,760	0.40 to 0.90	mg/L

^{**}O/S** - OUT OF SERVICE

Summary of additional testing and sampling carried out in accordance with the requirement of a licence, approval, order or other legal instrument.

PARAMETER	SAMPLE DATE RESULT VALUE		UNIT OF MEASURE
TREATED – MICROCYSTIN	2018-06-05 to 2018-11-06	<0.15	ug/L
RAW - MICROCYSTIN	2018-01-09 to 2018-12-11	<0.15 to 0.16	ug/L
TREATED - CHLORIDE	2018-11-13	31.5	mg/L
TREATED - SULPHATE	2018-11-13	24.7	mg/L
TREATED - O-PHOSPHATE AS PO4	2018-11-05 to 2018-12-31	<0.15 to 3.80	mg/L
TREATED – COLOUR (APPARENT)	2018-10-16	<2	CU
TREATED – COLOUR (TRUE)	2018-10-16	<2	CU
TREATED - ALKALINITY	2018-10-16	85	mg/L
TREATED - IRON	2018-10-16	<0.003	mg/L
TREATED – COPPER	2018-10-16	0.0002	mg/L
TREATED – TOTAL DISSOLVED SOLIDS	2018-10-16	178	mg/L
PLUMBING – COPPER	2018-12-17 to 2018-12-21	0.0020 to 0.0510	mg/L
DISTRIBUTION - IRON	2018-12-11 to 2018-12-12	<0.003 to 0.056	mg/L
DISTRIBUTION - O-PHOSPHATE AS PO4	2018-11-05 to 2018-12-27	<0.15 to 2.55	mg/L
DISTRIBUTION - FIELD TEMPERATURE	2018-11-05 to 2018-12-27	7.1 to 17.3	°C
DISTRIBUTION - FIELD TURBIDITY	2018-11-05 to 2018-12-27	0.06 to 1.10	NTU

PARAMETER	NUMBER OF GRAB SAMPLES	RESULT VALUE	UNIT OF MEASURE
TEMPERATURE – RAW	8,760	-0.97 to 23.08	°C
PH – TREATED	1,296	6.78 to 7.53	рН
ORTHOPHOSPHATE – TREATED	1,296	0.03 to 6.36	mg/L

Summary of Inorganic parameters required by Regulation 170/03 and tested during this reporting period.

PARAMETER	SAMPLE DATE	RESULT VALUE	UNIT OF MEASURE	NO. OF AWQIs
ANTIMONY	2018-05-22 to 2018-10-16	0.0001 to 0.0002	mg/L	0
ARSENIC	2018-05-22 to 2018-10-16	0.0006 to 0.0007	mg/L	0

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Summary of Inorganic parameters required by Regulation 170/03 and tested during this reporting period. (continued)...

BARIUM	2018-05-22 to 2018-10-16	0.0206 to 0.0233	mg/L	0
BORON	2018-05-22 to 2018-10-16	0.019 to 0.024	mg/L	0
CADMIUM	2018-05-22 to 2018-10-16	<0.0001	mg/L	0
CHROMIUM	2018-05-22 to 2018-10-16	<0.0001	mg/L	0
FLUORIDE	2018-05-22 to 2018-10-16	0.58 to 0.59	mg/L	0
MERCURY	2018-05-22 to 2018-10-16	<0.00005	mg/L	0
NITRATE AS N	2018-01-23 to 2018-10-16	0.20 to 0.42	mg/L	0
NITRITE AS N	2018-01-23 to 2018-10-16	<0.01	mg/L	0
SELENIUM	2018-05-22 to 2018-10-16	0.0001	mg/L	0
SODIUM	2018-05-22 to 2018-10-16	14.4 to 18.7	mg/L	1
URANIUM	2018-05-22	0.300	ug/L	0

Summary of lead testing under Schedule 15.1 during this reporting period.

LOCATION TYPE	NO. OF SAMPLES REQUIRED	NO. OF SAMPLES TAKEN	RANGE OF pH RESULTS (min #) to (max #) pH Units	RANGE OF ALKALINITY RESULTS (min #) to (max #) mg/L	RANGE OF LEAD RESULTS (min #) to (max #) mg/L	NO. OF LEAD AWQIs	NO. OF LEAD EXCEEDANCES
PLUMBING-NR	2	2	7.48	N/A	0.0004 to 0.0008	0	0
PLUMBING-R	38	38	7.41 to 7.65	N/A	0.0002 to 0.0128	0	0
DISTRIBUTION	2	2	7.48 to 7.51	87 to 89	0.0001 to 0.0002	0	0

NR - Non Residential R- Residential





Summary of Organic parameters required by Regulation 170/03 and tested during this reporting period.

PARAMETER	SAMPLE DATE	RESULT VALUE	UNIT OF MEASURE	NO. OF AWQIs		
TREATED						
1,1-DICHLOROETHYLENE	2018-05-22 to 2018-10-16	<0.2	ug/L	0		
1,2-DICHLOROBENZENE	2018-05-22 to 2018-10-16	<0.2	ug/L	0		
1,2-DICHLOROETHANE	2018-05-22 to 2018-10-16	<0.2	ug/L	0		
1,4-DICHLOROBENZENE	2018-05-22 to 2018-10-16	<0.2	ug/L	0		
BENZENE	2018-05-22 to 2018-10-16	<0.2	ug/L	0		
CARBON TETRACHLORIDE	2018-05-22 to 2018-10-16	<0.2	ug/L	0		
CHLOROBENZENE	2018-05-22 to 2018-10-16	<0.3	ug/L	0		
DICHLOROMETHANE	2018-05-22 to 2018-10-16	<0.5	ug/L	0		
ETHYLBENZENE	2018-05-22 to 2018-10-16	<0.2	ug/L	0		
TETRACHLOROETHYLENE	2018-05-22 to 2018-10-16	<0.2	ug/L	0		
TOLUENE	2018-05-22 to 2018-10-16	<0.2	ug/L	0		
TRICHLOROETHYLENE	2018-05-22 to 2018-10-16	<0.2	ug/L	0		
VINYL CHLORIDE	2018-05-22 to 2018-10-16	<0.2	ug/L	0		
XYLENE	2018-05-22 to 2018-10-16	<0.3	ug/L	0		
2,3,4,6-TETRACHLOROPHENOL	2018-05-22	<0.2	ug/L	0		
2,4,6-TRICHLOROPHENOL	2018-05-22	<0.25	ug/L	0		
2,4-D	2018-05-22	<0.19	ug/L	0		
2,4-DICHLOROPHENOL	2018-05-22	<0.15	ug/L	0		
ALACHLOR	2018-05-22	<0.02	ug/L	0		
ATRAZINE + DESETHYL-ATRAZINE	2018-05-22	0.06	ug/L	0		
AZINPHOS-METHYL	2018-05-22	<0.05	ug/L	0		
BENZO[A]PYRENE	2018-05-22	<0.004	ug/L	0		
BROMOXYNIL	2018-05-22	<0.33	ug/L	0		
CARBARYL	2018-05-22	<0.05	ug/L	0		
CARBOFURAN	2018-05-22	<0.01	ug/L	0		
CHLORPYRIFOS (DURSBAN)	2018-05-22	<0.02	ug/L	0		
DIAZINON	2018-05-22	<0.02	ug/L	0		
DICAMBA	2018-05-22	<0.20	ug/L	0		
DICLOFOP-METHYL	2018-05-22	<0.40	ug/L	0		
DIMETHOATE	2018-05-22	<0.03	ug/L	0		

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Summary of Organic parameters required by Regulation 170/03 and tested during this reporting period. (continued)...

PARAMETER	SAMPLE DATE	RESULT VALUE	UNIT OF MEASURE	NO. OF AWQIs	
DIQUAT	2018-05-22	<1	ug/L	0	
DIURON	2018-05-22	<0.03	ug/L	0	
GLYPHOSATE	2018-05-22	<1	ug/L	0	
MALATHION	2018-05-22	<0.02	ug/L	0	
MCPA (2-METHYL-4- CHLOROPHENOXYACETIC ACID)	2018-05-22	<0.00012	mg/L	0	
METOLACHLOR	2018-05-22	<0.01	ug/L	0	
METRIBUZIN (SENCOR)	2018-05-22	<0.02	ug/L	0	
PARAQUAT	2018-05-22	<1	ug/L	0	
PCBs TOTAL	2018-05-22	<0.05	ug/L	0	
PENTACHLOROPHENOL	2018-05-22	<0.15	ug/L	0	
PHORATE	2018-05-22	<0.01	ug/L	0	
PICLORAM	2018-05-22	<1	ug/L	0	
PROMETRYNE	2018-05-22	<0.03	ug/L	0	
SIMAZINE	2018-05-22	<0.01	ug/L	0	
TERBUFOS	2018-05-22	<0.01	ug/L	0	
TRIALLATE	2018-05-22	<0.01	ug/L	0	
TRIFLURALIN	2018-05-22	<0.02	ug/L	0	
DISTRIBUTION					
TOTAL TRIHALOMETHANES - DISTRIBUTION	Running annual average for the last four quarters.	25.2	ug/L	0	
HALOACETIC ACIDS	2018-01-23 to 2018-10-15	<5.3	ug/L	N/A	

^{*} The Maximum Acceptable Concentration for Trihalomethanes in the distribution is based on a running average of the results from all sampling events in the past four quarters. This running average can be found in the result value column.

List any Inorganic or Organic parameter(s) that exceeded half the standard prescribed in Schedule 2 of Ontario Drinking Water Quality Standards (O.Reg. 169/03).

PARAMETER	SAMPLE DATE	RESULT VALUE	UNIT OF MEASURE
N/A	-	-	-

(Only if DWS category is large municipal residential, small municipal residential, large municipal non residential, non municipal year round residential, large non municipal non residential)

DEFINITIONS:

AWQI: Adverse Water Quality Incident mg/L: milligrams per litre ug/L: micrograms per litre

CFU: Colony Forming Unit mL: millilitre

HPC: Heterotrophic Plate Count N/A: Not Applicable